

Our Ref : SNF7993R / TP#1764
Your Ref : SLJ5538M / CC6/AIG22006675/ga3

WITHOUT PREJUDICE

Date : 31ST October 2022

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNF7993R & SLJ5538M ON 06/07/2022
ALONG CECIL STREET**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 588.50
- Loss of Use	S\$ 160.00 (\$80.00 x 02 Days)
- LTA / GIA Search Fee	S\$ 2.00
Grand Total	S\$ 750.50

If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.



AUTHORISATION TO ACT



I/We, Ruey Auto ("the third party claimant") of 61 Ubi Ave 2 #01-02 Automobile Megamart S(408898) (address), owner of SNF7993R (vehicle no.) hereby authorize **OPTIMA WERKZ PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SNF7993R that was damaged pursuant to the accident which occurred on 06/07/22 (date) along Cecil Street, Singapore (location) involving vehicle no/s SLJ5538M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 07 (day) of July (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG ASIA PACIFIC-EXPRESS THIRD PARTY CLAIM)

“We/I, **OPTIMA WERKZ PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (“name of surveyor”) with respect to the amount claimed for **\$588.50** (repair cost), **\$S120.00** (loss of rental/use), **\$ 2.00** (disbursement), for vehicle no. **SNF 7993R** that was damaged pursuant to the accident which occurred on **06/07/2022** (date) along/at **CECIL STREET** (location) involving vehicle no/s **SLJ 5538M**.

This is pursuant to the inspection conducted on **18/07/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **RUEY AUTO** (“the third party claimant”) of vehicle no. **SNF 7993R** to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SNF 7993R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of JANUARY (month) 20 22 (year)



Signed by AIG appointed surveyor



Chopped & Signed by “the workshop”

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A, #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: **AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322201346
INVOICE DATE : 31/10/2022
REF : TP#1764
VEH NO. : SNF7993R
MAKE : HONDA
MODEL : SHUTTLE 1.5G CVT
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	LABOUR CHARGES TO REMOVE, REPLACE, REFIX, REPAIR & READJUST REAR ACCIDENT AREAS & ETC.	1	AMT	SR	150.00	150.00
2	LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR ACCIDENT AREAS & ETC.	1	AMT	SR	400.00	400.00

Remarks: DOA: 06/07/2022 @ 17:38 HRS
CLAIMANT: RUEY AUTO / TAN KAH HUAT
TP VEHICLE: SLJ5538M

Singapore Dollars: Five Hundred Eighty-Eight And Cent Fifty Only

SUB TOTAL SGD 550.00

GST 7% SGD 38.50

TOTAL SGD 588.50

OUTSTANDING SGD 588.50

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax Amount SR 550.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.: 0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

For Optima Werkz Pte Ltd

Customer Name and Signature

Authorised Signature


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SLJ5538M

Date of Accident

06/07/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **15/06/2022 - 14/06/2023**Requested By **KAITLYN CHIO (OPTIMA WERK...**Requested Date **07/07/2022 14:11****Payment details**Request Amount: **\$S\$1.87**GST Amount: **\$S\$0.13**Total Amount Due (GST Inclusive): **\$S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: Avery Fong <fong.akz@gmail.com>
Sent: Thursday, 22 September 2022 12:28 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; SHIANGLIM@TATHUI.COM
Subject: Re: <STANDARD LETTER> ACCIDENT INVOLVING SLJ 5538M & SNF 7993R ON 06/07/2022
Attachments: Electronic Visit Pass 05-07-2022.pdf

Dear Hsiao Tong,

Please find attached copy of Electronic Visit Pass issued on 5th July 2022.

Regards,
Avery Fong

On Thu, 22 Sept 2022 at 11:06, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Dear Mr Avery,

We refer to the above matter.

We noted that you are holding foreign driving licence.

For insurance claim purpose, we would like to request for the following: -

- A copy of your passport to show the last date of entry into Singapore prior to the accident.

Please call us if you have any question.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Avery Fong [<mailto:fong.akz@gmail.com>]

Sent: Thursday, 18 August 2022 9:46 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: SHIANGLIM@TATHUI.COM

Subject: Re: <STANDARD LETTER> ACCIDENT INVOLVING SLJ 5538M & SNF 7993R ON 06/07/2022

Dear Cecilia,

Please find attached my driving license.

Regards,

Avery Fong



Virus-free. www.avast.com

On Mon, 15 Aug 2022 at 10:37, Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> wrote:



Hi Sir,

Kindly let us have a copy of your driving license for validity.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)

Sent: Monday, 15 August 2022 10:34 am

To: SHIANGLIM@TATHUI.COM

Cc: FONG.AKZ@GMAIL.COM

Subject: <STANDARD LETTER> ACCIDENT INVOLVING SLJ 5538M & SNF 7993R ON 06/07/2022

Importance: High

Our Ref: CC6/AIG22006675/Kga3

15 AUGUST 2022

LIM SHIANG @ LIM HUONG

DRIVER: FONG KA ZHEN AVERY

Dear Sir/Madam,

ACCIDENT INVOLVING SLJ 5538M & SNF 7993R ON 06/07/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SNF 7993R**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Jul 2022 14:02	Clm Dtl Modified	Claimant's Name: -> RUEY AUTO. Claimant's ID: -> 5XXXX371B.	[A] HOW MEI KWAN
2	14 Jul 2022 14:02	Clm Veh Model Changed	(207391) HONDA SHUTTLE 1.5 G CVT SENSING (A).	[A] HOW MEI KWAN
3	14 Jul 2022 14:02	Clm Created	Reg No: SNF7993R. Acct Date: 2022/07/06. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Jul 2022 14:02	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Jul 2022 14:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/07/25	[A] HOW MEI KWAN
6	14 Jul 2022 14:02	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Jul 2022 14:02	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	14 Jul 2022 14:02	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	15 Jul 2022 10:14	Clm Ins Co Group Changed	[200033] India International Insurance Pte Ltd (HQ) -> [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) Additional Remarks:	[A] Merimen Administrator
10	15 Jul 2022 10:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/07/25	[A] Merimen Administrator
11	15 Jul 2022 10:14	Adj Mandate Set	Approved:0.00.	[A] Merimen Administrator
12	15 Jul 2022 10:21	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
13	21 Jul 2022 14:10	Clm Registration Modified	Init.Est.:>5,000 - 6,000.	[I] Noor Amran, Noor Yussyuhaila
14	25 Oct 2022 22:52	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	25 Oct 2022 22:52	Clm Dtl Modified	JPJ Reg. Date: -> 2022/06/23.	[A] JOANNE LEE KHANG MIN
16	25 Oct 2022 22:52	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	11 Nov 2022 12:07	Adj Mandate Request	Cur.Reg:710.50:Liability: 100%(B15) *Quantum: \$710.50(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	15 Nov 2022 08:27	Adj Mandate Set	Approved:710.50.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type 

ACTIVITY

[15/07/2022 11:53] HOW MEI KWAN:
OINR. To send out first letter. (via email only)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2825940	03 Aug 2022 13:43:22	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SNF7993R	SLJ5538M	11.00
2859585	25 Oct 2022 22:52:52	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNF7993R	SLJ5538M	11.00