

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 28 September 2022 11:44 AM
To: Teo, Grace; 'Ye, Yong Kang Melvin'; SUR
Subject: RE: LKK/SC \ CMTD2202263/MYE - XD6695A and SJC8990E on 28/6/2022 along KJE (BKE) BEFORE CHOA CHU KANG WAY at about hrs.
Attachments: XD6695 2nd IA.pdf; XD 6695 marked estimate1.pdf

Dear Melvin,

Enclosed herewith latest preliminary advice of XD 6695A.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 21 July 2022 3:49 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: LKK/SC \ CMTD2202263/MYE - XD6695A and SJC8990E on 28/6/2022 along KJE (BKE) BEFORE CHOA CHU KANG WAY at about hrs.

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Best Regards,

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Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Thursday, 14 July 2022 3:19 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: LKK/SC \ CMTD2202263/MYE - XD6695A and SJC8990E on 28/6/2022 along KJE (BKE) BEFORE CHOA CHU KANG WAY at about hrs.

Hi Yan,

Attached herewith both reports.

Please arranged **Mr. Steve Chen** to conduct the survey.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Teo, Grace **On Behalf Of** claimsreport

Sent: Thursday, July 14, 2022 3:11 PM

To: 'Joyce Wong' <joyce@completevms.com.sg>; 'Yan (LKK Auto)' <admin-d@lkkauto.com>;
assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; lihui@completevms.com.sg; Darren Chiu
<darren@completevms.com.sg>

Subject: LKK \ CMTD2202263/MYE - XD6695A and SJC8990E on 28/6/2022 along KJE (BKE) BEFORE CHOA CHU KANG WAY at about hrs.

Without Prejudice

Our Reference: CMTD2202263/MYE

Your Reference: XD6695A

Dear Joyce,

We refer to your email and agreed to appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange to conduct the survey for **XD6695A** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Melvin**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Joyce Wong <joyce@completevms.com.sg>

Sent: Thursday, July 14, 2022 3:02 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; lihui@completevms.com.sg; Darren Chiu <darren@completevms.com.sg>

Subject: Re: PRI \ CMTD2202263/MYE - XD6695A and SJC8990E on 28/6/2022 along KJE (BKE) BEFORE CHOA CHU KANG WAY at about hrs.

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Without Prejudice

Dear Sir / Mdm,

We would like to select LKK Services Steve to survey

Please note place of survey will be at :

8 Sungei Kadut Way

Singapore 728772

CTM Waste Resource Pte Ltd

Do allow us at least an hour of travel time

Thank you & Best Regards,
Joyce

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

On Thu, Jul 14, 2022 at 2:45 PM Claims - Motor Survey <MotorSurvey@sompo.com.sg> wrote:

Our Reference: CMTD2202263/MYE

Your Reference: XD6695A

Date: 14/07/2022

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S Complete VMS Pte Ltd

Dear Joyce,

ACCIDENT INVOLVING SJC8990E & XD6695A ON 28.06.22

We refer to your Notice of Accident dated 14/07/2022.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/
melvin.ye@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling (East)	
		Marcus Chua (East)	
		Kenneth Kong (North)	
		Steve Chen (West)	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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-----Original Message-----

From: Joyce Wong <joyce@completevms.com.sg>

Sent: Thursday, July 14, 2022 11:17 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: lihui@completevms.com.sg

Subject: Accident Involving XD6695A and SJC8990E on 28/6/2022 along KJE (BKE) BEFORE CHOA CHU KANG WAY at about hrs.

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Without Prejudice

Dear Sir / Mdm,

Accident Involving XD6695A and SJC8990E on 28/6/2022 along KJE (BKE) BEFORE CHOA CHU KANG WAY at about hrs.

We act for Chye Thiam Maintenance Pte Ltd, owner of vehicle no. XD6695A with instruction to repair the vehicle.

Please provide us a list of at least 10 motor surveyors.

Please be informed that the said vehicle can be inspected at:-

Complete VMS Pte Ltd

176 Sin Ming Drive

#03-14,

Singapore 575721

If you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, we will commence repairs thereafter without further reference to you. Please note that there will also a storage charge of \$60.00 per on the 2 days notice period commencing from this email.

Thank You & Best Regards

Joyce Wong

Complete VMS Pte Ltd

176 Sin Ming Drive, #03-14

Sin Ming Autocare, S575721

Tel: 6455 0012 Fax: 6554 0012