

Our Ref: CT0722/SHD4655T/CK(st)
Date: 14.10.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 05.07.2022 INVOLVING SHD4655T & YQ 436R ALONG SUPER BOWL JURONG, YUNG HO RD

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD4655T, which was involved in the captioned accident with your insured vehicle No YQ 436R.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,323.95
2. Loss of Rental	2 days x S\$ 125.19	S\$	250.38
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,736.33**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHD4655T , YQ436R**
ALONG **SUPER BOWL JURONG, YUNG HO RD****ON 05-Jul-22 09:40**I / We **CHAN WAI KIN** (Hirer) NRIC No.: **SXXXXX719H**and/or **LIM HONG WAH** (Relief) NRIC No.: **SXXXXX849D**Taxi Number **SHD4655T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **05-Jul-2022**Name of Hirer **CHAN WAI KIN**Hirer NRIC **SXXXXX719H**

Signature :

Address **196C PUNGGOL FIELD #09-493**
823196Contact No. **97363979**Name of Relief **LIM HONG WAH**Relief NRIC **SXXXXX849D**

Signature :

Address **296C COMPASSVALE CRESCENT 07-265**
543296Contact No. **97263660**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00022212200 Claim No : SNM22D204685/C02/YQ436R/TANKL
Claimant : COMFORT TRANSPORTATION PTE LTD
Amount : **S\$1,339.17**
DOLLARS ONE THOUSAND THREE HUNDRED THIRTY NINE AND CENTS
SEVENTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD4655T
Insured Vehicle No. : YQ436R

Date of Loss : 05/07/2022
Place of Accident : YUAN CHING ROAD PARKING

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or


Insured Name : HENG GUAN POULTRY INDUSTRIES PTE LTD
Driver Name : MOO YIK HONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess (\$2,323.95 x 50%)	S\$	1,161.98
(3) Loss of Use/ Use /Rental/Earning (\$350.38 x 50%)	S\$	175.19
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,339.17
	=====	

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  : 27.4.2023
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD4655T

INV. NO/DATE
92378501 28.09.2022

MAKE
HYUNDAI

JOB NO.
305522719

MODEL
IONIQ(G3)

ODOMETER READING

DATE OF REG
16.01.2020

DATE/TIME IN
12.07.2022 09:50

CHASSIS CODE
KMHC851CVLU189502

Description : 3P 05.07.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-0596	PANEL ASSY-REAR DOOR LH#	1	1,789.90	20.00	1,431.92
0002	28-01-9999-2023	XX APP LOGO REAR DOOR L/R CTPL	1	80.00	0.00	80.00
SUB-TOTAL			:			1,511.92

JOB NATURE

0001	PB	PANEL BEATING SHD4655T-TP		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		250.00		250.00
0003	L	TRANSFER OF DOOR		60.00		60.00
SUB-TOTAL			:			660.00

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST VIOLENCE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES AND DRIVEN AND TESTED BY OWNERS RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92378501	2,323.95	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD4655T

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
16.01.2020

CHASSIS CODE
KMHC851CVLU189502

INV. NO/DATE
92378501 28.09.2022

JOB NO.
305522719

ODOMETER READING

DATE/TIME IN
12.07.2022 09:50

Items total	2,171.92
Add GST @ 7.000 %	152.03
Invoice amount	2,323.95

Issued by : CHEWBEELENG 28.09.2022 09:01:32
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CLAIMS ON OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM WHICH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) TILL THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92378501	2,323.95	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22070065

Date: 16 September 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 05/07/2022 @ 09:40 hrs
ALONG SUPER BOWL JURONG, YUNG HO RD
INVOLVING YQ436R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4655T** (the "Taxi"). The Taxi was hired to **CHAN WAI KIN IC NO SXXXX719H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

YQ436R

Date of Accident

05/07/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**
Period of Insurance **28/02/2022 - 27/02/2023**
Requested By **Huang Xiao Yan (COMFORTDEL...**
Requested Date **05/07/2022 14:34**

Payment details

Request Amount: **S\$1.87**
GST Amount: **S\$0.13**
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 21 July 2022 11:43 AM
To: may@hengguan.com.sg; contact@hengguan.com.sg
Subject: Claim Notification - ACCIDENT INVOLVING YQ 436R (CHINA TAIPING) AND SHD 4655T AT/ALONG YUAN CHING ROAD PARKING ON 05/07/2022

21 July 2022

HENG GUAN POULTRY INDUSTRIES PTE LTD
Driver: Moo Yik Hong

[By Email Only]

Dear Sir/Madam,

You Ref: YQ436R
Our Ref: CC3/CTI22006756/Gpa3
ACCIDENT INVOLVING YQ 436R (CHINA TAIPING) AND SHD 4655T AT/ALONG YUAN CHING ROAD PARKING ON 05/07/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD4655T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view both parties should exercise caution for this matter. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 10 March 2023 4:37 PM
To: Hsiao Tong (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [SEEK MANDATE] - OUR REF: SNM22D204685/C02/YQ436R/TANKL & YOUR REF: CC3/CTI22006756/Gpa3- SHD4655T- TPP DIRECT SETTLEMENT

Without Prejudice

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$1,339.17 (all-in) @50% liability.

Please keep us posted for us to act accordingly.

Thank you.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 11 November 2022 8:51 am
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - OUR REF: SNM22D204685/C02/YQ436R/TANKL & YOUR REF: CC3/CTI22006756/Gpa3-SHD4655T- TPP DIRECT SETTLEMENT

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Your ref: **SNM22D204685/C02/YQ436R/TANKL**
LKK ref : CC3/CTI22006756/Gpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YQ436R(CHINA TAIPING) AND SHD4655T(TP) ON 05/07/2022

We refer to the above matter.

The accident occurred when our insured was reversing out from parking lot while third party was reversing into a parking lot. We are of the view that BOLA 25 is applicable. Both vehicles should exercise caution.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,339.17(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair (w/GST)	\$ 2,861.05		\$ 2,323.95 (\$2,171.92 + 7%GST)
2. Loss of Rental (2days x \$125.19)	\$ 250.38		\$ 250.38 (2days x \$125.19)
3. Loss of Income (2days x \$80.00)	\$ 160.00		\$ 100.00 (2days x \$50.00)
			\$ 2,674.33
		@ 50%	\$ 1,337.17
4. LTA/GIA Search Fee	\$ 2.00		\$ 2.00
Total	\$ 3,273.43		<u>\$ 1,339.17</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, 21 July 2022 9:34 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D204685/C02/YQ436R/TANKL & YOUR REF: CC3/CTI22006756/Gpa3- SHD4655T- TPP DIRECT SETTLEMENT

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate before any claim settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 18 July 2022 7:07 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Meikwan@lkkauto.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM22D204685/C02/YQ436R/TANKL & YOUR REF: CC3/CTI22006756/Gpa3- SHD4655T- TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Kah Leong,

Please refer to the below email.

Kindly **revert to LKK Auto on DS -SHD4655T** soonest possible.

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, July 17, 2022 11:12 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving YQ436R (OI : CTI - TBA) and SHD4655TB (TP : LKK REF - CC3/CTI22006756/Gpa3) on 05/07/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 4655T at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)