

LIM YEU FONG

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 15-08-2022

ALLIANZ INSURANCE SINGAPORE PTE LTD

MOTOR CLAIMS DEPT.

79 ROBINSON ROAD

#09-01

SINGAPORE 068897

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SLP9299U AND GBG2535A
ALONG 5058 ANG MO KIO IND. PARK 2 ON 09-07-2022

I / We, the owner of Vehicle No. SLP9299U which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

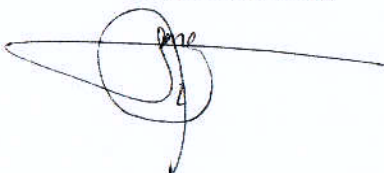
- | | | |
|------------------------------------|---|-------------------|
| 1. Costs of repair | - | \$13,535.50 |
| 2. Loss-of-Use/Rental fees 10 Days | - | \$ 1800.00 |
| 3. Police / GIA report / LTA fees | - | \$ 7.45 |
| 4. Surveyor report fees | - | |
| 5. Others | - | |
| Total: | | <u>\$15342.95</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SLP 9299 U AND G8G 2535 A

ALONG 5058 ANG MO KIO IND. PARK 2

ON 09-07-2022

BY THE LETTER OF AUTHORITY, I / We, LIM YEU FONG

NRIC NO. S144 9218 F The owner of Vehicle No. SLP 9299 U

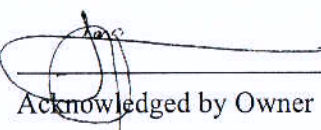
Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 13 (day) 07 (month) 2022 (year)



Acknowledged by Owner
(company stamp if applicable)

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 16332

Vehicle Insured : GBG2535A
Accident Date : 09-Jul-2022

Date : 04-Aug-2022

Our Ref : 022107 (ALLIANZ) / CHAN

PAGE : 1

LIM YEU FONG
BLK 826 YISHUN STREET 81
#02-560
Singapore 760826

FINAL REPAIR COST FOR MAZDA 6 SLP9299U
=====

To supply spare parts

To remove roof lining, front and
rear seats, trim board and carpet

To dismantle and lower front
undercarriage

To check and adjust wheel alignment

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

To remove & renew roof top air bag,
seat air bag, seat, safety belt, air
bag sensor, air bag control unit,
rewire, diagnos, programme & reset
air bag system

	12,650.00
Add 7% GST :	885.50

Total :	S\$13,535.50
	=====

Singapore Dollars Thirteen Thousand Five Hundred
and Thirty Five and Cents Fifty Only

HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125, SINGAPORE 575636. TEL: 6453 1473

CUSTOMER

LIM YEU FONG
C/O ALAN'S UNITED AUTO PTE LTD
BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.
ATTN: MR. ALAN KHONG

INVOICE NO : **H22275**

DATE : 12.08.2022

TERM : CASH

RENTAL FEES FOR :-

S/N	VEHICLE NO.	VRA NO.	REFERENCE	NO. OF DAYS	UNIT PRICE (\$)	AMOUNT (\$)
1	SMA 8686J	17572	SLP 9299U	10	\$ 180.00	\$ 1,800.00
		***	*****	***		
TOTAL :					\$	<u>1,800.00</u>

PAYMENT MODE:

BY CHEQUE: HUI SHOON CAR RENTAL
BANK TRANSFER: DBS 015-900828-2
PAYNOW TO UEN: 53013461J

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.


