

YSK AUTO WORKSHOP

No. 1 Kaki Bukit Avenue 6 @Autobay, #01-71 Singapore 417883 UEN 53311047E

TO: China Taiping Insurance (S) Pte Ltd

3 Anson Rd, #16-00 Springleaf Tower, Singapore

Attn: 6389 6111 Fax: 6222 1033

C/O: LKK Auto Consultants Pte Ltd

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF DEMAND

 Tax Invoice
 :
 202207-0099

 Date
 :
 21/07/2022

 Vehicle
 :
 SGP9076E

Make Model : **MERCEDES E200, 1796cc** Accident Date : 11/07/2022 16:00 (SGT)

Accident Location: 31 teban garden S600031 CAR PARK

Particular		Ar	nount
1.	COST OF REPAIR	\$3	3,000.00
2.	RENTAL FEE FOR 03 Days x @\$220.00 per day	\$	660.00
3.	Pre-Repair Inspection for 2 days x @\$220.00 per day	\$	440.00
4.	GIA / LTA SEARCH FEE	\$	7.45

Singapore Dollars: Four Thousand One Hundred Seven and Cents Forty-Five Only

Total S\$: 4,107.45

ST AUTO

YSK Auto Workshop

LETTER OF AUTHORISATION

YSK AUTO WORKSHOP

To:

ACCIDENT 11 07 7022 16:00 INVOLVING SGP 9076E & SCE 5268A
ALONG 31 TEBAN GAMEDENS SI 600031 CARE PARK
I/WE the registered owner of vehicle SGP 9 0 76E hereby appoint YSK AUTO WORKSHOP to commence repairs of the said vehicle forthwith. I/WE agreed to assign the whole proceeds of my/our third party claim to YSK AUTO WORKSHOP including any claim for Loss of Use if a vehicle had been provided by YSK AUTO WORKSHOP during the period of repairs to my/our vehicle if applicable, my/our solicitor (To be appionted by YSK AUTO WORKSHOP on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to YSK AUTO WORKSHOP after deduction of their cost on a solicitor & client basis. I/WE undertake to co-operate fully with YSK AUTO WORKSHOP and/or my/our solicitor and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/WE undertake to bear repair costs, rental, legal costs and any other indicentals incurred.
If the 3 rd party claim is unsuccessful or partly successful as the case may be I/we hereby instruct and authorize YSK AUTO WORKSHOP to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
If for any reason my/our insurer's are not willing to settle the repair costs either in part of in whole then I/WE undertake to pay YSK AUTO WORKSHOP the repair costs.
In alternative to serial number 2 and 3 above if the 3 rd party claim fails or is only partly successful then I/WE undertake to pay YSK AUTO WORKSHOP the difference in amount of the repair costs.
I/WE authorize YSK AUTO WORKSHOP to sign all discharge voucher/indemnity forms all necessary documents on my/our behalf in connection with the abovementioned claim.
I/WE also authorize YSK AUTO WORKSHOP to appoint such a firm of solicitor on my/our behalf as YSK AUTO WORKSHOP deem fit for the purpose of thrid party/own insurance claim.
1/WE also undertake not to accept any offer, settlement or monies from third insurer without first communicating with YSK AUTO WORKSHOP in writing. And also to inform YSK AUTO WORKSHOP and/or the solicitor appointed by YSK AUTO WORKSHOP on my/our behalf in the event the 3 rd party insurer communicate with me/us directly by telephone or in writing.
In the event that third party insurer issued the Agreed Settlement Cheque to me/us, I/WE undertake to either give the said cheque to YSK AUTO WORKSHOP or bank into my/our account and re-issue the cheque amount to YSK AUTO WORKSHOP .

(Company's stamp – if any)

Signature of Owner

Name of Witness:

Signature of Witness

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No: DMPCSNW00094302000 Claim No: SNM22D204993/C02/SCE5268A/TANKL

Claimant : NEXT DRIVE PTE LTD

Amount : \$\$3,397.45

SINGAPORE DOLLARS THREE THOUSAND THREE HUNDRED NINETY SEVEN

AND CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SGP9076E Insured Vehicle No. : SCE5268A

Date of Loss : 11/07/2022

Place of Accident : 31 TEBAN GARDENS S600031 CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : IDRIS BIN ABDUL RAHMAN Driver Name : IDRIS BIN ABDUL RAHMAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

	TOTAL	. s\$	3,397.45
7)	Cost including Disbursement	S\$	
(6)	Survey Fees/P.T. Fees/Towing	S\$	
(5)	Medical Reports/Expenses	S\$	
\$100 SS	Investigation Results/Search Fees	S\$	7.45
(4)	GIA/Police Reports/		
(3)	Loss of Use /Rental/ Earning	S\$	390.00
(2)	Cost of Repair/Excess	S\$	3,000.00
(1)	General Damages	S\$	

