

Rajes

From: Rajes <admin-d@lkkauto.com>
Sent: Friday, 15 July 2022 3:31 PM
To: 'Alfred Toh'; 'assignments'
Cc: 'Claims Dept of CTI'; 'Irene Tay'; 'Chong Boon Sen'
Subject: RE: SNM22D204924/C02/PC3279M/TAYHP /ARRANGE SURVEY - OUR CLIENT SLC2732A & YOUR INSURED PC3279M DOA: 13/07/2022

Dear Alfred,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh [mailto:alfred.toh@sg.cntaiping.com]
Sent: Friday, 15 July 2022 2:50 PM
To: Zila @ Ah Lim Motor Company; Mui Hong @ Ah Lim Motor; assignments
Cc: Claims Dept of CTI; Irene Tay; Chong Boon Sen
Subject: RE: SNM22D204924/C02/PC3279M/TAYHP /ARRANGE SURVEY - OUR CLIENT SLC2732A & YOUR INSURED PC3279M DOA: 13/07/2022

Without Prejudice

YOUR REF: SLC2732A

OUR REF: SNM22D204924/C02/PC3279M/TAYHP - ACCIDENT NOT REPORTED

Dear Sirs

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SLZ2732A while waiting for Insured to file report. (email below refers)

Aside to Irene, please assist to follow on the non reporting of accident and/or repudiation of liability in the event the Insured fails and/or refuse to file accident report when you are back to office.

Best Regards

Alfred Toh

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Sent: Friday, 15 July 2022 1:04 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: SNM22D204924/C02/PC3279M/TAYHP /ARRANGE SURVEY – OUR CLIENT SLC2732A & YOUR INSURED PC3279M DOA: 13/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

We choose Kenneth to be the surveyor.
Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 15 July 2022 12:33 PM
To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: SNM22D204924/C02/PC3279M/TAYHP /ARRANGE SURVEY – OUR CLIENT SLC2732A & YOUR INSURED PC3279M DOA: 13/07/2022

Without Prejudice

YOUR REF: SLC2732A

OUR REF: SNM22D204924/C02/PC3279M/TAYHP – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of 14 July 2022 at 5.49 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 15 July 2022 12:07 pm

To: 'zila@ahlimmotor.com.sg' <zila@ahlimmotor.com.sg>; 'muihong@ahlimmotor.com.sg' <muihong@ahlimmotor.com.sg>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D204924/C02/PC3279M/TAYHP / FW: ARRANGE SURVEY – OUR CLIENT SLC2732A & YOUR INSURED PC3279M DOA: 13/07/2022

Without Prejudice

Dear Alfred,

Please conduct PRS for SLC2732A (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Irene Tay 63896192.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城
Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Thursday, 14 July 2022 5:49 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Mui Hong @ Ah Lim Motor
<muihong@ahlimmotor.com.sg>

Subject: ARRANGE SURVEY – OUR CLIENT SLC2732A & YOUR INSURED PC3279M DOA: 13/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Claim Team,

Please kindly arrange survey.

Note: Vehicle not in – To be arrange.

Please kindly advise the liability.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170