From: ERGO Insurance Pte. Ltd. (Claims Department) claims@ergo.com.sg

Subject: RE: OUR REF: AW-INS-U4-117821-2022-JGV & ERGO REF: CDMCG22001352 (GBG 9382 C)

Date: 12 July 2022 at 4:39 PM

To: Jennifer Guay jenniferguay@visionlawllc.com, Admin A admin-a@lkkauto.com, Admin-D (LKKAuto) admin-d@lkkauto.com,

Mei Kwan (LKKAuto (Meikwan@lkkauto.com) Meikwan@lkkauto.com

Cc: Unimotor unimotorco@singnet.com.sg, Admin support@insurlogic.net

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988 DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.





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From: Jennifer Guay < jenniferguay@visionlawllc.com>

Sent: Tuesday, 12 July 2022 4:15 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: 'Unimotor' <unimotorco@singnet.com.sg>

Subject: RE: OUR REF: AW-INS-U4-117821-2022-JGV & ERGO REF:

CDMCG22001352 (GBG 9382 C)

PRE - REPAIR SURVEY

CLAIMANT: ONG KHOON CHUAH

ACCIDENT INVOLVING SJA 8583 H & GBG 9382 C ON 7 JULY 2022 ALONG MOSQUE ST

CARPARK

Dear Sirs



Refer to your email of 12 July 2022.

We confirmed that both parties are agreeable to appoint LKK as the Single Joint Expert for the Survey of our client's vehicle no. SJA8583H.

You can inspect our client's vehicle as follows:

Workshop : UNIMOTOR COMPANY

Blk 1 Kaki Bukit Avenue 6

#01-94

Singapore 417883

Tel : 97981616 Mr Alvin

Please let us hear from you by 12 July 2022. Thank you.

Regards

Jennifer Guay

(Secretary)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point Singapore 059413

Tel: 6534 2811 (Ext 116)

Fax: 6535 6802

From: ERGO Insurance Pte. Ltd. (Claims Department)

[mailto:claims@ergo.com.sg]

Sent: Tuesday, 12 July, 2022 3:27 PM

To: Jennifer Guay **Cc:** 'Unimotor'

Subject: RE: OUR REF: AW-INS-U4-SJA8583H-2022-JGV & ERGO REF:

CDMCG22001352 (GBG 9382 C)

Dear Jennifer

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988 DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Jennifer Guay < jenniferguay@visionlawllc.com>

Sent: Tuesday, 12 July 2022 9:20 am

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sq>;

peili.yee@ergo.com.sg

Cc: 'Unimotor' <unimotorco@singnet.com.sg>

Subject: OUR REF: AW-INS-U4-SJA8583H-2022-JGV & YR REF: GBG 9382 C

ERGO INSURANCE Attn : Motor Claim Dept

PRE - REPAIR SURVEY

CLAIMANT: ONG KHOON CHUAH

ACCIDENT INVOLVING SJA 8583 H & GBG 9382 C ON 7 JULY 2022 ALONG MOSQUE ST

CARPARK

Dear Sirs

We are instructed by **ONG KHOON CHUAH** to notify you of a road accident on **7 JULY 2022** at about 11.45hr **ALONG MOSQUE ST CARPARK** involving our client's **SJA 8583 H & GBG 9382 C** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damage. Before our client proceed to repair the damage vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.



For Surveyo	r
Please initia Thank you.	I here after completion of pre-repair survey.
Appointed S Name & Sign	uneyor:
Contact:	
Date & Time	
Surveyor d	uring repair:
Date & Time	:

Jennifer Guay (Secretary) VISION LAW LLC 133 New Bridge Road #18-01 Chinatown Point

Singapore 059413 Tel: 6534 2811 (Ext 116)

Fax: 6535 6802

VISION LAW LLC

Advocates & Solicitors (Incorporated with limited liability) Unique Entity No. 200721148H

Address: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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