

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 16 September 2022 12:16 PM  
**To:** Oi Sun Pin; SUR  
**Cc:** Kristy Tay Siew Hwa; Brenda Ng Lay Hong; Teo Kee Jin; Rama Moorthy S\_O Suppiah  
**Subject:** RE: OWN DAMAGED CLAIM FOR VEHICLE SMN 3811D - DOA 12/07/2022  
**Attachments:** SMN 3811D SUPPLEMENTARY.pdf

Dear Sun Pin,

Above has been approved.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Oi Sun Pin <OiSunPin@cdge.com.sg>  
**Sent:** Friday, 26 August 2022 9:01 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>; Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Teo Kee Jin <Teokeejin@cdge.com.sg>; Rama Moorthy S\_O Suppiah <RamaMoorthyS@cdge.com.sg>  
**Subject:** Re: OWN DAMAGED CLAIM FOR VEHICLE SMN 3811D - DOA 12/07/2022

Dear Veron,

Done re-submit in merimen.  
Please refer attachment.

Thank & Regards,  
Sun Pin

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Thursday, August 25, 2022 5:04 PM  
**To:** Oi Sun Pin <[OiSunPin@cdge.com.sg](mailto:OiSunPin@cdge.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Kristy Tay Siew Hwa <[kristytay@sparkcarcare.com](mailto:kristytay@sparkcarcare.com)>; Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Teo Kee Jin <[Teokeejin@cdge.com.sg](mailto:Teokeejin@cdge.com.sg)>; Rama Moorthy S\_O Suppiah <[RamaMoorthyS@cdge.com.sg](mailto:RamaMoorthyS@cdge.com.sg)>  
**Subject:** RE: OWN DAMAGED CLAIM FOR VEHICLE SMN 3811D - DOA 12/07/2022

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Dear Sun Pin,

Have you re-submit supplementary via merimen.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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**From:** Veron Chen (LKKAuto)

**Sent:** Wednesday, 24 August 2022 3:45 PM

**To:** Oi Sun Pin <[OiSunPin@cdge.com.sg](mailto:OiSunPin@cdge.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Kristy Tay Siew Hwa <[kristytay@sparkcarcare.com](mailto:kristytay@sparkcarcare.com)>; Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Teo Kee Jin <[Teokeejin@cdge.com.sg](mailto:Teokeejin@cdge.com.sg)>; Rama Moorthy S\_O Suppiah <[RamaMoorthyS@cdge.com.sg](mailto:RamaMoorthyS@cdge.com.sg)>

**Subject:** RE: OWN DAMAGED CLAIM FOR VEHICLE SMN 3811D - DOA 12/07/2022

Dear Sun Pin,

Kindly amend and submit merimen for approval.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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**From:** Oi Sun Pin <[OiSunPin@cdge.com.sg](mailto:OiSunPin@cdge.com.sg)>

**Sent:** Wednesday, 24 August 2022 3:41 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Kristy Tay Siew Hwa <[kristytay@sparkcarcare.com](mailto:kristytay@sparkcarcare.com)>; Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Teo Kee Jin <[Teokeejin@cdge.com.sg](mailto:Teokeejin@cdge.com.sg)>; Rama Moorthy S\_O Suppiah <[RamaMoorthyS@cdge.com.sg](mailto:RamaMoorthyS@cdge.com.sg)>

**Subject:** Re: OWN DAMAGED CLAIM FOR VEHICLE SMN 3811D - DOA 12/07/2022

Dear Veron,

Parts discount 10%, typo error.

Thank & Regards,  
Sun Pin

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Wednesday, August 24, 2022 3:08 PM

**To:** Oi Sun Pin <[OiSunPin@cdge.com.sg](mailto:OiSunPin@cdge.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Kristy Tay Siew Hwa <[kristytay@sparkcarcare.com](mailto:kristytay@sparkcarcare.com)>; Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Teo Kee Jin <[Teokeejin@cdge.com.sg](mailto:Teokeejin@cdge.com.sg)>; Rama Moorthy S\_O Suppiah <[RamaMoorthyS@cdge.com.sg](mailto:RamaMoorthyS@cdge.com.sg)>

**Subject:** OWN DAMAGED CLAIM FOR VEHICLE SMN 3811D - DOA 12/07/2022

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Dear Sun Pin,

Kindly assist to check on the supplementary parts discount, 25%?. As 1<sup>st</sup> estimate is 10%

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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**From:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>

**Sent:** Monday, 25 July 2022 2:42 PM

**To:** Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OWN DAMAGED CLAIM FOR VEHICLE SMN 3811D - DOA 12/07/2022

Dear Patrick,

As instructed by our client, please proceed to repair the insured vehicle **SMN 3811D at repair cost not more than \$20,000.00 or whichever lower (Excess \$750/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

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**From:** Celine Fong (LKKAUTO)  
**Sent:** Friday, 22 July 2022 6:33 PM  
**To:** Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** OWN DAMAGED CLAIM FOR VEHICLE SMN 3811D - DOA 12/07/2022

Dear Patrick,

Please see attached marked estimate for vehicle SMN 3811D.

We are still pending for authorisation.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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