



AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

China Taiping Insurance (Singapore) Pte Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

ACCIDENT INVOLVING VEHICLE NO SLV8131U & YQ5194E
ALONG THE FLORIDA ON 10/07/2022.

We understand that you are the insurer of vehicle **YQ5194E**.

I/We wish to inform you that my/our vehicle **SLV8131U** have been completed repairs to my/our satisfaction by **M/s AUTOMOTIVE REPAIR CENTRE PTE LTD.** I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 3,156.50 (w/GST 7%)
2.	Loss of Rental (S\$100.00 x total 03 days)	S\$ 321.00 (w/GST 7%)
3.	LTA Search Fee/GIA Reports	S\$ 2.00
TOTAL		S\$ 3,479.50

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



12/08/2022

LETTER OF AUTHORISATION

I/We, CHUA MEI YE ("claimant") of
6 Honggang street 32, # 15-11, (S) 534039 (address),
owner of (Vehicle no.) SLV 81314 hereby authorize **AUTOMOTIVE REPAIR**
CENTRE PTE LTD ("the workshop") to act for me with respect to my claim for repair costs
and/or rental and/or loss of use ("claim") for my vehicle SLV 81314 that was
damaged pursuant to the accident which occurred on 10/7/22 (date) along
The Florida (location)
involving vehicle no/s Y05194E ("the accident").

I further authorize the workshop to settle my above-mentioned claim in a manner that they
deem fit, and the workshop is further authorized to receive payment further to the settlement
of my claim with payment cheque/s being made in favor of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the
other vehicle/s is concerned.

Dated this 10 (day) of 7 (month) 2022 (year)



Signed by "the claimant"
(With chop if applicable)



Signed by "the workshop"
(With chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00149082100 Claim No : SNM22D204879/C02/YQ5194E/LEEPG

Claimant : CHUA MEIYE (CAI MEIYE)

Amount : **S\$3,479.50**
SINGAPORE DOLLARS THREE THOUSAND FOUR HUNDRED SEVENTY NINE
AND CENTS FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLV8131U

Insured Vehicle No. : YQ5194E

Date of Loss : 10/07/2022

Place of Accident : 70 HOUGANG AVE 7 ALONG THE FLORIDA

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YONG SENG HENG PTE LTD

Driver Name : RAJENDRAN CHANDRAKANTH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,156.50
(3) Loss of Use /Rental/ Earning	S\$	321.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	3,479.50
	=====	

Claimant Name : Chua Mei Ye (Cai Mei Ye)

NRIC No : 9701a

Signature : 

Date : 01/08/2023

This Discharge Voucher applies strictly for claimant's claim for **property damages only** and does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



AUTOMOTIVE REPAIR CENTRE PTE LTD

Company Reg No: 201312913C GST Reg No: 201312913C

38 Woodlands Industrial Park E1 #05-18 Singapore 757700

Tel: 6468 8834 Fax: 6462 2278

Email: info@automotiverepaircentre.com.sg



PayNow UEN: 201312913C

Bill To:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 ANSON ROAD
#16-00
SPRINGLEAF TOWER
SINGAPORE 079909

Tax Invoice No: 00004287

Date: 12/8/2022

Reference: SLV8131U

Page: 1

No	DESCRIPTION	AMOUNT
1	COST OF REPAIR (L/S)	\$2,950.00
Customer Signature & Co. Stamp		Sub-Total: \$2,950.00 GST @ 7%: \$206.50 Amount Due: \$3,156.50

This is an electronically generated invoice, no signature is required

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
CHUA MEIYE 6 HOUGANG ST 32 #15-11 SINGAPORE 534039

DATE	INVOICE NO.
26/7/2022	P 4983

	VHA NO.	DUE DATE	VEH NO.
	P 4983	26/7/2022	SLK 3456 Z
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 19 JULY 2022 TO 22 JULY 2022 YOUR REF: SLV 8131 U	3	100.00	300.00
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$300.00	
	GST @ 7%	\$21.00	
	TOTAL	\$321.00	

BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666
ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

24 HOURS HELPLINE : 6223 1122

VHA No: **P 4983**

Workshop: **ARC**

VEHICLE HIRING AGREEMENT

HIRER'S PARTICULARS

Name (as in I/C) **CHUA MEI YE**
NRIC/Passport No: **[REDACTED]** Date of Birth: **18/7/1981**
Address: **6 HOUGANG STREET 32 #15-11** Age: **S(534039)**
Name & Address of Employer:
Occupation: Driving Exp:
Driving Licence No: **[REDACTED]** Passed Date: **3/12/2001**
D/L Type: Local/Int'l/Others:

