

## Hsiao Tong (LKKAUTO)

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**From:** raymond@bhh.com.sg  
**Sent:** Tuesday, 4 October 2022 12:44 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: Accident Involving FBL65B & GBH1442K on 08/07/2022 \*\*\* LKK REF: CC6/AIG22006777/Upa3

Dear Hsiao Tong,

We have proceed with the repair.

We confirm to withdraw this claim due to late confirmed liability.

Thanks

Best Regards,

**Raymond**

**Ban Hock Hin Co., Pte Ltd**

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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NO. 6, DEFU LANE 4, SINGAPORE 539410



WWW.BHH.COM.SG

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Sent:** Tuesday, 4 October 2022 12:37 PM

**To:** raymond@bhh.com.sg

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: Accident Involving FBL65B & GBH1442K on 08/07/2022 \*\*\* LKK REF: CC6/AIG22006777/Upa3

Without Prejudice

Dear Raymond,

Kindly confirm if your client withdraw claim.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 31 August 2022 5:17 PM

**To:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident Involving FBL65B & GBH1442K on 08/07/2022 \*\*\* LKK REF: CC6/AIG22006777/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg) <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Sent:** Tuesday, 30 August 2022 2:52 PM

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident Involving FBL65B & GBH1442K on 08/07/2022 \*\*\* LKK REF: CC6/AIG22006777/Upa3

Dear Hsiao Tong,

We refer to your email dated 03/08/2022 and 22/08/2022.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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**From:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg) <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Sent:** Monday, 22 August 2022 8:48 AM

**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident Involving FBL65B & GBH1442K on 08/07/2022 \*\*\* LKK REF: CC6/AIG22006777/Upa3

Dear Hsiao Tong,

We refer to your email dated 03/08/2022.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,  
Raymond

**Ban Hock Hin Co., Pte Ltd**

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 3 August 2022 11:39 AM

**To:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident Involving FBL65B & GBH1442K on 08/07/2022 \*\*\* LKK REF: CC6/AIG22006777/Upa3

Without Prejudice

Dear Raymond,

Received with thanks.

We will check and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg) <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Sent:** Wednesday, 3 August 2022 11:24 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident Involving FBL65B & GBH1442K on 08/07/2022 \*\*\* LKK REF: CC6/AIG22006777/Upa3

Dear Hsiao Tong,

We attached the amended GIA Report for your perusal.

Appreciate for you to advise your insured liability.

Thanks

Best Regards,

**Raymond**

**Ban Hock Hin Co., Pte Ltd**

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**From:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg) <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Sent:** Thursday, 28 July 2022 5:58 PM

To: 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Cc: 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: Accident Involving FBL65B & GBH1442K on 08/07/2022 \*\*\* LKK REF: CC6/AIG22006777/Upa3

Dear Hsiao Tong,

Our client's rider has got the telephone number is 62507250.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

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From: [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg) <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

Sent: Wednesday, 27 July 2022 12:30 PM

To: 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Cc: 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: Accident Involving FBL65B & GBH1442K on 08/07/2022 \*\*\* LKK REF: CC6/AIG22006777/Upa3

Dear Hsiao Tong,

We refer to our email dated 22/07/2022.

Please advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

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**From:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg) <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Sent:** Friday, 22 July 2022 1:02 PM

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident Involving FBL65B & GBH1442K on 08/07/2022 \*\*\* LKK REF: CC6/AIG22006777/Upa3

Dear Mei Kwan / Hsiao Tong,

We attached the accident scene photo for your perusal.

Appreciate for you to advise your insured liability as soon as possible.

Thanks

Best Regards,

Raymond

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 22 July 2022 12:12 PM

**To:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident Involving FBL65B & GBH1442K on 08/07/2022 \*\*\* LKK REF: CC6/AIG22006777/Upa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

**Please provide us the following.**

- **evidence i.e. video and scene photo**
- **PIR result (if any)**

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg) <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Sent:** Friday, 22 July 2022 9:58 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** Accident Involving FBL65B & GBH1442K on 08/07/2022

Dear Mei Kwan,

Mr. Marcus has surveyed our bike at our workshop on 18/07/2022.



Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

**Raymond**

**Ban Hock Hin Co., Pte Ltd**

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