## Yan (LKK Auto)

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 16 September 2022 2:32 PM

**To:** 'Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)'; 'Shiau Chan (LKKAuto)';

'assignments'; 'sur@lkkauto.com'

Cc: 'Tan Wei Teck (Strides Automotive Services Pte Ltd)'

Subject: RE: Direct Settlement (FC) - Accident involving SLV6456X & SG5778U DOA: 13.07.2022

(BUS/07/22/5018/KC)

Dear Karen,

Thank you for the email.

Dear Shiau Chan,

Please assist. Our ref: CS/SMR22006750/Eqy3

Thank you.

Best Regards, **Yan** | Admin

## LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>

Sent: Friday, 16 September 2022 2:19 PM

To: Yan (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>

Subject: RE: Direct Settlement (FC) - Accident involving SLV6456X & SG5778U DOA: 13.07.2022 (BUS/07/22/5018/KC)

Dear Yan,

We have received 3P claim.

Please expedite and let us have the full survey report soonest possible. Thanks.

Best Regards, Karen Chan Claims Department

Tel : 6866 2698

From: Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Friday, 15 July 2022 11:59 am

To: MTPRI < MTPRI@smrt.com.sg>; 'assignments' < assignments@lkkauto.com >; sur@lkkauto.com

**Cc:** Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) < SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) < WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) < ChitYan.Foo@strides.com.sg>

Subject: RE: Direct Settlement (FC) - Accident involving SLV6456X & SG5778U DOA: 13.07.2022

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Thank you for the assignment.

Best Regards,

Yan | Admin

## LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI < MTPRI@smrt.com.sg>
Sent: Friday, 15 July 2022 10:47 AM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MTPRI < MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)

<<u>SiauChin.Chan@strides.com.sg</u>>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <<u>WeiTeck.Tan@strides.com.sg</u>>;

Foo Chit Yan (Strides Automotive Services Pte Ltd) < <a href="mailto:ChitYan.Foo@strides.com.sg">ChitYan.Foo@strides.com.sg</a>>

Subject: FW: Direct Settlement (FC) - Accident involving SLV6456X & SG5778U DOA: 13.07.2022

Ref: TBA

Dear Yan.

Kindly survey on "Without Prejudice" basis.

TP: SLV6456X Insured: SG5778U

Workshop: BORNEO MOTORS

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>HuaYen.Ong@strides.com.sg</u>

From: Ashlyn Chng < Ashlyn.Chng@inchcape.com.sg >

**Sent:** Thursday, 14 July 2022 4:03 pm **To:** MTPRI < MTPRI@smrt.com.sg>

**Cc:** claimstatusenquiry < <u>claimstatusenquiry@borneomotors.com.sg</u>>

Subject: RE: Direct Settlement (FC) - Accident involving SLV6456X & SG5778U DOA: 13.07.2022

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Accident Scene Video Footage & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SG5778U** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Francis Cher @ 9847 6179 / 6631 1863** is located at <u>2</u> <u>Pandan Crescent / Level 4</u> for an appointment to inspect our client's vehicle (<u>currently vehicle **NOT** in workshop</u>).

## As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards, Ashlyn Chng

**D**: 6631 1874 | **F**: 6872 7260 | **E**: Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg