

## Hsiao Tong (LKKAUTO)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 25 August 2022 8:57 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: [SEEK MANDATE] - PRS + CHECK LIABILITY - ACCIDENT INVOLVING SMH6445P and SKS8667T on 12/07/2022 \*\*\* LKK REF: CC4/LPC22006650/Epa3 Our Ref: 22/22/22/VP05/026028

## Lonpac External - General

Dear Hsiao Tong

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, 24 August 2022 8:23 am  
**To:** ONG LI LI <llong@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** [SEEK MANDATE] - PRS + CHECK LIABILITY - ACCIDENT INVOLVING SMH6445P and SKS8667T on 12/07/2022 \*\*\* LKK REF: CC4/LPC22006650/Epa3 Our Ref: 22/22/22/VP05/026028

Your ref: **22/22/22/VP05/026028**  
Our ref : CC4/LPC22006650/Epa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SKS8667T(LONPAC) AND SMH6445P(TP) ON 12/07/2022**

We refer to the above matter.

We have highlighted to your good office on 14/07/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

We are of the view that liability is not in our driver favour as the traffic light was green in third party's favour.

We seek your approval to offer repairer **"WAH HONG MOTORS & CREDIT PTE LTD"** at **\$13,161.05(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 19,991.08	\$ 12,619.05

2. Loss of Use (10days x \$120.00)	\$ 1,200.00	\$ 540.00 (9days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 21,193.08</b>	<b>\$ 13,161.05</b>

Surveyor recommended 6days for repair + 2PRS + 1Sunday = 9days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/08/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 14 July 2022 5:54 PM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: PRS + CHECK LIABILITY - ACCIDENT INVOLVING SMH6445P and SKS8667T on 12/07/2022 \*\*\* LKK REF: CC4/LPC22006650/Epa3 Our Ref: 22/22/22/VP05/026028

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Thursday, July 14, 2022 11:47 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto)

<[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: PRS + CHECK LIABILITY - ACCIDENT INVOLVING SMH6445P and SKS8667T on 12/07/2022 \*\*\* LKK REF: CC4/LPC22006650/pa3 Our Ref: 22/22/22/VP05/026028

## Lonpac External - General

Dear Mei Kwan

Please see above & attached for our claim ref.no & Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 14 July 2022 11:33 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: PRS + CHECK LIABILITY - ACCIDENT INVOLVING SMH6445P and SKS8667T on 12/07/2022 \*\*\* LKK REF: CC4/LPC22006650/pa3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP video footage
- Witness video footage

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, July 13, 2022 4:29 PM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: PRS + CHECK LIABILITY - ACCIDENT INVOLVING SMH6445P and SKS8667T on 12/07/2022

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 14.7.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, 13 July 2022 3:22 PM

**To:** Wah Hong Motors & Credit Pte Ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: PRS + CHECK LIABILITY - ACCIDENT INVOLVING SMH6445P and SKS8667T on 12/07/2022

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Jimmy,

Our insured has not lodged the report and we are unable to comment on liability.

In the meantime, we shall appoint LKK Auto Consultants for the survey.

Aside LKK – Attn : Yan,

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Wah Hong <[motor@wahhong.sg](mailto:motor@wahhong.sg)>

**Sent:** Wednesday, 13 July 2022 3:10 pm

To: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Subject: PRS + CHECK LIABILITY - ACCIDENT INVOLVING SMH6445P and SKS8667T on 12/07/2022

Dear Sirs/Madam,

Please refer to the above subject and we are acting for the owner vehicle of SMH6445P against your insured vehicle SKS8667T.

Kindly update us if your insured SKS8667T file the GIA report on the mention cross junction accident. If yes, please let us know your confirmation on liability where your Insured was seen beating the red traffic light with video evidence from our Client SMH6445P. On top of that we even have i-witness video to support this case. (Awaits for your case handlers for us to share the video evidences.)

Please find the attached GIA for your kind perusal.

Kindly arrange Pre-Repair Survey for this vehicle SMH6445P.

Workshop: WAH HONG MOTORS & CREDIT PTE LTD

Address: 38 TOH GUAN ROAD EAST #01-57

ENTERPRISE HUB SINGAPORE 608581

Contact Person: Melvin Wee

HP: 87783338

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Thank You and Best Regards,

Jimmy

WAH HONG MOTORS & CREDIT PTE LTD

ROC:199806235M

ENTERPRISE HUB

38 TOH GUAN ROAD EAST

#01-57 S(608581)

Tel: (65) 6773 7377

HP: (65) 8778 4848

Website: [www.wahhong.sg](http://www.wahhong.sg)

Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)

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