

Yan (LKK Auto)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Friday, 15 July 2022 5:37 PM
To: 'assignments'
Subject: PRS for SKF7580J ; EQI Ref: DM22HO01156
Attachments: OI - XE1883B (NO TP GIA).pdf; TP -SKF7580J.pdf; 2nd PRS_reject.pdf

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached the relevant documents.

Please acknowledge receipt.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND
Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



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From: Jie Si Neo <>
Sent: Friday, 15 July 2022 5:33 PM
To: 'Motor Claims' <motorclaims@kscgp.com>
Cc: jiapei <jiapei@kscgp.com>
Subject: RE: RE: 2nd Notice to Conduct Pre-Repair Survey - Your insured: XE 1883B; Our Ref: JP/DS/22/SKF 7580J/WM - Accident involving SKF 7580J and XE 1883B at Commonwealth Avenue West towards Queenstown MRT on 13.07.22 ; DM22HO01156

WITHOUT PREJUDICE

Dear Doreen,

We are objecting to your client's list of surveyors.

Please be informed that we will be appointing M/s LKK Auto Consultants Pte Ltd.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

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From: Motor Claims <motorclaims@kscgp.com>

Sent: Friday, 15 July 2022 5:21 PM

To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Cc: jiapei <jiapei@kscgp.com>

Subject: DS : RE: 2nd Notice to Conduct Pre-Repair Survey - Your insured: XE 1883B; Our Ref: JP/DS/22/SKF 7580J/WM - Accident involving SKF 7580J and XE 1883B at Commonwealth Avenue West towards Queenstown MRT on 13.07.22 ; DM22HO01156

Dear Jie Si,

Please be informed that our client is not agreeable to your list of surveyors.

We enclose herein our 2nd Notice to Conduct Pre-Repair Survey for your attention/action.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Doreen

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Sent: Friday, 15 July 2022 5:09 pm

To: Motor Claims <motorclaims@kscgp.com>

Cc: jiapei <jiapei@kscgp.com>

Subject: RE: RE: 1st Notice to Conduct Pre-Repair Survey - Your insured: XE 1883B; Our Ref: JP/DS/22/SKF 7580J/WM - Accident involving SKF 7580J and XE 1883B at Commonwealth Avenue West towards Queenstown MRT on 13.07.22 ; DM22HO01156

WITHOUT PREJUDICE

Dear Sirs,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the

appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| | |
|--|--|
| 1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 | 2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace |
| 3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene | 4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon |
| 5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221 | 6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108 |
| 7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070 | 8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432 |
| 9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia | |

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Regards,

Neo Jie Si

Senior Executive | Claims



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From: Motor Claims <motorclaims@kscgp.com>

Sent: Friday, July 15, 2022 2:39 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: jiapei <jiapei@kscgp.com>

Subject: DS : RE: 1st Notice to Conduct Pre-Repair Survey - Your insured: XE 1883B; Our Ref: JP/DS/22/SKF 7580J/WM - Accident involving SKF 7580J and XE 1883B at Commonwealth Avenue West towards Queenstown MRT on 13.07.22

Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your necessary action.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Doreen

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP
[133 New Bridge Road](#)
[#17-03 Chinatown Point](#)
Singapore 059413
Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708
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