

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 28 July 2022 10:49 AM  
**To:** Cecilia Lee Peng Geok  
**Cc:** Admin A  
**Subject:** RE: SNM22D204842/C02/GBA5474D/LEEPG / FW: Direct Settlement - Accident Involving GBA5474D (OI : CTI - TBA) and GR777P (TP : LKK REF - CC6/CTI22006607/pa3) on 05/07/2022  
**Attachments:** TP ESTIMATE\_MARKED.pdf; Preliminary Advice\_GR777P.pdf; LKK Survey Photos.pdf

Dear Cecilia,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

We await your further instruction.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Friday, 15 July 2022 9:40 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SNM22D204842/C02/GBA5474D/LEEPG / FW: Direct Settlement - Accident Involving GBA5474D (OI : CTI - TBA) and GR777P (TP : LKK REF - CC6/CTI22006607/pa3) on 05/07/2022

Hi Hsiao Tong

Attached OI SAS. Password will be sent via separate email.

There's policy issue pending clarification, no Direct Settlement at this juncture.

Thanks & Regards

Cecilia Lee

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**From:** Cecilia Lee  
**Sent:** Wednesday, 13 July 2022 4:13 pm  
**To:** 'Meikwan@lkkauto.com' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'chewht@lkkauto.com' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D204842/C02/GBA5474D/LEEPG / FW: Direct Settlement - Accident Involving GBA5474D (OI : CTI - TBA) and GR777P (TP : LKK REF - CC6/CTI22006607/pa3) on 05/07/2022

Hi LKK

Our insured has not reported the accident.

Attached herewith our letter to insured for your attention.

**Please follow up with insured on accident reporting and request for a copy of rental agreement and driver's IC & DL.**

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 13 July 2022 3:21 pm  
**To:** 'Meikwan@lkkauto.com' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'chewht@lkkauto.com' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D204842/C02/GBA5474D/LEEPG / FW: Direct Settlement - Accident Involving GBA5474D (OI : CTI - TBA) and GR777P (TP : LKK REF - CC6/CTI22006607/pa3) on 05/07/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D204842/C02/GBA5474D/LEEPG.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 13 July 2022 9:57 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBA5474D (OI : CTI - TBA) and GR777P (TP : LKK REF - CC6/CTI22006607/pa3) on 05/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)