

Mei Kwan (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, July 15, 2022 9:40 PM
To: Hsiao Tong (LKKAUTO)
Cc: Mei Kwan (LKKAUTO); Admin A
Subject: RE: SNM22D204842/C02/GBA5474D/LEEPG / FW: Direct Settlement - Accident Involving GBA5474D (OI : CTI - TBA) and GR777P (TP : LKK REF - CC6/CTI22006607/pa3) on 05/07/2022
Attachments: SNM22D204842-C01+OI SAS - REPORTING ONLY.7z
Categories: HMK

Hi Hsiao Tong

Attached OI SAS. Password will be sent via separate email.

There's policy issue pending clarification, no Direct Settlement at this juncture.

Thanks & Regards
Cecilia Lee

From: Cecilia Lee
Sent: Wednesday, 13 July 2022 4:13 pm
To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'chewht@lkkauto.com' <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D204842/C02/GBA5474D/LEEPG / FW: Direct Settlement - Accident Involving GBA5474D (OI : CTI - TBA) and GR777P (TP : LKK REF - CC6/CTI22006607/pa3) on 05/07/2022

Hi LKK

Our insured has not reported the accident.

Attached herewith our letter to insured for your attention.

Please follow up with insured on accident reporting and request for a copy of rental agreement and driver's IC & DL.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 13 July 2022 3:21 pm

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'chewht@lkkauto.com' <chewht@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D204842/C02/GBA5474D/LEEPG / FW: Direct Settlement - Accident Involving GBA5474D (OI : CTI - TBA) and GR777P (TP : LKK REF - CC6/CTI22006607/pa3) on 05/07/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D204842/C02/GBA5474D/LEEPG.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 13 July 2022 9:57 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBA5474D (OI : CTI - TBA) and GR777P (TP : LKK REF - CC6/CTI22006607/pa3) on 05/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)