

Celine Fong (LKKAuto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 11 October 2022 2:56 PM
To: Celine Fong (LKKAuto); Admin-D (LKKAuto); assignments; SUR
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: RE: PRI for YN5724S – Our Insured: SMB5068H on 8/7/2022 Our Ref: D22002134MFBP/SMRTBUSES/CL/TPD-1

Dear Celine,

Our ref no is BUS/07/22/5010.

Thanks & Regards
Hua Yen

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Tuesday, 11 October 2022 12:22 pm
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: PRI for YN5724S – Our Insured: SMB5068H on 8/7/2022 Our Ref: D22002134MFBP/SMRTBUSES/CL/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yan,

Please provide your claim reference.

Thank you

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 15 July 2022 9:31 AM
To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)' <SiauChin.Chan@strides.com.sg>; 'Tan Wei Teck (Strides Automotive Services Pte Ltd)' <WeiTeck.Tan@strides.com.sg>; 'Foo Chit Yan (Strides Automotive Services Pte Ltd)' <ChitYan.Foo@strides.com.sg>
Subject: RE: PRI for YN5724S – Our Insured: SMB5068H on 8/7/2022 Our Ref: D22002134MFBP/SMRTBUSES/CL/TPD-1

Dear Hua Yen,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Thursday, 14 July 2022 4:36 PM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)

<SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd)

<WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: FW: PRI for YN5724S – Our Insured: SMB5068H on 8/7/2022 Our Ref:

D22002134MFBP/SMRTBUSES/CL/TPD-1

Ref: TBA

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: YN5724S

Insured: SMB5068H

Workshop: Complete VMS PTE LTD

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Joyce Wong <joyce@completevms.com.sg>

Sent: Thursday, 14 July 2022 3:58 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: lihui@completevms.com.sg; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>;

Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Foo Chit Yan (Strides

Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: Re: PRI for YN5724S – Our Insured: SMB5068H on 8/7/2022 Our Ref:

D22002134MFBP/SMRTBUSES/CL/TPD-1

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Without Prejudice

Dear Sir / Mdm,

Please advise if can survey at 9am tomorrow morning

Thank you & Best Regards,
Joyce

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

On Thu, Jul 14, 2022 at 1:13 PM Joyce Wong <joyce@completevms.com.sg> wrote:

Without Prejudice

Dear Sir / Mdm,

Since all LKK anyone will do.

Please advise if can survey at 9am tomorrow morning

Thank you & Best Regards,
Joyce

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

On Thu, Jul 14, 2022 at 11:38 AM MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB5068H as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huyen.Ong@strides.com.sg

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Sent: Thursday, 14 July 2022 11:14 am

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Joyce Wong <joyce@completevms.com.sg>; lihui@completevms.com.sg; Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Subject: RE: PRI for YN5724S – Our Insured: SMB5068H on 8/7/2022 Our Ref: D22002134MFBP/SMRTBUSES/CL/TPD-1


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Dear Hua Yen,

Kindly take note of the location for PRI (see attach).

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn.
No. 195000106C
A Member of  Insurance Group

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From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Sent: Thursday, 14 July 2022 10:53 am

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <OngHuaYen@smrt.com.sg>; Joyce Wong <joyce@completevms.com.sg>; lihui@completevms.com.sg; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: PRI for YN5724S – Our Insured: SMB5068H on 8/7/2022 Our Ref: D22002134MFBP/SMRTBUSES/CL/TPD-1

Dear Hua Yen,

For PRI.

Thank you and Regards,
Joanne Tan
Motor Claims

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848 Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of  INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

-----Original Message-----

From: Joyce Wong <joyce@completevms.com.sg>

Sent: Thursday, July 14, 2022 10:27 AM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: lihui@completevms.com.sg

Subject: Accident Involving YN5724S and SMB5068H on 8/7/2022 along PIE (Changi) At Steven Road at about 12:00:00hrs.

Without Prejudice

Dear Sir / Mdm,

Accident Involving YN5724S and SMB5068H on 8/7/2022 along PIE (Changi) At Steven Road at about 12:00:00hrs.

We act for Chye Thiam Maintenance Pte Ltd, owner of vehicle no. YN5724S with instruction to repair the vehicle.

Please provide us a list of at least 10 motor surveyors.

Please be informed that the said vehicle can be inspected at:-

Complete VMS Pte Ltd

176 Sin Ming Drive

#03-14,

Singapore 575721

If you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, we will commence repairs thereafter without further reference to you. Please note that there will also a storage charge of \$60.00 per on the 2 days notice period commencing from this email.

Thank You & Best Regards

Joyce Wong

Complete VMS Pte Ltd

176 Sin Ming Drive, #03-14

Sin Ming Autocare, S575721

Tel: 6455 0012 Fax: 6554 0012