

Our Ref: CT0622/SHA2667M/CK(st)
Date: 06.09.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 22.06.2022 INVOLVING SHA2667M & SJJ2670G ALONG JLN EUNOS TWDS PIE

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA2667M, which was involved in the captioned accident with your insured vehicle No SJJ2670G.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,123.50
2. Loss of Rental	2 days x S\$ 114.95	S\$	229.90
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **1,515.40**

A copy each of the following supporting documents marked [X] is enclosed:

<input checked="" type="checkbox"/>	Original Repair Bill	<input checked="" type="checkbox"/>	Letter of Authority from Owner/Hirer/Operator
<input checked="" type="checkbox"/>	GIA/Police Report(s)	<input checked="" type="checkbox"/>	Rental Rate Letter
<input checked="" type="checkbox"/>	LTA/GIA Search Slip(s)	<input checked="" type="checkbox"/>	Downtime/Mileage Record
<input type="checkbox"/>	Survey Report / Bill	<input type="checkbox"/>	Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/>	Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance		
<input type="checkbox"/>	Tow Chit / PIR / Hirer's IRAS / Others :		

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh
CDGE Claims Department
DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHA2667M , SJJ2670G
ALONG JLN EUNOS TWDS PIE****ON 22-Jun-22 10:15**I / We **TAN JOO SIANG** (Hirer) NRIC No.: **SXXXX614G**and/or (Relief) NRIC No.: **SXXXX614G**Taxi Number **SHA2667M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **22-Jun-2022**Name of Hirer **TAN JOO SIANG**Hirer NRIC **SXXXX614G**

Signature :

Address **440 TAMPINES STREET 43 #05-191
520440**Contact No. **85865681**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00163082102 Claim No : SNM22D204402/C02/SJJ2670G/LEEPG
Claimant : COMFORT TRANSPORTATION PTE LTD
Amount : **S\$1,455.40**
SINGAPORE DOLLARS ONE THOUSAND FOUR HUNDRED FIFTY FIVE AND
CENTS FORTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA2667M
Insured Vehicle No. : SJJ2670G

Date of Loss : 22/06/2022
Place of Accident : JALAN EUNOS TOWARDS KAKI BUKIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SUN JIAN
Driver Name : SUN JIAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,123.50
(3) Loss of Use /Rental/Earning	S\$	329.90
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	1,455.40

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 199303821R

Signature :  CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508669

Date : 29/09/22

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHA2667M

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
10.03.2016

CHASSIS CODE
KMHLB41UMGU085531

NO/DATE
92187686 31.08.2022

JOB NO.
305520684

ODOMETER READING

JOB TYPE

Description : 3P 22.06.22

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		1,050.00
Add GST @ 7.000 %		73.50
Total Invoice amount		1,123.50

Issued by : KATHERINETAN 01.09.2022 12:44:39
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WE UNDERTAKE ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER DAMAGES RELATING TO CUSTOMERS' VEHICLES AND DRIVER AND PASSENGER LIABILITY.
1. CUSTOMERS MUST INSPECT THEIR VEHICLES CAREFULLY UPON DELIVERY AND SIGN WITHIN 7 DAYS FROM SIGNATURE DELIVERY OF VEHICLE IN WRITING TO THE COMPANY OR ANY COMPARTMENT THEREON. THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED UNLESS OTHERWISE STATED.
2. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
3. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 7 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22060323

Date: 22 August 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 22/06/2022 @ 10:15 hrs
ALONG JLN EUNOS TWDS PIE
INVOLVING SJJ2670G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2667M** (the "Taxi"). The Taxi was hired to **TAN JOO SIANG IC NO SXXXX614G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SJJ2670G

Date of Accident

22/06/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **06/09/2021 - 05/09/2022**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **22/06/2022 12:24**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SJJ2670G

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 15 July 2022 2:34 PM
To: stjian2009@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SJJ 2670G(CHINA TAIPING) AND SHA 2667M AT/ALONG JALAN EUNOS TOWARDS PIE ON 22/06/2022

15 July 2022

Sun Jian *[By Email Only]*

Dear Sir/Madam,

You Ref: SJJ2670G

Our Ref: CC3/CTI22006656/Tpa3

ACCIDENT INVOLVING SJJ 2670G(CHINA TAIPING) AND SHA 2667M AT/ALONG JALAN EUNOS TOWARDS PIE ON 22/06/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA2667M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 28 September 2022 9:51 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D204402/C02/SJJ2670G/LEEPG / FW: Direct Settlement - Accident Involving SJJ2670G (OI : CTI - TBA) and SHA2667M (TP : LKK REF - CC3/CTI22006656/Tpa3) on 22/06/2022

Hi Hsiao Tong

Please proceed as proposed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 21 September 2022 9:28 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SNM22D204402/C02/SJJ2670G/LEEPG / FW: Direct Settlement - Accident Involving SJJ2670G (OI : CTI - TBA) and SHA2667M (TP : LKK REF - CC3/CTI22006656/Tpa3) on 22/06/2022

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Dear Sirs/Mdm,

Further to our below email.

Attached is a copy of third party video footage for your review.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 8 September 2022 11:46 AM

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM22D204402/C02/SJJ2670G/LEEPG / FW: Direct Settlement - Accident Involving SJJ2670G (OI : CTI - TBA) and SHA2667M (TP : LKK REF - CC3/CTI22006656/Tpa3) on 22/06/2022

Your ref: **SNM22D204402/C02/SJJ2670G/LEEPG**

LKK ref : CC3/CTI22006656/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJJ2670G(CHINA TAIPING) AND SHA2667M(TP) ON 22/06/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,455.40(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,272.02	\$ 1,123.50 (\$1,050.00+ 7%GST)
2. Loss of Rental (2days x \$114.95)	\$ 229.90	\$ 229.90 (2days x \$114.95)
3. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 100.00 (2days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,663.92	<u>\$ 1,455.40</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 15 July 2022 10:12 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204402/C02/SJJ2670G/LEEPG / FW: Direct Settlement - Accident Involving SJJ2670G (OI : CTI - TBA) and SHA2667M (TP : LKK REF - CC3/CTI22006656/Tpa3) on 22/06/2022

Hi Sir/Madam

Attached OI SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 14 July 2022 12:20 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D204402/C02/SJJ2670G/LEEPG / FW: Direct Settlement - Accident Involving SJJ2670G (OI : CTI - TBA) and SHA2667M (TP : LKK REF - CC3/CTI22006656/Tpa3) on 22/06/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D204402/C02/SJJ2670G/LEEPG.

Dear Cecilia,

Pls revert LKK.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 13 July 2022 7:39 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJJ2670G (OI : CTI - TBA) and SHA2667M (TP : LKK REF - CC3/CTI22006656/Tpa3) on 22/06/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 2667M at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

