

Mei Kwan (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, July 20, 2022 10:48 AM
To: Mei Kwan (LKKAUTO); Asher Sng (LKKAUTO); Admin A
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D204890/C02/PC5048A/LEWLC & YOUR REF: CC3/CTI22006655/Rea3- SHC4701Z, TPP DIRECT SETTLEMENT

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

PASSWORD: CTP4890

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jenny Lew
Sent: Wednesday, 20 July 2022 10:47 am
To: Meikwan@lkkauto.com; 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D204890/C02/PC5048A/LEWLC & YOUR REF: CC3/CTI22006655/Rea3- SHC4701Z, TPP DIRECT SETTLEMENT

Hi Meikwan / Asher

Pls refer to attached.
Pls request for a copy of the Video Footage for viewing.

Thank you.

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Regards,

Jenny Lew
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 19 July 2022 4:55 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Meikwan@lkkauto.com; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM22D204890/C02/PC5048A/LEWLC & YOUR REF: CC3/CTI22006655/Rea3- SHC4701Z, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the below email.

Kindly assist to **revert LKK Auto on DS -SHC4701Z** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, July 18, 2022 3:00 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC5048A (OI : CTI - TBA) and SHC4701Z (TP : LKK REF - CC3/CTI22006655/Rea3) on 11/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 4701Z at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)