

Hsiao Tong (LKKAuto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 28 September 2022 9:51 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D204402/C02/SJJ2670G/LEEPG / FW: Direct Settlement - Accident Involving SJJ2670G (OI : CTI - TBA) and SHA2667M (TP : LKK REF - CC3/CTI22006656/Tpa3) on 22/06/2022

Hi Hsiao Tong

Please proceed as proposed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 21 September 2022 9:28 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SNM22D204402/C02/SJJ2670G/LEEPG / FW: Direct Settlement - Accident Involving SJJ2670G (OI : CTI - TBA) and SHA2667M (TP : LKK REF - CC3/CTI22006656/Tpa3) on 22/06/2022

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Dear Sirs/Mdm,

Further to our below email.

Attached is a copy of third party video footage for your review.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 8 September 2022 11:46 AM

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM22D204402/C02/SJJ2670G/LEEPG / FW: Direct Settlement - Accident Involving SJJ2670G (OI : CTI - TBA) and SHA2667M (TP : LKK REF - CC3/CTI22006656/Tpa3) on 22/06/2022

Your ref: **SNM22D204402/C02/SJJ2670G/LEEPG**

LKK ref : CC3/CTI22006656/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJJ2670G(CHINA TAIPING) AND SHA2667M(TP) ON 22/06/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,455.40(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,272.02	\$ 1,123.50 (\$1,050.00+ 7%GST)
2. Loss of Rental (2days x \$114.95)	\$ 229.90	\$ 229.90 (2days x \$114.95)
3. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 100.00 (2days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,663.92	<u>\$ 1,455.40</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 15 July 2022 10:12 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204402/C02/SJJ2670G/LEEPG / FW: Direct Settlement - Accident Involving SJJ2670G (OI : CTI - TBA) and SHA2667M (TP : LKK REF - CC3/CTI22006656/Tpa3) on 22/06/2022

Hi Sir/Madam

Attached OI SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 14 July 2022 12:20 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D204402/C02/SJJ2670G/LEEPG / FW: Direct Settlement - Accident Involving SJJ2670G (OI : CTI - TBA) and SHA2667M (TP : LKK REF - CC3/CTI22006656/Tpa3) on 22/06/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D204402/C02/SJJ2670G/LEEPG.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 13 July 2022 7:39 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJJ2670G (OI : CTI - TBA) and SHA2667M (TP : LKK REF - CC3/CTI22006656/Tpa3) on 22/06/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 2667M at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

