

Yan (LKK Auto)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Friday, 15 July 2022 2:02 PM
To: 'assignments'
Subject: PRS for SMB3023A ; EQI Ref: DM22HO01131
Attachments: IV - SMY1235Y.pdf; SMB3023A GIA REPORT.pdf

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached the relevant documents.

Please acknowledge receipt.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND
Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



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From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Friday, 15 July 2022 1:58 PM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Selamat Bin Basir <Selamat.Basir@towertransit.sg>; Wei Jap <Wei.Jap@towertransit.sg>
Subject: RE: PRS FOR ACCIDENT INVOLVING SMB3023A & SMY1235Y ON 11/07/2022 @ 08:40HRS ALONG COMMONWEALTH AVE WEST JUNCT OF CLEMENTI AVE 2 ; EQI Ref: DM22HO01131

Hi jie Si

Please arrange for LKK to conduct the survey. 😊

Thank You

Best Regards

Senior Executive, Claims

Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg

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From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Friday, July 15, 2022 1:55 PM
To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Selamat Bin Basir <Selamat.Basir@towertransit.sg>; Wei Jap <Wei.Jap@towertransit.sg>
Subject: RE: PRS FOR ACCIDENT INVOLVING SMB3023A & SMY1235Y ON 11/07/2022 @ 08:40HRS ALONG COMMONWEALTH AVE WEST JUNCT OF CLEMENTI AVE 2 ; EQI Ref: DM22HO01131

[EXTERNAL EMAIL]

WITHOUT PREJUDICE

Dear Lynn,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| | |
|--|--|
| 1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 | 2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace |
| 3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene | 4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon |
| 5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221 | 6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108 |
| 7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070 | 8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432 |
| 9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia | |

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Regards,

Neo Jie Si

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From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: Thursday, July 14, 2022 3:40 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Selamat Bin Basir <Selamat.Basir@towertransit.sg>; Wei Jap <Wei.Jap@towertransit.sg>

Subject: PRS FOR ACCIDENT INVOLVING SMB3023A & SMY1235Y ON 11/07/2022 @ 08:40HRS ALONG COMMONWEALTH AVE WEST JUNCT OF CLEMENTI AVE 2

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like to notify you of a road accident on **11/07/2022** at about **08:40hrs** along **Junction of Commonwealth Ave West and Clementi Ave 2** involving our bus, **SMB3023A** & your insured vehicle **SMY1235Y**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Survey Location : Tower Transit Singapore Pte Ltd

BULIM DEPOT

Address : 21 Bulim Drive, Singapore 648170

Contact Person : Lynn Ahmad @ 9199 0025

- *Body & Paint* : - Jason Wei @ 8691 9663
- *Workshop Manager* : - Selamat @ 9339 0245

Thank You

Best Regards

Senior Executive, Claims

Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



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21 Bulim Drive, Bulim Bus Depot, Singapore 648170
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