

Our Ref: CC0722/SHD8646T/ks(ST)  
Date: 07.10.2022



INDIA INTERNATIONAL INSURANCE P/L  
64 CECIL STREET #04-00/06-00  
Singapore 049711

Attn : Motor Claims Department

Dear Sir/Madam

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 13.07.2022 INVOLVING SHD8646T & SLK4382X ALONG UPPER EAST COAST RD**

**Workshops**

We are the authorised repair workshop for CityCab Pte Ltd, the owner of vehicle No SHD8646T, which was involved in the captioned accident with your insured vehicle No SLK4382X.

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

**Pandan**  
45 Pandan Road  
Singapore 609286

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	2,662.42
2. Loss of Rental	6 days x S\$ 125.19	S\$	751.14
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Hirer's Claim :**

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **3,901.05**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHD8646T , SLK4382X  
UPPER EAST COAST RD****ON 13-Jul-22 16:40**

I / We

**YAP KIM CHUA**

(Hirer) NRIC No.:

**SXXXX478C**

and/or

(Relief) NRIC No.:

**SXXXX478C**

Taxi Number

**SHD8646T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**14-Jul-2022**

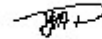
Name of Hirer

**YAP KIM CHUA**

Hirer NRIC

**SXXXX478C**

Signature :



Address

**150 BEDOK RESERVOIR ROAD #06-...  
470150**

Contact No.

**93441120**

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2022D0003662

Claimant Ref: SHD8646T

We/I, ComfortDelGro Engineering Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,660.00 (Global Sum) (~~repair cost~~), ~~S\$~~ (~~amount for~~), vehicle no. SHD8646T that was damaged pursuant to the accident which occurred on 13/07/2022 (date) at UPPER E COAST TWDS BEDOK (location) involving vehicle no. SLK4382X (insured vehicle). This is pursuant to the inspection conducted on 15/07/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CITYCAB PTE LTD ("the third party claimant") of vehicle no. SHD8646T to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHD8646T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,660.00 to ComfortDelGro Engineering Pte Ltd

Dated this 13<sup>th</sup> day of June 20 23

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969  
Signed by "the workshop" (with chop)  
Name: Carol  
Address: CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document!"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010032

INDIA INTERNATIONAL INSURANCE PTE LTD  
IOB Building

64 CECIL STREET #04-00/06-00  
SINGAPORE SG 049711

CONTACT NO: 62238122

Description : 3P 13.07.2022

VEHICLE NO  
SHD8646T

INV. NO/DATE  
92385754 29.09.2022

MAKE  
HYUNDAI

JOB NO.  
305523292

MODEL  
IONIQ(G3)

ODOMETER READING

DATE OF REG  
19.12.2019

DATE/TIME IN  
14.07.2022 10:00

CHASSIS CODE  
KMH851CVLU183998

S/No	Part No.		Qty	Unit Price	%Disc	Net
<b>PART REQUISITION</b>						
0001	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	03-01-0104-2137	CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
0003	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0004	28-01-9999-2024	XX APP LOGO REAR DOOR L/R CCPL	1	80.00	0.00	80.00
0005	28-01-0302-2018	FUEL TANK LID (PETROL ONLY) CCTPL	1	25.00	0.00	25.00
SUB-TOTAL				:		767.24

**JOB NATURE**

0001	20-05	REAR DOOR ADVERTISEMENT	100.00	100.00
0002	20-05	REAR FENDER ADVERTISEMENT	100.00	100.00

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CASH OR OTHER PROPERTIES BELONGING TO CUSTOMERS WHO VEHICLES ARE DRIVEN AND TESTED BY OWNERS' USE.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLE BE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY-TO-DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF 01 PAUCE.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010032	92385754	2,662.42	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 2

8010032

INDIA INTERNATIONAL INSURANCE PTE LTD  
IOB Building

64 CECIL STREET #04-00/06-00  
SINGAPORE SG 049711

CONTACT NO: 62238122

VEHICLE NO  
SHD8646T

INV. NO/DATE  
92385754 29.09.2022

MAKE  
HYUNDAI

JOB NO.  
305523292

MODEL  
IONIQ(G3)

ODOMETER READING

DATE OF REG  
19.12.2019

DATE/TIME IN  
14.07.2022 10:00

CHASSIS CODE  
KMHC851CVLU183998

S/No	Part No.	Qty	Unit Price	%Disc	Net
0003	L MERIMEM		11.00		11.00
0004	PB PANEL BEATING SHD8646T TP		700.00		700.00
0005	SP SPRAYPAINT CHARGE		750.00		750.00
0006	20-08 ADJUST FRONT WHEEL ALIGNMENT		60.00		60.00
SUB-TOTAL			:		1,721.00

Items total	2,488.24
Add GST @ 7.000 %	174.18
Invoice amount	2,662.42

Issued by : CHEWBEELENG 29.09.2022 09:36:45  
Repair type : CFSO/57/57  
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010032	92385754	2,662.42	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CC22070198



Date: 22 August 2022

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      13/07/2022    @   16:40 hrs  
ALONG                                UPPER EAST COAST RD  
INVOLVING                        SLK4382X

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD8646T** (the "Taxi"). The Taxi was hired to **YAP KIM CHUA IC NO SXXXX478C** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



[illegible]

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 14 Jul 2022 / 11:12:08

Receipt Date/Time : 14 Jul 2022 / 11:12:08

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220714-001117

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLK4382X				
As at 13 Jul 2022/16:40:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLK4382X Enquiry Fee 20220714111023205834	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	434922XXXXXX1091	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	14 Jul 2022 13:01	<b>Clim Veh Model Changed</b>	(206517) HYUNDAI AE IONIQ HEV FL 1.6 DCT (A).	[R] Chiang Liat Choon
2	14 Jul 2022 13:01	<b>Clim Created</b>	Reg No: SHD8646T. Acct Date: 2022/07/13. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[R] Chiang Liat Choon
3	14 Jul 2022 13:20	<b>Clim Submitted</b>	7523.76.	[R] Chiang Liat Choon
4	15 Jul 2022 09:39	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[I] Krishnan Bhuvaneswari
5	15 Jul 2022 09:39	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/07/26	[I] Krishnan Bhuvaneswari
6	15 Jul 2022 09:39	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[I] Krishnan Bhuvaneswari
7	15 Jul 2022 09:55	<b>Assignment 1st Accessed</b>		[A] NA MENG YAN
8	18 Jul 2022 10:18	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
9	18 Jul 2022 10:18	<b>Adj Adjuster Assigned</b>	[None] -> XING GUO QIANG	[A] HOW MEI KWAN
10	18 Jul 2022 10:21	<b>Clim Dtl Modified</b>	Insured Name: CCPL -> GRAB RENTALS PTE LTD. Insured ID: 1XXXXX839G -> 201617200G. Claimant's Name: CCPL -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
11	18 Jul 2022 10:32	<b>Clim Dtl Modified</b>	Claimant's Name: COMFORT TRANSPORTATION PTE LTD -> CITYCAB PTE LTD. Claimant's ID: 199303821R -> 199502839G.	[A] HOW MEI KWAN
12	05 Oct 2022 13:55	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% Remark: B S10. Insured Driver turn out from minor road.	[A] AiXin
13	06 Oct 2022 11:22	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/07/26	[I] Sherini Pillai
14	06 Oct 2022 11:22	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Sherini Pillai
15	21 Oct 2022 09:23	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
16	26 May 2023 09:52	<b>Adj Mandate Request</b>	Cur.Req:3661.01:Liability: 100% *Quantum: \$3,661.01 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	26 May 2023 12:01	<b>Adj Mandate Set</b>	Approved:3661.01.	[I] Sherini Pillai

Date From    Date To    Audit Type None 

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2817397	14 Jul 2022 13:01:59	OD/TP Case (Repairer)	Motor	ComfortDelGro Engineering Pte Ltd	ComfortDelGro Engineering Pte Ltd (Loyang)	SHD8646T		xx.xx
2817750	15 Jul 2022 09:39:13	TP Case (Insurer)	Motor	ComfortDelGro Engineering Pte Ltd	India International Insurance Pte Ltd (HQ)	SHD8646T		xx.xx
2858523	21 Oct 2022 09:23:32	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD8646T	SLK4382X	11.00