NEXT DRIVE PTE LTD

Claimant Name:____

NRIC No : 201902644K

Signature : 19 04 2023



YSK AUTO WORKSHOP

No. 1 Kaki Bukit Avenue 6 @Autobay, #01-71 Singapore 417883 UEN 53311047E

TO: China Taiping Insurance (S) Pte Ltd

3 Anson Rd, #16-00 Springleaf Tower, Singapore

Attn: 6389 6111 Fax: 6222 1033

C/O: LKK Auto Consultants Pte Ltd

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FINAL BILL

 Tax Invoice
 :
 202207-0099

 Date
 :
 21/07/2022

 Vehicle
 :
 SGP9076E

Make Model : **MERCEDES E200, 1796cc** Accident Date : 11/07/2022 16:00 (SGT)

Accident Location: 31 teban garden S600031 CAR PARK

Particular Amount

COST OF REPAIR \$3,000.00

Singapore Dollars: Three Thousand Only

Total S\$: 3,000.00

YSK Auto Workshop

CARS FOR RENT (2016) PTE LTD

Mailing Address:

10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874

Tel Nos.: +65 6970 9119 / 6789 5155

Co. Reg'n No.: 201609732N GST Reg'n No.: 201609732N

Tax Invoice #: E2207114

Date: 15-07-22

1

Bill To:

YSK Auto Workshop For the account of: Next Drive Pte Ltd 201902644K 1 Tampines North Drive 1 #03-25 T-Space Ship To:

YSK Auto Workshop For the account of: Next Drive Pte Ltd 201902644K 1 Tampines North Drive 1 #03-25 T-Space

Description

Amount

Job No.

Vehicle Rental for Period 12.07.2022 to 15.07.2022 (Billing for days 3 X \$220.00/per day)

(Vehicle No.: SGP9076E)

\$660.00 SLU61X

SR

Your Order #: 20396 Terms: Net 30th after GST: \$43.18 COMMENT GST SALE AMOUNT CODE RATE Total Inv Amt: \$660.00 \$43.18 SR 7% \$616.82 Amount Applied: \$0.00 Balance Due: \$660.00



CARS FOR RENT (2016) PTE LTD

10 Kaki Bukit Ave 4 #09-60 Premier @ Kaki Bukit Singapore 415874 No: 20396 Tel: 6970 9119 Fax: 6970 9961 Website: www.carsforrent2016.com

ROC/GST No: 201609732N

VEHICLE RENTAL AGREEMENT

N	0	1
- 1	7	-
100		MATE

HIRER'S PARTICULAR	Vehicle No: SGPG 0-161
Name: (as in I/C) TEREMY SA WIET JIE	Mileage out:
NRIC/PASSPORT No: 59521330H	Make & Model: Carry Auto / Manual
Date of Birth: 21 06 1995 Address (Res): BIK 141 BEDOK RESERVOIR	OUT: Date 12 July 22 Time: 2. 40pm
Address (Res): 10-1523 \$ 470141	HIRE PERIOD
Driving Licence No: D/L Type: Local / International	OWN DAMAGE CLAIM Excess S\$
Issue Date: 25 NOV 2014	THIRD PARTY CLAIM Excess S\$
Tel: (O) HP 85889384	CHARGES
Company Name: NEXT DRIVE DTE LTD Company UEN: 2019 02644K	Daily 3 @\$ 210 TD per day 660 00
Company Address: 1 TAMPINES NORTY DRI	Weekly @\$ per week
#03-25 T-SPACE S 528559	Monthly @\$ per month
ADDITIONAL DRIVER'S PARTICULARS	Others @\$
Name: (as in I/C)	Delivery Service
Date of Birth:	GST 10 km = 12 st tima kon time create/byer pittore if groyeadig is breen to fill
Address (Res):	SUB-TOTAL \$
to the marker plants should are it sold by the particular and the marker are the solutions of the solutions	PETROL LEVEL
Driving Licence No: D/L Type: Local / International	Out E 1/4 1/2 3/4 F
Tel: (O) HP	In E 1/4 1/2 3/4 F
	EXTENSION
VEHICLE CHECK LIST	Misc. Didn of the planter of the and or cabbet of yessevers if it off.
BACK PAR	GST Length for beautiful of the Line of the Land of th
BACK BACK	TOTAL CHARGES 600 00
الله الله الله الله الله الله الله الله	Rented out by :
RIGHT FRONT TOP LEFT	Hirer's Signature Addition Driver's Signature
have read and agree to the terms and condition on both sides of ths a	greement. If I have presented a charge/ credit card for payment, I agree

that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

* IMPORTANT

- 1. ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- 2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- 3. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- 4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY AND BE RESPONSIBLE FOR THE INSURANCE EXCESS. IF THERE IS BODILY INJURIES, POLICE REPORT MUST BE MADE.
- 5. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARDS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS °	Dan.		1
15年122	1030hv	Southedeau	in edi producari	Amounte provinces for italignmenthres the the sole purpose of the first surface to the sole of Color first being cont.	HIRI	ER'S SIGNATURE	



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time : 12 Jul 2022 / 10:12:17

