

Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 13 July 2022 3:56 PM
To: Renemer Ramirez Bagang; assignments@lkkauto.com; sur@lkkauto.com
Cc: Ler Yeong Cherng; Claims Dept of CTI; Jacqueline Tan
Subject: RE: SNM22D204841/C02/PC9867B/LEEPG / FW: Accident On 12/07/2022 Involving Our Insured SMY5558P And Your Insured PC9867B
Attachments: SMY5558P.pdf

[Strictly Confidential]

Without Prejudice
Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

Date 14/07/2022 Thursday 10:30am.

Venue: Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Sent: Wednesday, 13 July 2022 3:48 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: RE: SNM22D204841/C02/PC9867B/LEEPG / FW: Accident On 12/07/2022 Involving Our Insured SMY5558P And Your Insured PC9867B

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Dear Cecilia,

As spoken, please ignore the previous email, as this claim is under cycle & carriage Ubi and not from Fulco anymore.

My apologies on the inconvenience.

Furthermore, Please assign any of the LKK Surveyor to conduct a pre-repair survey on 14/07/2022 Thursday 10:30am.

Ren Bagang
Motor Claims Service Advisor
330 Ubi Road 3, Singapore 408650



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650
T: +65 6746 1000 • DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg

From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Sent: Wednesday, 13 July 2022 3:44 pm
To: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Cc: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>
Subject: FW: SNM22D204841/C02/PC9867B/LEEPG / FW: Accident On 12/07/2022 Involving Our Insured SMY5558P And Your Insured PC9867B

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Forwarding. . .

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 13 July 2022 3:34 pm
To: Renemer Bagang <renemer.bagang@ccfulco.com.sg>; Mars Ler <mars.ler@ccfulco.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: RE: SNM22D204841/C02/PC9867B/LEEPG / FW: Accident On 12/07/2022 Involving Our Insured SMY5558P And Your Insured PC9867B

Without Prejudice

Save As To Costs

Our reference: SNM22D204841/C02/PC9867B/LEEPG

Your reference: SMY5558P

Dear Sirs,

We refer to your email of 13/07/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 13 July 2022 3:07 pm

To: 'renemer.bagang@ccfulco.com.sg' <renemer.bagang@ccfulco.com.sg>; Mars Ler <mars.ler@ccfulco.com.sg>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D204841/C02/PC9867B/LEEPG / FW: Accident On 12/07/2022 Involving Our Insured SMY5558P And Your Insured PC9867B

Without Prejudice

Dear Cecilia,

Please conduct PRS for SMY5558P (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Sent: Wednesday, 13 July 2022 9:45 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>

Subject: Accident On 12/07/2022 Involving Our Insured SMY5558P And Your Insured PC9867B

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Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey on 14/07/2022 Thursday 10:30am at
Cycle & Carriage Level 3 330 Ubi Road 3 408650.**

Ren Bagang
Motor Claims Service Advisor
330 Ubi Road 3, Singapore 408650



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