

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 19 July 2022 12:22 PM  
**To:** ANDREW.AFFLECK@ARMSTRONGAM.COM; 778HME@GMAIL.COM  
**Subject:** Claim Notification - ACCIDENT INVOLVING SML 3147Z(AIG) AND SLK 2045H AT/ALONG JUNCTION OF THOMSON ROAD & WHITELEY ROAD ON 12/07/2022

19 July 2022

**ANDREW MARK AFFLECK**  
Driver: HAN MI EUN

[By Email Only]

Dear Sir/Madam,

**You Ref: SML3147Z**

**Our Ref: CC6/AIG22006705/Upa3**

**ACCIDENT INVOLVING SML 3147Z(AIG) AND SLK 2045H AT/ALONG JUNCTION OF THOMSON ROAD & WHITELEY ROAD ON 12/07/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLK2045H against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

**We would like to request for a copy of accident video footage as stated in your accident report for our necessary action.**

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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