

China Taiping Insurance (Singapore) Pte Ltd

16/8/2022

No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: HSIAO TONG
Motor Claims Dept

LETTER OF DEMAND

Our Ref : GR777P (1185) Your Ref : -

Dear Sir,

VEHICLE # : GR777P
ACCIDENT INVOLVING : GR777P & GBA5474D ALONG ROCHOR ROAD JUNCTION QUEEN STREET
ON 5/7/22

COST OF REPAIR	\$2,650.00	(As agreed)
LOSS OF USE	\$480.00	{4 work days} x \$120
LTA & GIA SEARCH	\$38.45	

COST OF REPAIR ADD GST 7% \$185.50

TOTAL \$3,353.95

Three Thousand Three Hundred Fifty-Three Singapore Dollars and
Ninety-Five Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 5/7/2022 INVOLVING GR777P GBA5474D
ALONG / AT ROCHOR ROAD
JUNCTION QUEEN STREET

I/We DRAMON INDUSTRIES PTE LTD (NRIC No. 201713213K)
of 14 ROBINSON ROAD #08-01A FAR EAST FINANCE BUILDING S(048545)

1. The owner of motor vehicle no. GR777P hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 5/7/2022



Signature of owner

(Company's stamp – if any)





Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00001382202 Claim No : SNM22D204842/C02/GBA5474D/LEEPG

Claimant : DRAMON INDUSTRIES PTE LTD

Amount : **S\$3,233.95**
SINGAPORE DOLLARS THREE THOUSAND TWO HUNDRED THIRTY THREE
AND CENTS NINETY FIVE Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GR777P
Insured Vehicle No. : GBA5474D

Date of Loss : 05/07/2022
Place of Accident : ROCHOR ROAD JUNCTION QUEEN STREET

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ABS LEASING SERVICES PTE LTD
Driver Name : ONG BOON HONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,835.50
(3) Loss of Use/ Rental/Earning	S\$	360.00
(4) GIA/ Police Reports/ Investigation Results/Search Fees	S\$	38.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	3,233.95

Claimant Name : _____

NRIC No : 201713213K

Signature : _____



Date : 10/10/22

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

China Taiping Insurance (Singapore) Pte Ltd

16/8/2022

No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: HSIAO TONG
Motor Claims Dept

TAX INVOICE

Our Ref : GR777P (1185) Your Ref : -

Dear Sir,

VEHICLE # : GR777P
ACCIDENT INVOLVING : GR777P & GBA5474D ALONG ROCHOR ROAD JUNCTION QUEEN STREET
ON 5/7/22

COST OF REPAIR \$2,650.00 (As agreed)

COST OF REPAIR ADD GST 7% \$185.50

TOTAL \$2,835.50

Two Thousand Eight Hundred Thirty-Five Singapore Dollars and
Fifty Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Jul 2022 / 09:53:33

Receipt Date/Time : 12 Jul 2022 / 09:53:28

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220712-000572

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBA5474D				
As at 05 Jul 2022/17:30:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBA5474D			
	Enquiry Fee	7.00	0.49	7.49
	20220712095238862554			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	DICNV20220712095250457530	SGQR(PayNow)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

TAX INVOICE

RYDER AUTO PTE LTD - LEE MING
LUNG LEONARDO

Invoice Number
GR-2022-002656

Invoice Issue Date
15 Jul 2022

Invoice Due Date
22 Jul 2022

Total Amount (\$\$) 28.97
Total GST 7.00% (\$\$) 2.03
Total Amount Incl. of GST (\$\$) 31.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	14/07/2022,05/07/2022,GR777P,GBA5474D	28.97	2.03	31.00
		Total Amount (\$\$)		28.97
		Total GST 7.00% (\$\$)		2.03
		Total Amount Incl. of GST (\$\$)		31.00

*This is a computer generated document.
No signature is required.*

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 2 August 2022 11:37 AM
To: OPTIONSGARAGE@HOTMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING GBA 5474D(CHINA TAIPING) AND GR 777D AT/ALONG ROCHOR ROAD ON 05/07/2022

02 Aug 2022

ABS LEASING SERVICES PTE LTD
Driver: ONG BOON HONG

[By Email Only]