Receipt Date/Time : 12 Jul 2022 / 10:12:16

Tax Invoice/Receipt

Receipt No.: ITNET-00000-220712-000703

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SCE5268A As at 11 Jul 2022/16:00:00 Insurance Co: CHINA TAIPING INSURANCE (\$ 1 Insurance Enquiry - SCE5268A	SINGAPORE) PTE LTD			
Enquiry Fee 20220712101104832155		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	542550XXXXXX2423	eNETS	Credit Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 25 August 2022 4:40 PM **To:** IDRISAR@SINGNET.COM.SG

Subject: Claim Notification - ACCIDENT INVOLVING SCE5268A(CHINA TAIPING) AND

SGP9076E AT/ALONG 31 TEBAN GARDEN ROAD CARPRK ON 11/07/2022

25 Aug 2022

IDRIS BIN ABDUL RAHMAN [By Email Only]

Dear Sir/Madam,

You Ref: SCE5268A

Our Ref: CC6/CTI22006766/Apa3q2

ACCIDENT INVOLVING SCE5268A(CHINA TAIPING) AND SGP9076E AT/ALONG 31 TEBAN GARDEN ROAD CARPRK

ON 11/07/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SGP9076E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 21 April 2023 8:37 AM

To: Tan Kah Leong

Cc: Claims Dept of CTI; Admin A

Subject: RE: [SEEK MANADTE] - OUR REF: SNM22D204993/C02/SCE5268A/TANKL & YOUR

REF: CC6/CTI22006766/Apa3-SGP9076E- TPP DIRECT SETTLEMENT

Dear Sirs,

For an update, we have settled the matter at \$3,397.45(all-in).

1. Cost of Repair (w/GST)	\$ 3	3,000.00	
2. Loss of Rental (3days x \$130.00)	\$	390.00	
3. LTA/GIA Search Fee	\$	7.45	
Total	\$ 3	3,397.45	

We will proceed to close file and submit all the relevant document to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, March 10, 2023 4:35 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com> **Subject:** RE: [SEEK MANADTE]- OUR REF: SNM22D204993/C02/SCE5268A/TANKL & YOUR REF:

CC6/CTI22006766/Apa3-SGP9076E- TPP DIRECT SETTLEMENT

Without Prejudice

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$3,487.45(all-in).

Please keep us posted for us to act accordingly.

Thank you.

Regards

Tan Kah Leong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, December 19, 2022 9:48 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI < com; Admin A < admin-a@lkkauto.com>

Subject: [SEEK MANADTE]- OUR REF: SNM22D204993/C02/SCE5268A/TANKL & YOUR REF: CC6/CTI22006766/Apa3-

SGP9076E-TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D204993/C02/SCE5268A/TANKL

LKK ref: CC6/CTI22006766/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SCE5268A(CHINA TAIPING) AND SGP9076E(TP) ON 11/07/2022

We refer to the above matter.

Our driver collided onto third party parked vehicle while he was reversing into a parking lot. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "YSK AUTO WORKSHOP" at \$3,487.45(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,221.00	\$ 3,000.00
2. Loss of Rental (3days x \$220.00)	\$ 660.00	\$ 480.00(3days x \$160.00)
3. LOSS OF USE (PRS-2DAYS X \$220.00)	\$ 440.00	-
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 6,328.45	\$ 3,487.45

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, 25 August 2022 3:46 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: RE: OUR REF: SNM22D204993/C02/SCE5268A/TANKL & YOUR REF: CC6/CTI22006766/Apa3-SGP9076E-TPP

DIRECT SETTLEMENT

Dear Hsiao Tong,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate approval before any settlement.

Thank you.

Note: Password will be sent in separate email.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Sent: Wednesday, 24 August 2022 9:47 am

To: Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>; Tan Kah Leong < <u>KahLeong.Tan@sg.cntaiping.com</u>> **Cc:** Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>

Subject: RE: OUR REF: SNM22D204993/C02/SCE5268A/TANKL & YOUR REF: CC6/CTI22006766/Apa3-SGP9076E-TPP

DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Mdm,

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 20 July 2022 12:01 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM22D204993/C02/SCE5268A/TANKL & YOUR REF: CC6/CTI22006766/Apa3-SGP9076E- TPP

DIRECT SETTLEMENT

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Tuesday, 19 July 2022 1:46 PM

To: Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>; Tan Kah Leong < <u>KahLeong.Tan@sg.cntaiping.com</u>>; Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>; Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u>>; Admin A < <u>admina@lkkauto.com</u>>

Subject: OUR REF: SNM22D204993/C02/SCE5268A/TANKL & YOUR REF: CC6/CTI22006766/Apa3-SGP9076E- TPP

DIRECT SETTLEMENT

WITHOUT PREJUDICE via EMAIL ONLY

Dear Irene,

Please refer to the below email.

Kindly assist to revert LKK Auto on DS -SGP9076E soonest possible on behalf of Kah Leong.

Please contact our claims department Tan Kah Leong 6389 6193 the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or

partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, July 18, 2022 11:22 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SCE5268A (OI: CTI - TBA) AND SGP9076E (TP: LKK REF -

CC6/CTI22006766/Apa3) on 11/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGP 9076E at M/s YSK Auto Workshop - Kaki Bukit on 12/07/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)