

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 13 October 2022 10:20 AM  
**To:** MT\_Claim\_SG  
**Cc:** Admin A; CS A Team  
**Subject:** RE: Our Ref: 22/22/22/VC05/026046 RE: FW: OUR REF: SLV4453S YOUR REF: GBD7889L PRE REPAIR INSPECTION FOR SLV4453S \*\*\* LKK REF: CC4/LPC22006725/Rga3  
**Attachments:** Preliminary Advice.pdf; LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 28 July 2022 9:37 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Subject:** Our Ref: 22/22/22/VC05/026046 RE: FW: OUR REF: SLV4453S YOUR REF: GBD7889L PRE REPAIR INSPECTION FOR SLV4453S \*\*\* LKK REF: CC4/LPC22006725/ga3

## Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/06 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 27 July 2022 5:26 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: FW: OUR REF: SLV4453S YOUR REF: GBD7889L PRE REPAIR INSPECTION FOR SLV4453S \*\*\* LKK REF: CC4/LPC22006725/ga3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Friday, 15 July 2022 1:36 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: FW: OUR REF: SLV4453S YOUR REF: GBD7889L PRE REPAIR INSPECTION FOR SLV4453S

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 18.7.22.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Friday, 15 July 2022 12:58 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: FW: OUR REF: SLV4453S YOUR REF: GBD7889L PRE REPAIR INSPECTION FOR SLV4453S

## Lonpac External - General

Our Ref: TBA

Dear Yan

FYNA. Insured yet to report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Huiqin Tan <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Friday, 15 July 2022 12:54 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: FW: OUR REF: SLV4453S YOUR REF: GBD7889L PRE REPAIR INSPECTION FOR SLV4453S

Dear Gerald,

Please appoint LKK for survey

**Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.**

Best Regards,  
**Huiqin**  
General Manager | Motor Claims Department

**My Car Consultant Pte Ltd**  
M: 8866 8832 | F: 6925 5219  
W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)  
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)  
UEN No.: 201605878Z  
GST Registration No.: 201605878Z

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**From:** "GERALD POH WEE BIN" <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** 7/15/22 12:53 PM  
**To:** Huiqin Tan <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: OUR REF: SLV4453S YOUR REF: GBD7889L PRE REPAIR INSPECTION FOR SLV4453S

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Huiqin,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Huiqin Tan <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Sent:** Friday, 15 July 2022 12:12 pm

To: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Subject: OUR REF: SLV4453S YOUR REF: GBD7889L PRE REPAIR INSPECTION FOR SLV4453S

**WITHOUT PREJUDICE**

\* \*\*Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SLV4453S

YOUR REF: GBD7889L

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SLV4453S

ACCIDENT INVOLVING SLV4453S AND GBD7889L

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

**Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.**

Best Regards,

**Huiqin**

General Manager | Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

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