

Celine Fong (LKKAuto)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Monday, 15 August 2022 3:13 PM
To: Steve Chen (LKK Auto)
Cc: Wu Tzu Ying; Celine Fong (LKKAuto)
Subject: RE: BEFORE AFTER PAINT FOR ACCIDENT INVOLVING SMB3023A & SMY1235Y ON 11/07/2022 @ 08:40HRS ALONG COMMONWEALTH AVE WEST JUNCT OF CLEMENTI AVE 2 ; EQI Ref: DM22HO01131

Hi Steve

We agree with your below COR of \$4,442.37 (P/P, before GST) with 3 working days.

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims
Mobile +65 9199 0025
Email bazlin.ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg

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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Monday, August 15, 2022 2:11 PM
To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Subject: Re: BEFORE AFTER PAINT FOR ACCIDENT INVOLVING SMB3023A & SMY1235Y ON 11/07/2022 @ 08:40HRS ALONG COMMONWEALTH AVE WEST JUNCT OF CLEMENTI AVE 2 ; EQI Ref: DM22HO01131

[EXTERNAL EMAIL]

Hi Lynn,

Kindly follow up the finalize can confirm.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Tuesday, 26 July 2022 9:41 pm
To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Subject: BEFORE AFTER PAINT FOR ACCIDENT INVOLVING SMB3023A & SMY1235Y ON 11/07/2022 @ 08:40HRS ALONG COMMONWEALTH AVE WEST JUNCT OF CLEMENTI AVE 2 ; EQI Ref: DM22HO01131

Hi Lynn,

Kindly refer our finalize \$4442.37 (P/P, before GST). 3 days.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Tuesday, 26 July 2022 4:40 pm
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>
Subject: BEFORE AFTER PAINT FOR ACCIDENT INVOLVING SMB3023A & SMY1235Y ON 11/07/2022 @ 08:40HRS ALONG COMMONWEALTH AVE WEST JUNCT OF CLEMENTI AVE 2 ; EQI Ref: DM22HO01131

Hi Steve

Please find attached and kindly finalise soonest.

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims
Mobile +65 9199 0025
Email bazlin.ahmad@towertransit.sg



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From: Bazlin Ahmad
Sent: Tuesday, July 19, 2022 3:52 PM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Wei Siong Liam <weisiong.liam@towertransit.sg>
Subject: RE: PRS FOR ACCIDENT INVOLVING SMB3023A & SMY1235Y ON 11/07/2022 @ 08:40HRS ALONG COMMONWEALTH AVE WEST JUNCT OF CLEMENTI AVE 2 ; EQI Ref: DM22HO01131

Hi Steve

Please find attached estimate.

Thank You

Best Regards

Lynn Ahmad

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Email bazlin.ahmad@towertransit.sg



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From: Bazlin Ahmad
Sent: Friday, July 15, 2022 2:34 PM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Selamat Bin Basir <Selamat.Basir@towertransit.sg>; Wei Siong Liam <weisiong.liam@towertransit.sg>
Subject: RE: PRS FOR ACCIDENT INVOLVING SMB3023A & SMY1235Y ON 11/07/2022 @ 08:40HRS ALONG COMMONWEALTH AVE WEST JUNCT OF CLEMENTI AVE 2 ; EQI
Ref: DM22HO01131

Hi Jie Si

Noted with thanks

Aside to LKK

Kindly arrange survey and furnish us surveyor's details for security clearance.

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims
Mobile +65 9199 0025
Email bazlin.ahmad@towertransit.sg



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From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Friday, July 15, 2022 2:04 PM
To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Selamat Bin Basir <Selamat.Basir@towertransit.sg>; Wei Jap <Wei.Jap@towertransit.sg>
Subject: RE: PRS FOR ACCIDENT INVOLVING SMB3023A & SMY1235Y ON 11/07/2022 @ 08:40HRS ALONG COMMONWEALTH AVE WEST JUNCT OF CLEMENTI AVE 2 ; EQI
Ref: DM22HO01131

[EXTERNAL EMAIL]
WITHOUT PREJUDICE

Hi Lynn,

Noted and LLK will arrange with your office for the PRS.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore
069110
did 65 6496 9885 | fax 65 62243903 | www.eqinsurance.com.sg



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From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Friday, 15 July 2022 1:58 PM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Selamat Bin Basir <Selamat.Basir@towertransit.sg>; Wei Jap <Wei.Jap@towertransit.sg>
Subject: RE: PRS FOR ACCIDENT INVOLVING SMB3023A & SMY1235Y ON 11/07/2022 @ 08:40HRS ALONG COMMONWEALTH AVE WEST JUNCT OF CLEMENTI AVE 2 ; EQI
Ref: DM22HO01131

Hi jie Si
Please arrange for LKK to conduct the survey. 😊

Thank You

Best Regards

Senior Executive, Claims
Mobile +65 9199 0025
Email bazlin.ahmad@towertransit.sg



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From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Friday, July 15, 2022 1:55 PM
To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Selamat Bin Basir <Selamat.Basir@towertransit.sg>; Wei Jap <Wei.Jap@towertransit.sg>
Subject: RE: PRS FOR ACCIDENT INVOLVING SMB3023A & SMY1235Y ON 11/07/2022 @ 08:40HRS ALONG COMMONWEALTH AVE WEST JUNCT OF CLEMENTI AVE 2 ; EQI
Ref: DM22HO01131

[EXTERNAL EMAIL]
WITHOUT PREJUDICE

Dear Lynn,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) LBS Automotive Appraisal Pte Ltd
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Tel: 6255 0808 Fax: 6849 9155	L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

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Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited

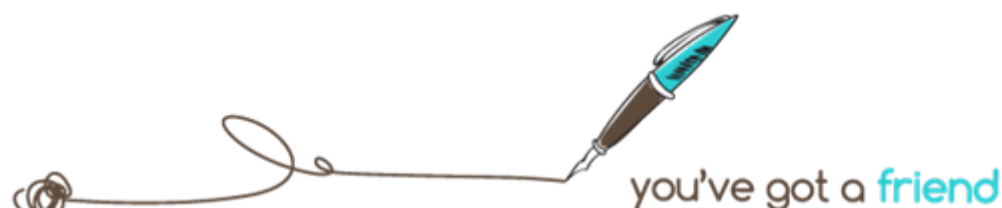
5 Maxwell Road #17-00 Tower Block MND Complex Singapore

069110

did 65 6496 9885 | fax 65 62243903 | www.eqinsurance.com.sg



A Member of Citystate



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From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: Thursday, July 14, 2022 3:40 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Selamat Bin Basir <Selamat.Basir@towertransit.sg>; Wei Jap <Wei.Jap@towertransit.sg>

Subject: PRS FOR ACCIDENT INVOLVING SMB3023A & SMY1235Y ON 11/07/2022 @ 08:40HRS ALONG COMMONWEALTH AVE WEST JUNCT OF CLEMENTI AVE 2

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like to notify you of a road accident on **11/07/2022** at about **08:40hrs** along **Junction of Commonwealth Ave West and Clementi Ave 2** involving our bus, **SMB3023A** & your insured vehicle **SMY1235Y**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Survey Location : Tower Transit Singapore Pte Ltd

BULIM DEPOT

Address : 21 Bulim Drive, Singapore 648170

Contact Person : Lynn Ahmad @ 9199 0025

➤ *Body & Paint* : - Jason Wei @ 8691 9663

➤ *Workshop Manager* : - Selamat @ 9339 0245

Thank You

Best Regards

Senior Executive, Claims
Mobile +65 9199 0025
Email bazlin.ahmad@towertransit.sg



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