

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 26 July 2022 11:50 AM
To: Cecilia Lee
Cc: Admin A; Asher Sng (LKKAUTO)
Subject: RE: RESEND: SNM22D204879/C02/YQ5194E/LEEPG / FW: Direct Settlement - Accident Involving YQ5194E (OI : CTI - TBA) and SLV8131U (TP : LKK REF - CC6/CTI22006633/Rea3) on 10/07/2022
Attachments: LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Dear Cecilia,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Hi Asher,

Please obtain a copy of insured driver's work pass prior to direct settlement.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Sunday, 17 July 2022 4:10 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RESEND: SNM22D204879/C02/YQ5194E/LEEPG / FW: Direct Settlement - Accident Involving YQ5194E (OI : CTI - TBA) and SLV8131U (TP : LKK REF - CC6/CTI22006633/ea3) on 10/07/2022

Hi Sir/Madam

Attached OI SAS. Password will be sent via separate email.

Please obtain a copy of insured driver's work pass prior to direct settlement.

Thanks & Regards

Cecilia Lee

From: Cecilia Lee

Sent: Friday, 15 July 2022 10:32 am

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>;

'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>

Subject: RE: SNM22D204879/C02/YQ5194E/LEEPG / FW: Direct Settlement - Accident Involving YQ5194E (OI : CTI - TBA) and SLV8131U (TP : LKK REF - CC6/CTI22006633/ea3) on 10/07/2022

Hi Sir/Madam

Our insured has not reported the accident. Attached herewith our letter of even date. Please follow up with insured on accident reporting.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 14 July 2022 11:17 am

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>;

'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D204879/C02/YQ5194E/LEEPG / FW: Direct Settlement - Accident Involving YQ5194E (OI : CTI - TBA) and SLV8131U (TP : LKK REF - CC6/CTI22006633/ea3) on 10/07/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D204879/C02/YQ5194E/LEEPG.

Dear Cecilia,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 13 July 2022 4:29 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving YQ5194E (OI : CTI - TBA) and SLV8131U (TP : LKK REF - CC6/CTI22006633/ea3) on 10/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted