

## Yan (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Wednesday, 13 July 2022 9:21 AM  
**To:** HD Perfect Autowork; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D204804/C02/SMA8486U/THAMYL / RE: SKU9962Z (Pre-Inspection) / Your Vehicle : SMA8486U | DOA : 08/07/2022

### Without Prejudice

Hi Irene

Thanks for your reply.

Hi LKK

Please conduct PRS.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** HD Perfect Autowork <hdperfectautowork@gmail.com>  
**Sent:** Tuesday, July 12, 2022 6:50 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: SNM22D204804/C02/SMA8486U/THAMYL / RE: SKU9962Z (Pre-Inspection) / Your Vehicle : SMA8486U | DOA : 08/07/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline,

Please arrange **Adrain Ling (LKK)** to come and conduct the survey for vehicle SKU9962Z.

Thank You.

Regards,

***Irene***

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Tue, Jul 12, 2022 at 6:14 PM Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, July 12, 2022 10:49 AM  
**To:** 'HD Perfect Autowork' <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>; Pauline Tham  
<[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D204804/C02/SMA8486U/THAMYL / RE: SKU9962Z (Pre-Inspection) / Your  
Vehicle : SMA8486U | DOA : 08/07/2022

Without Prejudice

Dear Pauline,

Please conduct PRS for SKU9962Z.

Note: officer in charge Pauline Tham 63896541.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>  
**Sent:** Saturday, 9 July 2022 1:55 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** SKU9962Z (Pre-Inspection) / Your Vehicle : SMA8486U | DOA : 08/07/2022

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Dear Sir / Madam,

We are instructed by **Lim Teck Yik** to notify you of a road traffic accident on **08/07/2022** at about **15:50 hours** at/along **PIE(Changi) Before Thomson Road Exit** involving our client's/customer's vehicle registration number **SKU9962Z** and vehicle registration number **SMA8486U** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of

your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Shanelle Lim*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875