

Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 14 July 2022 9:30 AM
To: wei.shong@tlmotor.com.sg; Admin A; assignments@lkkauto.com
Cc: frontdesk@tlmotor.com.sg
Subject: RE: SNM22D204822/C02/SMY5087G/TAYHP / FW: Arrange survey - Accident Involving SLF929Y (TLM) and SMY5087G (China Taiping) on 11.07.2022

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with TAN LIM MOTOR to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>
Sent: Wednesday, 13 July 2022 2:56 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: frontdesk@tlmotor.com.sg
Subject: RE: SNM22D204822/C02/SMY5087G/TAYHP / FW: Arrange survey - Accident Involving SLF929Y (TLM) and SMY5087G (China Taiping) on 11.07.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Irene,

We select LKK – Marcus Chua to survey our client vehicle.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlimotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlimotor.com.sg>

Confidentiality Notice: This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, July 13, 2022 2:55 PM

To: wei.shong@tlimotor.com.sg

Cc: frontdesk@tlimotor.com.sg

Subject: RE: SNM22D204822/C02/SMY5087G/TAYHP / FW: Arrange survey - Accident Involving SLF929Y (TLM) and SMY5087G (China Taiping) on 11.07.2022

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene Tay

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>

Sent: Wednesday, 13 July 2022 2:33 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: frontdesk@tlmotor.com.sg

Subject: RE: SNM22D204822/C02/SMY5087G/TAYHP / FW: Arrange survey - Accident Involving SLF929Y (TLM) and SMY5087G (China Taiping) on 11.07.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Irene,

Please let us have a **list of 10 motor surveyors** for our selection. Vehicle currently in our premise.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

Confidentiality Notice: This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

From: wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>

Sent: Wednesday, July 13, 2022 9:44 AM

To: 'Irene Tay' <irene.tay@sg.cntaiping.com>

Cc: 'frontdesk@tlmotor.com.sg' <frontdesk@tlmotor.com.sg>

Subject: RE: SNM22D204822/C02/SMY5087G/TAYHP / FW: Arrange survey - Accident Involving SLF929Y (TLM) and SMY5087G (China Taiping) on 11.07.2022

Without Prejudice

Dear Irene,

Please let us have a **list of 10 motor surveyors** for our selection. Vehicle currently in our premise.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

Confidentiality Notice: This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, July 13, 2022 9:38 AM

To: frontdesk@tlmotor.com.sg; wei.shong@tlmotor.com.sg

Subject: FW: SNM22D204822/C02/SMY5087G/TAYHP / FW: Arrange survey - Accident Involving SLF929Y (TLM) and SMY5087G (China Taiping) on 11.07.2022

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 12 July 2022 12:33 PM

To: 'frontdesk@tlmotor.com.sg' <frontdesk@tlmotor.com.sg>; wei.shong@tlmotor.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D204822/C02/SMY5087G/TAYHP / FW: Arrange survey - Accident Involving SLF929Y (TLM) and SMY5087G (China Taiping) on 11.07.2022

Without Prejudice

Dear Irene,

Please conduct PRS for SLF929Y (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Irene Tay 63896192.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: frontdesk@tlmotor.com.sg <frontdesk@tlmotor.com.sg>

Sent: Tuesday, 12 July 2022 9:44 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>

Subject: Arrange survey - Accident Involving SLF929Y (TLM) and SMY5087G (China Taiping) on 11.07.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref: SMY5087G

Our Ref: SLF929Y

DOA: 11.07.2022

Without Prejudice

Dear All,

We refer to the above matter.

Please arrange for survey as soon as possible.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,

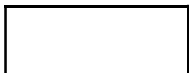


Patricia Tan

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

Confidentiality Notice: This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.



This email has been checked for viruses by Avast antivirus software.
www.avast.com