DRIVER'S PARTICULARS

Name (as in I/C):
NRIC/Passport No: **[REDACTED]** Date of Birth:
Address: Age: **S()**
Occupation: Driving Exp: **Yrs**
Driving Licence No: **[REDACTED]** Passed / Expiry Date:
D/L Type: Local/Int'l/Others: Contact No: **[REDACTED]**

Hirer's Own Vehicle No: SLV81314	Replace Veh No:
Loan Vehicle No: SK36K6Z	VR No:
Make & Model: M7. ATIRAGE	Auto/Manual Group:
CHARGES: \$ cts	
Daily 3 day @ \$ 100	Per day \$300 1
Weekly/Monthly week @ \$	Per week/Monthly
Others	
CDW/PAI @ \$	Per day/Monthly
Delivery/Collection Svc	
GST 7% \$21 1	
OR No:	(A) SUB-TOTAL \$321 1
Petrol Level & Surcharge	OUT IN
First _____ km FREE per day	GST
Excess mileage is chargeable at _____ cents per km	TOTAL CHARGES

NON WAIVER EXCESS (Subject to GST): **\$2,000**

ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature :

Additional Driver's Signature :

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-wavier excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
19/7/22	1640hrs	181170	Andy	

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
22/7/22	1118hrs	181335		

Hirer's/Driver Signature


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

yq5194e

Date of Accident

10/07/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**
Period of Insurance **30/11/2021 - 29/11/2022**
Requested By **PONG JIA JUN OSCAR (Autom...**
Requested Date **12/07/2022 12:38**

Payment details

Request Amount: **S\$1.87**
GST Amount: **S\$0.13**
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 6 December 2022 11:18 am
To: ysh80532@yahoo.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING YQ5194E (CHINA TAIPING) AND SLV8131U AT/ALONG 70 HOUGANG AVE 7 ALONG THE FLORIDA ON 10/07/2022

Our Ref: CC6/CTI22006633/Rea3

Insured Name : YONG SENG HENG PTE LTD

Insured Driver : Rajendran Chandrakanth

Dear Sir/Madam,

ACCIDENT INVOLVING YQ5194E (CHINA TAIPING) AND SLV8131U AT/ALONG 70 HOUGANG AVE 7 ALONG THE FLORIDA ON 10/07/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLV8131U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

***Kindly forward a copy of the driver Mr Rajendran Chandrakanth's driving license and work permit to us.**

****I am working from home. If you want to contact me, pls use whatsapp call at 80287880 or email.**

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 31 May 2023 8:12 am
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D204879/C02/YQ5194E/LEEPG / FW: Direct Settlement - Accident Involving YQ5194E (OI : CTI - TBA) and SLV8131U (TP : LKK REF - CC6/CTI22006633/ea3) on 10/07/2022

Hi Lyna

Please proceed as proposed. **No Global sum settlement.**

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Wednesday, May 24, 2023 5:05 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D204879/C02/YQ5194E/LEEPG / FW: Direct Settlement - Accident Involving YQ5194E (OI : CTI - TBA) and SLV8131U (TP : LKK REF - CC6/CTI22006633/ea3) on 10/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref: SNM22D204879/C02/YQ5194E/LEEPG
Our Ref: CC6/CTI22006633/ea3

Dear Cecilia,

ACCIDENT INVOLVING YQ5194E (CHINA TAIPING) AND SLV8131U (TP) ON 10/07/2022

We refer to the above matter.

It is an accident under BOLA 27. OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Automotive Repair Centre Pte Ltd" at \$3,479.50 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
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1. Cost of Repair	\$ 8,400.00	\$ 3,156.50 (L/Sum) w/GST
2. Loss of Rental (3 days x \$100) w/GST	\$ 321.00	\$ 321.00
3. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 8,723.00	\$ 3,479.50

*Pls find enclosed OID's work permit & driving license.

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, January 18, 2023 9:15 AM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D204879/C02/YQ5194E/LEPG / FW: Direct Settlement - Accident Involving YQ5194E (OI : CTI - TBA) and SLV8131U (TP : LKK REF - CC6/CTI22006633/ea3) on 10/07/2022

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Lyna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, January 18, 2023 8:38 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: SNM22D204879/C02/YQ5194E/LEEPG / FW: Direct Settlement - Accident Involving YQ5194E (OI : CTI - TBA) and SLV8131U (TP : LKK REF - CC6/CTI22006633/ea3) on 10/07/2022

Hi Hsiao Tong

Any update?

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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