

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 13 July 2022 5:01 PM
To: Jie Si Neo; motorclaims@eqinsurance.com.sg
Cc: SUR
Subject: RE: Third Party Claim for FBL8706H ; EQI Ref: DM22HO01073 *** LKK REF: CS/EQI22006601/Eqy3
Attachments: FBL8706H IA.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of FBL 8706H.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 13 July 2022 10:59 AM
To: Southern Motor <soumotorclaims@hotmail.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Third Party Claim for FBL8706H ; EQI Ref: DM22HO01073 *** LKK REF: CS/EQI22006601/Eqy3

Dear Sir / Madam,

We refer to the above matter.

Please liaise with EQI for DS.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Southern Motor [<mailto:soumotorclaims@hotmail.com>]
Sent: Wednesday, July 13, 2022 10:40 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: Re: Third Party Claim for FBL8706H ; EQI Ref: DM22HO01073

Hi ,

We shall be much obliged if you would let us know

whether the above motorcycle FBL8706H is authorized for

direct settlement .

Thank You

Ti Ti

Southern Motor

6273-0369

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, July 12, 2022 4:07 PM
To: Southern Motor <soumotorclaims@hotmail.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Third Party Claim for FBL8706H ; EQI Ref: DM22HO01073

Dear Sir / Madam,

Thank you for your email.

Hi Assgn Team,

Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Southern Motor [mailto:soumotorclaims@hotmail.com]
Sent: Tuesday, July 12, 2022 3:09 PM
To: Admin A <admin-a@lkkauto.com>
Subject: Third Party Claim for FBL8706H ; EQI Ref: DM22HO01073

Hi Admin ,

Kindly arrange surveyor FBL8706H.

Thank You

Ti Ti

Southern Motor

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Tuesday, July 12, 2022 8:46 AM
To: 'Southern Motor' <soumotorclaims@hotmail.com>
Subject: RE: Third Party Claim for FBL8706H ; EQI Ref: DM22HO01073

WITHOUT PREJUDICE

Dear Ti Ti,

Noted and LKK will contact your office.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si
Senior Executive | Claims

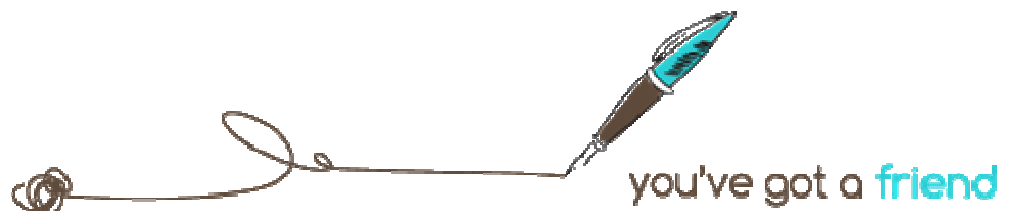


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



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From: Southern Motor <soumotorclaims@hotmail.com>
Sent: Saturday, 9 July 2022 11:15 AM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Cc: motor claims <motorclaims@eqinsurance.com.sg>
Subject: Re: Third Party Claim for FBL8706H ; EQI Ref: DM22HO01073

Hi ,

We choose **LKK Auto Consultants Pte Ltd .**

Thanks,

Ti Ti
Southern Motor
6273-0369

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Thursday, July 7, 2022 9:44 AM
To: 'Southern Motor' <soumotorclaims@hotmail.com>
Subject: RE: Third Party Claim for FBL8706H ; EQI Ref: DM22HO01073

WITHOUT PREJUDICE

Dear Sirs,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

9) Automobile Inspection Services Pte Ltd

Tel: 6286 0155

Contact Person: Sophia

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her. Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

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Regards,

Neo Jie Si

Senior Executive | Claims

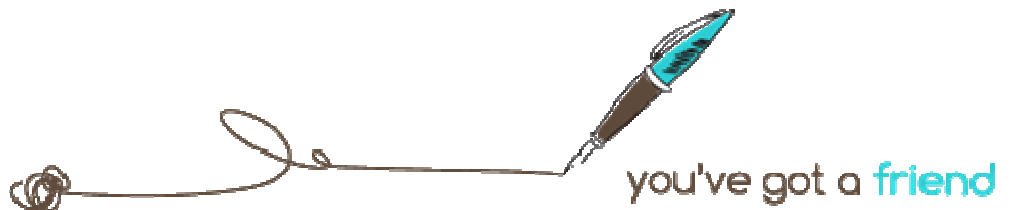


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5 Maxwell Road #17-00 Tower
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From: Southern Motor <soumotorclaims@hotmail.com>

Sent: Thursday, 7 July 2022 9:43 AM

To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Subject: Re: Third Party Claim for FBL8706H ; EQI Ref: DM22HO01073

Hi ,

Kindly arrange surveyor FBL8706H.

