

## Mei Kwan (LKKAUTO)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Thursday, July 28, 2022 11:13 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Claims Dept of CTI; Cecilia Chong (LKK Auto); Admin A  
**Subject:** RE: SNM22D204919/C02/GBL6908E/LEWLC FW: Direct Settlement - Accident Involving GBL6908E (OI : CTI - TBA) AND SLM4218C (TP : LKK REF - CC6/CTI22006687/Uga3) on 13/07/2022

**Categories:** HMK

PASSWORD: CTP4919

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Jenny Lew  
**Sent:** Thursday, 28 July 2022 11:13 am  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SNM22D204919/C02/GBL6908E/LEWLC FW: Direct Settlement - Accident Involving GBL6908E (OI : CTI - TBA) AND SLM4218C (TP : LKK REF - CC6/CTI22006687/Uga3) on 13/07/2022

Hi Mei Kwan,

Pls refer to attached.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 27 July 2022 5:24 pm  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Ryan Poh <[ryan.pohlk@ssgroup.sg](mailto:ryan.pohlk@ssgroup.sg)>; [insurance@ssgroup.sg](mailto:insurance@ssgroup.sg)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM22D204919/C02/GBL6908E/LEWLC FW: Direct Settlement - Accident Involving GBL6908E (OI : CTI - TBA) AND SLM4218C (TP : LKK REF - CC6/CTI22006687/Uga3) on 13/07/2022

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** Friday, 15 July 2022 12:12 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Ryan Poh <[ryan.pohlk@ssgroup.sg](mailto:ryan.pohlk@ssgroup.sg)>; [insurance@ssgroup.sg](mailto:insurance@ssgroup.sg)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D204919/C02/GBL6908E/LEWLC FW: Direct Settlement - Accident Involving GBL6908E (OI : CTI - TBA) AND SLM4218C (TP : LKK REF - CC6/CTI22006687/Uga3) on 13/07/2022  
**Importance:** High

Hi Mei Kwan/Cecilia,

Insured yet to lodge report. Pls assist with the necessary.

Aside to M/s Inxpress Insurance Agency Pte Ltd,

Pls refer to attached and advise insured/insured driver to lodge the accident report soonest possible.  
Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 15 July 2022 9:57 am

**To:** 'Meikwan@lkkauto.com' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'CeciliaChong@lkkauto.com' <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Subject:** O/R: SNM22D204919/C02/GBL6908E/LEWLC FW: Direct Settlement - Accident Involving GBL6908E (OI : CTI - TBA) AND SLM4218C (TP : LKK REF - CC6/CTI22006687/Uga3) on 13/07/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D204919/C02/GBL6908E/LEWLC .

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 14 July 2022 3:37 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBL6908EB (OI : CTI - TBA) AND SLM4218C (TP : LKK REF - CC6/CTI22006687/Uga3) on 13/07/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLM 4218C at M/s Fastech Auto Pte Ltd - Kaki Bukit on 14/07/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)