Dear Sir/Madam,

You Ref: GBA5474D
Our Ref: CC6/CTI22006607/Vpa3
ACCIDENT INVOLVING GBA 5474D(CHINA TAIPING) AND GR 777D AT/ALONG ROCHOR ROAD ON 05/07/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GR777D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

RE: [SEEK MANDATE] - SNM22D204842/C02/GBA5474D/LEEPG / FW: Direct Settlement - Accident Involving GBA5474D (OI : CTI - TBA) and GR777P (TP : LKK REF - CC6/CTI22006607/pa3) on 05/07/2022

Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Tue 27/9/2022 5:50 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Hsiao Tong

Please proceed as proposed.

No Global Sum settlement. Please obtain duly completed LOA (the copy submitted without claimant's company stamp)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 12 September 2022 2:15 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM22D204842/C02/GBA5474D/LEEPG / FW: Direct Settlement - Accident Involving GBA5474D (OI : CTI - TBA) and GR777P (TP : LKK REF - CC6/CTI22006607/pa3) on 05/07/2022

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Your ref: **SNM22D204842/C02/GBA5474D/LEEPG**

LKK ref : CC6/CTI22006607/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBA5474D(CHINA TAIPING) AND GR777P(TP) ON 05/07/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our insured driver's favour.

We seek your approval to offer repairer "RYDER AUTO PTE LTD" at **\$3,273.95(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,055.43	\$ 2,835.50 (\$2,650.00 + 7%GST)
2. Loss of Use (4days x \$120.00)	\$ 480.00	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 38.45	\$ 38.45
Total	\$ 6,573.88	<u>\$ 3,273.95</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 29 July 2022 4:16 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D204842/C02/GBA5474D/LEEPG / FW: Direct Settlement - Accident Involving GBA5474D (OI : CTI - TBA) and GR777P (TP : LKK REF - CC6/CTI22006607/pa3) on 05/07/2022

Hi Hsiao Tong

You may proceed with DS.

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Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Sent:** Thursday, 28 July 2022 10:49 am**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>**Cc:** Admin A <admin-a@lkkauto.com>**Subject:** RE: SNM22D204842/C02/GBA5474D/LEEPG / FW: Direct Settlement - Accident Involving GBA5474D (OI : CTI - TBA) and GR777P (TP : LKK REF - CC6/CTI22006607/pa3) on 05/07/2022

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Dear Cecilia,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

We await your further instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>**Sent:** Friday, 15 July 2022 9:40 PM**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Cc:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>**Subject:** RE: SNM22D204842/C02/GBA5474D/LEEPG / FW: Direct Settlement - Accident Involving GBA5474D (OI : CTI - TBA) and GR777P (TP : LKK REF - CC6/CTI22006607/pa3) on 05/07/2022

Hi Hsiao Tong

Attached OI SAS. Password will be sent via separate email.

There's policy issue pending clarification, no Direct Settlement at this juncture.

Thanks & Regards
Cecilia Lee

From: Cecilia Lee
Sent: Wednesday, 13 July 2022 4:13 pm
To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'chewht@lkkauto.com' <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D204842/C02/GBA5474D/LEEPG / FW: Direct Settlement - Accident Involving GBA5474D (OI : CTI - TBA) and GR777P (TP : LKK REF - CC6/CTI22006607/pa3) on 05/07/2022

Hi LKK

Our insured has not reported the accident.

Attached herewith our letter to insured for your attention.

Please follow up with insured on accident reporting and request for a copy of rental agreement and driver's IC & DL.

NOTICE :

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Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 13 July 2022 3:21 pm
To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'chewht@lkkauto.com' <chewht@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: O/R: SNM22D204842/C02/GBA5474D/LEEPG / FW: Direct Settlement - Accident Involving GBA5474D (OI : CTI - TBA) and GR777P (TP : LKK REF - CC6/CTI22006607/pa3) on 05/07/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D204842/C02/GBA5474D/LEEPG.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城
Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 13 July 2022 9:57 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBA5474D (OI : CTI - TBA) and GR777P (TP : LKK REF - CC6/CTI22006607/pa3) on 05/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)