

**Veron Chen (LKKAUTO)**

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Thursday, 11 August 2022 3:04 PM  
**To:** Veron Chen (LKKAUTO); SUR; Reports (LKKAUTO)  
**Cc:** Chee So Chow; Tan Kah Leong  
**Subject:** OD / SNM22D204883/C01/TANKL - Veh: SLV1888R

Dear Kenneth,

As spoken, the damaged of left and right door is not consistent as this is head to rear collision.

Please assist to remove those part and update us the final COR before finalize with the repairer.

Dear Veron,

In future, please assist to update us in the "Remarks" of Preliminary Advice if there is any suspicious inconsistent portion.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175