Thank You

Ti Ti

Southern Motor

6273-0369

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Sent: Wednesday, July 6, 2022 5:55 PM

To: 'soumotorclaims@hotmail.com' <soumotorclaims@hotmail.com>

Subject: RE: Third Party Claim for FBL8706H ; EQI Ref: DM22HO01073

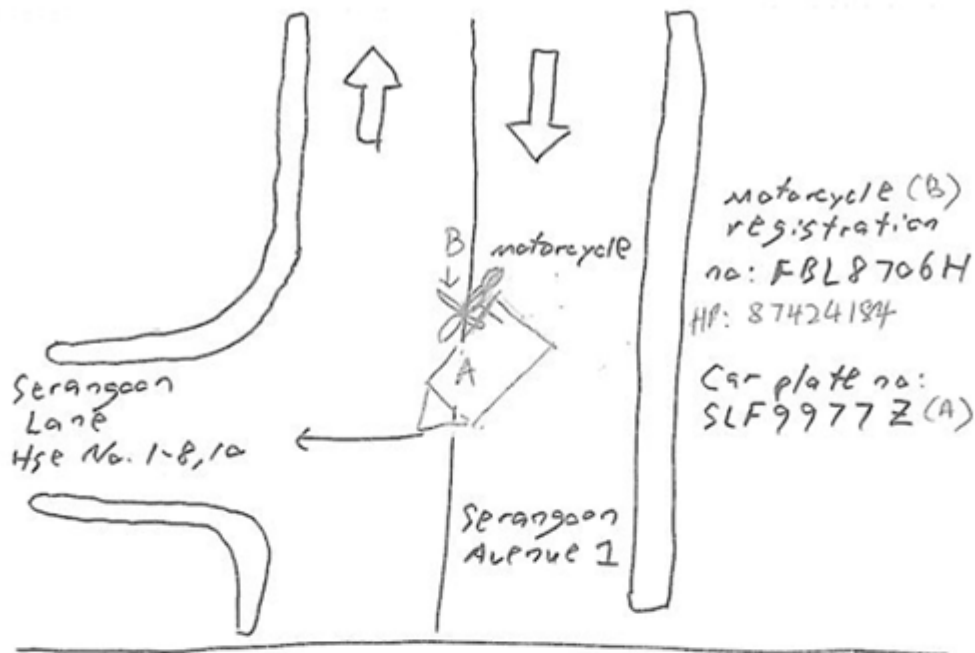
WITHOUT PREJUDICE

Dear Sirs,

We refer to your email below.

We deny liability.

Our insured's version below for your perusal. Please advise if your client is withdrawing claim against our insured.



On the 29 June 22, around 3:15pm, I, Edwin Ng, was driving along the single road lane of Serangoon Avenue 1. I flashed the right signal light and looked for oncoming and rear traffic before making the turn into Serangoon Lane. As I turn, a motorcycle collided onto the rear right car tire. Reviewing the rear car video camera, the video shows the motorcycle traveling at a high speed, trying to overtake my car on the right side.

Edwin Ng
30/6/22

Thank you.

"With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg"

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si
Senior Executive | Claims

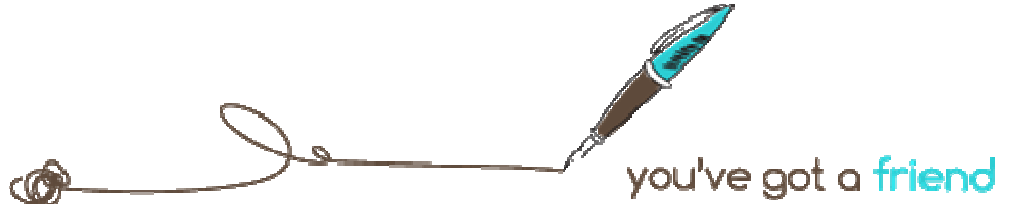


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From: Southern Motor <soumotorclaims@hotmail.com>
Sent: Wednesday, 6 July 2022 11:38 AM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Subject: Third Party Claim for FBL8706H

Hi ,

We are acting on behalf of FBL8706H.

Kindly arrange surveyor .

Thank You

Ti Ti

Southern Motor

6273-0369