HUI SHOON CAR RENTAL


HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125,
SINGAPORE 575636. TEL: 6453 1473
REGN. NO.: 53013461J

VRA NO:

17572

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No: SMA8686J	Mileage Out: 25338
Hirer: Lim Yeu Fong	Make & Model: Toyota Camry	Auto / Manual Group: <input checked="" type="radio"/> Auto	
NRIC / Passport No: S1449218F	Date of Birth: 06.01.1960	OUT : Date 12.07.2022	OUT : Time 3.15pm
Address: B1K 826 Yishun Street 81	Replace Veh No:	Mileage Out:	
#02-560 S'pore 760826	OUT : Date	OUT : Time	
Driving Licence No: S1449218F	Pass Date: 10.07.1980		
Contact Number: 8123 8305			
DRIVERS PARTICULARS (if different from Hirer)		CHARGES	
Appointed Driver:	Daily 10 @ \$ 180/- per day	1800.00	
NRIC / Passport No:	Weekly @ \$ per week		
Address:	Monthly @ \$ per month		
	Hours @ \$ per hour		
	Others @ \$		
Driving Licence No:			
Pass Date:			
Contact Number:			
		SUB-TOTAL \$ 1800.00	
Terms & Conditions		PETROL LEVEL	
ADDITIONAL S\$3000.00 EXCESS		Out E 1/4 1/2 3/4 F	
For Hirer / Driver		In E 1/4 1/2 3/4 F	
Age 23 years old & below.			
Age 70 years old & above.			
Less than Two (2) years Driving Experience.			
Malaysia Excess (Exclude Towing Fees and Any Charges in Malaysia) - \$3,500.00		TOTAL CHARGES \$ 1800.00	
REMARKS		IMPORTANT! FOR SINGAPORE USE ONLY	
SLP92994		Excess Liability : S\$2500.00	
		Malaysia Excess (With Prior Consent) : NOT ALLOWED	
PAYMENT METHOD:		Hirer's Signature 	
BANK TRANSFER : DBS 015-900828-2		Addition Driver's Signature	
PAYNOW : 53013461J			

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given HUI SHOON CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ONLY PERSONS ABOVE 26 TO BE BELOW 65 YEARS OLD WITH MORE THAN 3 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE, OTHERWISE ADDITIONAL S\$3000.00 EXCESS IS APPLICABLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY HUI SHOON CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO HUI SHOON CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
22.07.22	4.45pm	26739		



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Jul 2022 / 14:47:07

Receipt Date/Time : 12 Jul 2022 / 14:47:07

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220712-002426

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBG2535A				
As at 09 Jul 2022/16:08:00				
Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
1	Insurance Enquiry - GBG2535A Enquiry Fee 20220712144551738016	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	411911XXXXXX6569	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: kennychan@alanutd.com
Sent: Tuesday, 14 February 2023 2:02 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Accident involving SLP9299U and GBG2535A on 09.07.2022 / ENCLOSED LETTER OF AUTHORITY AND BANK DETAIL
Attachments: KM_206_230214134942.pdf; KM_206_230214135224.pdf

Dear Hsiao Tong

Your revised offer have been accepted at \$14,662.95 ,hereby enclose our client LETTER OF AUTHORITY AND BANK DETAIL for process payment to us thank you .

Regards
Kenny
Alan's United Auto Pte Ltd
64538686

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, February 14, 2023 12:38 PM
To: kennychan@alanutd.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Accident involving SLP9299U and GBG2535A on 09.07.2022

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **\$S\$14,662.95**(all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the Letter of Authorization / Warrant to Act and your Bank details for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **09 JULY 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kennychan@alanutd.com <kennychan@alanutd.com>
Sent: Monday, 6 February 2023 10:34 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Accident involving SLP9299U and GBG2535A on 09.07.2022

Hi Hsiao Tong

We like to counter propose for 8 days of rental as you only offer us 7 days of rental , add one more day is Sunday during repair ,thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, February 06, 2023 10:10 AM

To: Shi Jie <shijie@alanutd.com>; kennychan@alanutd.com

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident involving SLP9299U and GBG2535A on 09.07.2022

WITHOUT PREJUDICE

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 13,535.50
2. Loss of Rental (7days x \$140.00)	\$ 980.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 14,522.95

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 2 December 2022 5:08 PM
To: 'Shi Jie' <shijie@alanutd.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Accident involving SLP9299U and GBG2535A on 09.07.2022

WITHOUT PREJUDICE

Dear Sirs,

We are still pending mandate approval from our principal.

