

Hsiao Tong (LKKAUTO)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Monday, 26 September 2022 2:53 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: *URGENT* AIG Ref: 8707321852SG - ACCIDENT INVOLVING SLJ 5538M & SNF 7993R ON 06/07/2022

Dear Hsiao Tong,

In view that insured's driver had last entered Singapore on 05/07/2022 prior to the accident, please proceed to settle the third party claim according.

Thank you

Norsiah MdNoor

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1606
Norsiah.MdNoor@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, September 26, 2022 2:01 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] *URGENT* AIG Ref: 8707321852SG - ACCIDENT INVOLVING SLJ 5538M & SNF 7993R ON 06/07/2022

This message is from an external sender; be cautious with links and attachments.

Dear Norsiah,

We noted that our insured driver is holding a foreign driving licence and involving in an accident on 06/07/2022.

We have checked and clarify with our driver, he was holding a visit pass and entered into Singapore on 05/07/2022. We are of the view that our driver is allowed to drive in Singapore with his foreign driving licence as he has not stay in Singapore for more than 12 months.

Please let us have your comments/instruction if we may proceed DS.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Avery Fong fong.akz@gmail.com

Sent: Thursday, 22 September 2022 12:28 PM

To: Hsiao Tong (LKKAuto) chewht@lkkauto.com

Cc: Admin A <admin-a@lkkauto.com>; SHIANGLIM@TATHUI.COM

Subject: Re: <STANDARD LETTER> ACCIDENT INVOLVING SLJ 5538M & SNF 7993R ON 06/07/2022

Dear Hsiao Tong,

Please find attached copy of Electronic Visit Pass issued on 5th July 2022.

Regards,
Avery Fong

On Thu, 22 Sept 2022 at 11:06, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Dear Mr Avery,

We refer to the above matter.

We noted that you are holding foreign driving licence.

For insurance claim purpose, we would like to request for the following: -

- A copy of your passport to show the last date of entry into Singapore prior to the accident.

Please call us if you have any question.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Avery Fong [<mailto:fong.akz@gmail.com>]

Sent: Thursday, 18 August 2022 9:46 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: SHIANGLIM@TATHUI.COM

Subject: Re: <STANDARD LETTER> ACCIDENT INVOLVING SLJ 5538M & SNF 7993R ON 06/07/2022

Dear Cecilia,

Please find attached my driving license.

Regards,

Avery Fong



Virus-free. www.avast.com

On Mon, 15 Aug 2022 at 10:37, Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> wrote:



Hi Sir,

Kindly let us have a copy of your driving license for validity.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)

Sent: Monday, 15 August 2022 10:34 am

To: SHIANGLIM@TATHUI.COM

Cc: FONG.AKZ@GMAIL.COM

Subject: <STANDARD LETTER> ACCIDENT INVOLVING SLJ 5538M & SNF 7993R ON 06/07/2022

Importance: High

Our Ref: CC6/AIG22006675/Kga3

15 AUGUST 2022

LIM SHIANG @ LIM HUONG

DRIVER: FONG KA ZHEN AVERY

Dear Sir/Madam,

ACCIDENT INVOLVING SLJ 5538M & SNF 7993R ON 06/07/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SNF 7993R**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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