

**Hsiao Tong (LKKAuto)**

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 19 December 2022 9:48 AM  
**To:** Tan Kah Leong  
**Cc:** claimsdept@sg.cntaiping.com; Admin A  
**Subject:** [SEEK MANADTE]- OUR REF: SNM22D204993/C02/SCE5268A/TANKL & YOUR REF: CC6/CTI22006766/Apa3-SGP9076E- TPP DIRECT SETTLEMENT  
**Attachments:** LKK SURVEY REPORT & PHOTOS.pdf; TP LOD.pdf; Letter to OI\_SCE5268A\_.pdf

Your ref: **SNM22D204993/C02/SCE5268A/TANKL**  
LKK ref : CC6/CTI22006766/Apa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SCE5268A(CHINA TAIPING) AND SGP9076E(TP) ON 11/07/2022**

We refer to the above matter.

Our driver collided onto third party parked vehicle while he was reversing into a parking lot. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "YSK AUTO WORKSHOP" at **\$3,487.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,221.00	\$ 3,000.00
2. Loss of Rental (3days x \$220.00)	\$ 660.00	\$ 480.00(3days x \$160.00)
3. LOSS OF USE (PRS-2DAYS X \$220.00)	\$ 440.00	-
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 6,328.45</b>	<b><u>\$ 3,487.45</u></b>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/08/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Thursday, 25 August 2022 3:46 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D204993/C02/SCE5268A/TANKL & YOUR REF: CC6/CTI22006766/Apa3-SGP9076E- TPP  
DIRECT SETTLEMENT

Dear Hsiao Tong,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate approval before any settlement.

Thank you.

Note: Password will be sent in separate email.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 24 August 2022 9:47 am

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D204993/C02/SCE5268A/TANKL & YOUR REF: CC6/CTI22006766/Apa3-SGP9076E- TPP  
DIRECT SETTLEMENT

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Mdm,

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 20 July 2022 12:01 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D204993/C02/SCE5268A/TANKL & YOUR REF: CC6/CTI22006766/Apa3-SGP9076E- TPP  
DIRECT SETTLEMENT

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 19 July 2022 1:46 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** OUR REF: SNM22D204993/C02/SCE5268A/TANKL & YOUR REF: CC6/CTI22006766/Apa3-SGP9076E- TPP  
DIRECT SETTLEMENT

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Irene,

Please refer to the below email.

Kindly assist to **revert LKK Auto on DS -SGP9076E** soonest possible on behalf of Kah Leong.

Please contact our claims department Tan Kah Leong 6389 6193 the officer in charge.

\*Kindly quote our claim reference number when replying.\*

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, July 18, 2022 11:22 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SCE5268A (OI : CTI - TBA) AND SGP9076E (TP : LKK REF - CC6/CTI22006766/Apa3) on 11/07/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGP 9076E at M/s YSK Auto Workshop - Kaki Bukit on 12/07/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)