We will follow up and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Shi Jie <shijie@alanutd.com>
Sent: Tuesday, 22 November 2022 5:02 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Accident involving SLP9299U and GBG2535A on 09.07.2022

Hi LKK Team,

This case was previously handled by Asher.

Kindly assist to advise the next handler for this case accordingly. Thank you.

Regards,

Shi Jie
Alan's United Auto Pte. Ltd.
6453 8686

Please fill up the required details listed below.

Company Account No. : C00

Company Name : ALAN'S UNITED AUTO PTE LTD

Bank Name : OCBC

Bank Account Number : 629-736372-001

Beneficiary Name : ALAN'S UNITED AUTO PTE LTD

Bank Address :

Bank Code and Branch Code : 7339 and 629

Swift Code : OCBCSGSG
(Not applicable for personal transfer)

Contact No : 64638686

Fax No (if any) :

Email Address (For Remittance Advice) : service@alanutd.com

Authorised Signature : 

Name & Date : KHONG CHIN WAH 01 NOV 2022

Position : DIRECTOR

Company Stamp :



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 19 July 2022 15:09
To: ADMIN@MCTTRADER.COM
Subject: ACCIDENT INVOLVING GBG 2535A & SLP 9299U ALONG 5038 ANG MO KIO IND PARK 2 ON 09/07/2022

19 July 2022

MCT RENTALS PTE LTD

Dear Sir,

OUR REF : CC4/AIS22006713/Kea3
YOUR REF : GBG 2535A
ACCIDENT INVOLVING GBG 2535A & SLP 9299U ALONG 5038 ANG MO KIO IND PARK 2 ON 09/07/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from ALAN'S UNITED AUTO PTE LTD acting on behalf of the owner of SLP 9299U against your motor insurance policy.

<<Liability Assessment>>

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

Your full co-operation in the handling of the claim is required and kindly submit the following to ashersng@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you

receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to Allianz or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 6051 or ashersng@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

cc Allianz Insurance Singapore Pte. Ltd

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Jul 2022 14:11	Clm Veh Model Changed	(204603) MAZDA 6 2.0 4-DOOR SEDAN 2.0L SP.6EAT (A).	[R] Chan Yew Siah
2	14 Jul 2022 14:11	Clm Created	Reg No: SLP9299U. Acct Date: 2022/07/09. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Alan's United Auto Pte Ltd (HQ)	[R] Chan Yew Siah
3	14 Jul 2022 14:35	Clm Submitted	18365.36.	[R] Chan Yew Siah
4	15 Jul 2022 13:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Shanti Ramasamy
5	15 Jul 2022 13:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/07/26	[I] Shanti Ramasamy
6	15 Jul 2022 13:32	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Shanti Ramasamy
7	15 Jul 2022 13:42	Assignment 1st Accessed		[A] HOW MEI KWAN
8	15 Jul 2022 13:43	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	05 Nov 2022 12:31	Adj Mandate Request	Cur.Reg:14912.55:Liability: 100%. B4a. Insured failed to stop at stopline and collided with third party. We seek your mandate at \$14,342.95(if claim LOU) / \$14,912.55(if claim LOR). Kindly let us have your approval/instruction.	[A] CHEW HSIAO TONG
10	20 Jan 2023 11:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/07/26. Mandate Remarks: Approved up to above.	[I] Faiz Rosli
11	20 Jan 2023 11:32	Adj Mandate Set	Approved:14912.55:Approved up to above.	[I] Faiz Rosli

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2817447	14 Jul 2022 14:11:57	OD/TP Case (Repairer)	Motor	Alan's United Auto Pte Ltd (HQ)	Alan's United Auto Pte Ltd (HQ)	SLP9299U		xx.xx
2817899	15 Jul 2022 13:32:16	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SLP9299U	FOYSAL MOHAMMAD BIN	xx.xx

