

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: SDS 6258 L

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0585/2022/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

27-Jan-2023
1

Date
Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMV 4520 U - Audi A4 2.0 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SMV 4520 U**, claimant, **Mr. Wang Shiting**, please find the related document per attached.

1. A copy of the Original invoice no. 85018228 – S\$ 5,515.34.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 300.00 (S\$ 100.00 x 3 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SMV 4520 U

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, WANG SHITING (the third party claimant) of BLK 86 DAWSON RD
#37-01, SINGAPORE 141086 (address), owner of SMV4520U (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMV4520U that was damaged pursuant to the accident which occurred on 13/7/2022
(date) along ENTRANCE OF CAR PARK AT 21 (location) involving vehicle no/s
BUKIT BATOK CRESCENT
SDS6258L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 14 (day) of JULY (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **PREMIUM AUTOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,515.34** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SMV4520U** that was damaged pursuant to the accident which occurred on **13/07/2022** (date) along **ENTRANCE OF CAR PARK AT 21 BUKIT BATOK CRESCENT** (location) involving vehicle no/s **SDS6258L**. This is pursuant to the inspection conducted on **20/07/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **WANG SHITING** (the third party claimant”) of vehicle no. **SMV4520U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMV4520U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of MARCH (month) 20 23 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 12:40

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85018228 Date : 26/01/2023 Order : SMV4520U Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMV4520U (V 46528)	Regn Date: 30/09/2020	Mileage: 30874	WIP No.: 33013
Model: A4 2.0 TFSI S tronic 8WCA9G	Chassis: WAUZZZF49LA077036	Engine: DEM 024661	Dept: u
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	SUBLET	M: BNP - TO SUPPLY VEHICLE NUMBER PLATE	80.00	1.00	80.00
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0807065BCGRU	001378/ (V) (GER) COVER Less 020%	1.00	2377.00	1,901.60
X	A8W0853651DB3FZ	(SK) (2) GRILLE Less 020%	1.00	1754.00	1,403.20

Parts 3,304.80
Labour 0.00
Sublet 1,802.00
Menus 0.00
Lubricant 0.00

Sub-Total 5,106.80

8% GST 408.54

Grand Total 5,515.34



Received by

For & on behalf of
Premium Automobiles Pte Ltd


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SDS6258L

Date of Accident

13/07/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **12/10/2021 - 11/10/2022**Requested By **WONG KHONG SENG (PREMIU...**Requested Date **14/07/2022 11:58**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 4 August 2022 6:50 PM
To: JAMESLIMKIANHIN@GMAIL.COM
Subject: ACCIDENT INVOLVING SDS 6258L AND SMV 4520U ON 13/07/2022

Our Ref: CC6/AIG21010126/Aes3

4 August 2022

LIM KIAN HIN

Dear Sir/Madam,

ACCIDENT INVOLVING SDS 6258L AND SMV 4520U ON 13/07/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: Ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Jul 2022 18:26	Clm Dtl Modified	Claimant's Name: -> WANG SHITING. Claimant's ID: -> SXXXX496C.	[A] HOW MEI KWAN
2	14 Jul 2022 18:26	Clm Veh Model Changed	(206863) AUDI A4 2.0 TFSI S-TRONIC (A).	[A] HOW MEI KWAN
3	14 Jul 2022 18:26	Clm Created	Reg No: SMV4520U. Acct Date: 2022/07/13. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Auto & General Insurance (Singapore) Pte. Limited. (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Jul 2022 18:26	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Jul 2022 18:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/07/25	[A] HOW MEI KWAN
6	14 Jul 2022 18:26	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Jul 2022 18:26	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Jul 2022 18:26	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Jul 2022 18:27	Label Added	(23):Express.	[A] HOW MEI KWAN
10	14 Jul 2022 18:27	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	26 Jul 2022 16:37	Clm Registration Modified	Acct Time:18:00:00->18:50:00.	[I] AIG OneClaim Integration User
12	03 Aug 2022 16:17	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
13	08 Jan 2023 23:31	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	08 Jan 2023 23:31	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	08 Jan 2023 23:31	Clm Dtl Modified	JPJ Reg. Date: -> 2020/09/30.	[A] JOANNE LEE KHANG MIN
16	08 Jan 2023 23:31	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	30 Jan 2023 09:55	Adj Mandate Request	Cur.Reg:5817.34:Liability: 100%(OID REVERSED) *Quantum: \$5,817.34(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	06 Feb 2023 08:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/07/25. Mandate Remarks: please proceed with settlement @ \$5817.34 [COR-\$5,515.34 LOU-\$300 LTA-\$2]** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
19	06 Feb 2023 08:27	Adj Mandate Set	Approved:5817.34:please proceed with settlement @ \$5817.34 [COR-\$5,515.34 LOU-\$300 LTA-\$2]** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From

Date To

Audit Type

None

Go

ACTIVITY
[04/08/2022 18:43] Asher Sng Rong Yi: Letter send to oi via email.
[04/08/2022 18:42] Asher Sng Rong Yi: FILE REVIEW: 100% B:NIL OI REVERSED AND HIT TP (REFER TO TP VIDEO)
[18/07/2022 18:19] HOW MEI KWAN: OINR. To send out first letter

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2817697	14 Jul 2022 18:30:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMV4520U	SDS6258L	11.00
2819686	20 Jul 2022 16:54:37	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SMV4520U	HOW MEI KWAN	xx.xx

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2894859	08 Jan 2023 23:31:13	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMV4520U	SDS6258L	11.00