

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2207-052

Your Ref : GBC5878L [NOPAX]

Date : 29.December 2022

**CHINA TAIPING INSURANCE (S) PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD9516D AND GBC5878L [NOPAX] ON 12/07/2022 08:30 AM  
ALONG BEDOK NORTH AVENUE 1**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	4,387.00
2.	Loss of Rental for <u>7</u> days @ \$ <u>96.30</u> per day	\$	674.10
3.	Loss of Income for <u>7</u> days @ \$ <u>50.00</u> per day	\$	350.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	5,418.59

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Certificate of Insurance

Original final repair bill

Rental rate and mileage records

Authorization To Act

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9516D and GBC5878L [NOPAX] along BEDOK NORTH AVENUE 1 on 12/07/2022 08:30 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 29 (day) of December 2022

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager



## MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00039422200 Claim No : SNM22D204899/C02/GBC5878L/TAYHP

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : **S\$5,125.95**  
 SINGAPORE DOLLARS FIVE THOUSAND ONE HUNDRED TWENTY FIVE AND  
 CENTS NINETY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &  
 final settlement of all claims, costs & disbursements for injuries / damages  
 sustained by me/us through an accident involving

Claimant Vehicle No. : SHD9516D ✓

Insured Vehicle No. : GBC5878L ✓

Date of Loss : 12/07/2022

Place of Accident : BEDOK NORTH AVENUE 1

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by  
 CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to  
 discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MU INTERIOR DESIGN

Driver Name : CHENG LIAH SENG

from all claims, present or future in respect of all loss, injury or damage  
 sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the  
 part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	4,387.00
(3) Loss of <del>Use</del> /Rental/Earning	S\$	731.50
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		<b>S\$ 5,125.95 ✓</b>

Claimant Name : \_\_\_\_\_

NRIC No : \_\_\_\_\_

Signature : \_\_\_\_\_

Date : **13 JUL 2023**

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>CHINA TAIPING INSURANCE (S) PTE LTD</b> 3 ANSON ROAD #15-00 SPRINGLEAF TOWER 079909 SINGAPORE  ATTENTION:	<b>INVOICE NO.</b> : INV2207-077 <b>DATE</b> : 31. July 2022 <b>REFERENCE NO</b> : AAD2207-052 <b>TERMS</b> : <b>DUE DATE</b> : 31. July 2022 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair-SHD9516D;120722 -LS22	1	4,387.00	4,387.00

**Total SGD Excl. GST :** 4,100.00  
**7% GST :** 287.00  
**Total SGD Incl. GST :** 4,387.00

\*\*\*\* FOUR THOUSAND THREE HUNDRED EIGHTY SEVEN SGD ONLY \*\*\*\*

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

29 December, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 12/07/2022 08:30 AM at BEDOK NORTH AVENUE 1

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9516D. The taxi was hired to LIM ONG SEONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

*This is a computer generated print-out. No signature is required.*

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

10-07-2022

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD2207-052	<b>Accident Date</b> 10-07-2022
7/12/2022 14:22	7/18/2022 09:00	SHD9516D

Yours Faithfully,

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**





Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Jul 2022 / 15:03:41

Receipt Date/Time : 12 Jul 2022 / 15:03:41

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220712-002538

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SNB1759L				
As at 11 Jul 2022/13:30:00				
Insurance Co: LIBERTY INS P L				
1	Insurance Enquiry - SNB1759L Enquiry Fee 20220712150127316384	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - GBC5878L				
As at 12 Jul 2022/08:30:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
2	Insurance Enquiry - GBC5878L Enquiry Fee 20220712150127449651	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
554827XXXXXX5467		eNETS Credit Card		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 26 August 2022 9:24 AM  
**To:** mu.i.d@hotmail.sg  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBC5878L(CHINA TAIPING) AND SHD9516D AT/ALONG BEDOK NORTH ROAD ON 12/07/2022

26 Aug 2022

**MU INTERIOR DESIGN**  
Driver: CHENG LIAH SENG

[By Email Only]

Dear Sir/Madam,

**You Ref: GBC5878L**  
**Our Ref: CC3/CTI22006754/Kpa3q2**  
**ACCIDENT INVOLVING GBC5878L(CHINA TAIPING) AND SHD9516D AT/ALONG BEDOK NORTH ROAD ON 12/07/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD9516D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Hsiao Tong (LKKAUTO)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Thursday, 30 March 2023 9:24 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - OUR REF: SNM22D204899/C02/GBC5878L/TAYHP & YOUR REF: CC3/CTI22006754/Kpa3-SHD9516D, TPP DIRECT SETTLEMENT

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please proceed to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$5,272.25(all-in).**

Regards,

Irene Tay  
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, March 14, 2023 10:54 AM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: [SEEK MANDATE] - OUR REF: SNM22D204899/C02/GBC5878L/TAYHP & YOUR REF: CC3/CTI22006754/Kpa3-SHD9516D, TPP DIRECT SETTLEMENT

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Dear Sirs,

We refer to our email dated 03/02/2023.

Please advise. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, February 3, 2023 2:10 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Subject:** [SEEK MANDATE] - OUR REF: SNM22D204899/C02/GBC5878L/TAYHP & YOUR REF: CC3/CTI22006754/Kpa3-SHD9516D, TPP DIRECT SETTLEMENT

Your ref: **SNM22D204899/C02/GBC5878L/TAYHP**

LKK ref : CC3/CTI22006754/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBC5878L(CHINA TAIPING) AND SHD9516D(TP) ON 12/07/2022**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$5,272.25(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 20,213.71	\$ 4,387.00 (\$4,100.00 + 7%GST)
2. Loss of Use (7days x \$96.30)	\$ 674.10	\$ 577.80 (6DAYS X \$96.30)
3. Loss of Income (7DAYS X \$50.00)	\$ 350.00	\$ 300.00 (6DAYS X \$50.00)
4. LTA/ GIA SEARCH FEE	\$ 7.49	\$ 7.45
<b>Total</b>	<b>\$ 21,245.30</b>	<b><u>\$ 5,272.25</u></b>

Surveyor recommended 4days for repair +1PRS + 1SUNDAY = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/08/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Wednesday, 24 August 2022 10:31 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D204899/C02/GBC5878L/TAYHP & YOUR REF: CC3/CTI22006754/Kpa3-SHD9516D, TPP DIRECT SETTLEMENT

Enclosed herewith INSURED SAS REPORT

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 27 July 2022 5:29 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D204899/C02/GBC5878L/TAYHP & YOUR REF: CC3/CTI22006754/Kpa3-SHD9516D, TPP DIRECT SETTLEMENT

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Dear Irene,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 18 July 2022 7:11 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** OUR REF: SNM22D204899/C02/GBC5878L/TAYHP & YOUR REF: CC3/CTI22006754/Kpa3-SHD9516D, TPP DIRECT SETTLEMENT

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear irene,

Please refer to the below email.

Kindly **revert to LKK Auto on DS -SHD9516D** soonest possible.

Please contact our claims department **Irene Tay 6389 6192** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Sunday, July 17, 2022 8:33 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBC5878L (OI : CTI - TBA) and SHD9516D (TP : LKK REF - CC3/CTI22006754/Kpa3) on 10/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9516D at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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