

Our Ref: CT0622/SHA4543Z/CK(st)
Date: 06.09.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 28.06.2022 INVOLVING SHA4543Z & SMX2403C ALONG BIDEFORD RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA4543Z, which was involved in the captioned accident with your insured vehicle No SMX2403C.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,444.50
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,062.07**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHA4543Z , SMX2403C
BIDEFORD RD****ON 28-Jun-22 17:10**

I / We

LIU SIWEI

(Hirer) NRIC No.:

SXXXX685Z

and/or

(Relief) NRIC No.:

SXXXX685Z

Taxi Number

SHA4543Z

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

29-Jun-2022

Name of Hirer

LIU SIWEI

Hirer NRIC

SXXXX685Z

Signature :



Address

**861A TAMPINES AVE 5 #13-565
521861**

Contact No.

87513385

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : Claim No : SNM22D204571/C02/SMX2403C/CHNGPW

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,884.48**
SINGAPORE DOLLARS ONE THOUSAND EIGHT HUNDRED EIGHTY FOUR
AND CENTS FORTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA4543Z

Insured Vehicle No. : SMX2403C

Date of Loss : 28/06/2022

Place of Accident : BIDEFORD ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHEONG CHEN YU


Driver Name : CHEONG CHEN YU

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,444.50
(3) Loss of Use/Rental/Earning	S\$	437.98
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,884.48
	=====	

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  : 14.3.2023
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHA4543Z

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
20.10.2019

CHASSIS CODE
KMHC851CVLU186599

NO/DATE
92194241 02.09.2022

JOB NO.
305521488

ODOMETER READING

JOB TYPE

Description : 3P 28.06.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,350.00
Add GST @ 7.000 %	94.50
Total Invoice amount	1,444.50

Issued by : CHEWBEELENG 02.09.2022 10:26:36
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT THEIR OWN RISK.
2) CUSTOMERS SHALL INSURE THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST AT 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT).
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22060461

Date: 31 August 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 28/06/2022 @ 17:10 hrs
ALONG BIDEFORD RD
INVOLVING SMX2403C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4543Z** (the "Taxi"). The Taxi was hired to **LIU SIWEI IC NO SXXXX685Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

SMX2403C

Date of Accident

28/06/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **02/01/2022 - 01/01/2023**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **29/06/2022 13:34**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 1 December 2022 11:59 AM
To: STERO_DRAGON@HOTMAIL.COM
Subject: ACCIDENT INVOLVING SMX2403C(CHINA TAIPING) AND SHA4543Z AT/ ALONG 20 BIDEFORD ROAD ON 28/06/2022

CHEONG CHEN YU

[By Email Only]

Dear Sir/Madam,

You Ref: SMX2403C

Our Ref: CC3/CTI22006593/Tpa3

ACCIDENT INVOLVING SMX2403C(CHINA TAIPING) AND SHA4543Z AT/ ALONG 20 BIDEFORD ROAD ON 28/06/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA4543Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 14 March 2023 2:19 PM
To: 'Adeline Chng'
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D204571/C02/SMX2403C/CHNGPW / FW: Direct Settlement - Accident Involving SMX2403C (OI : CTI - TBA) and SHA4543Z (TP : LKK REF - CC3/CTI22006593/Tga3) on 28/06/2022

Dear Sirs,

For an update, we have settled the matter at **\$1,884.48(all-in)** with third party. The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 1,444.50 (\$1,350.00 + 7%GST)
2. Loss of Rental (2.5days x \$125.19)	\$ 312.98
3. Loss of Income (2.5days x \$50.00)	\$ 125.00
4. LTA/GIA Search Fee	\$ 2.00
Total	<u>\$ 1,884.48</u>

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, February 16, 2023 5:32 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM22D204571/C02/SMX2403C/CHNGPW / FW: Direct Settlement - Accident Involving SMX2403C (OI : CTI - TBA) and SHA4543Z (TP : LKK REF - CC3/CTI22006593/Tga3) on 28/06/2022

Dear Hsiao Tong

Please proceed to resolve claim at \$ 1,972.07.

Please try to avoid settle in global sum.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, January 17, 2023 2:39 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM22D204571/C02/SMX2403C/CHNGPW / FW: Direct Settlement - Accident Involving SMX2403C (OI : CTI - TBA) and SHA4543Z (TP : LKK REF - CC3/CTI22006593/Tga3) on 28/06/2022

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Your ref: **SNM22D204571/C02/SMX2403C/CHNGPW**

LKK ref: CC3/CTI22006593/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMX2403C(CHINA TAIPING) AND SHA4543Z(TP) ON 28/06/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he was turning out from minor road and failed to give way to third party who was on main road.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$1,972.07(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,080.87	\$ 1,444.50 (\$1,350.00 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 160.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,618.44	<u>\$ 1,972.07</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 2 August 2022 9:19 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D204571/C02/SMX2403C/CHNGPW / FW: Direct Settlement - Accident Involving SMX2403C (OI : CTI - TBA) and SHA4543Z (TP : LKK REF - CC3/CTI22006593/Tga3) on 28/06/2022

Dear Mei Kwan

Attached herewith our OI SAS for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, July 27, 2022 5:17 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D204571/C02/SMX2403C/CHNGPW / FW: Direct Settlement - Accident Involving SMX2403C (OI : CTI - TBA) and SHA4543Z (TP : LKK REF - CC3/CTI22006593/Tga3) on 28/06/2022

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Dear Adeline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 14 July 2022 3:38 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D204571/C02/SMX2403C/CHNGPW / FW: Direct Settlement - Accident Involving SMX2403C (OI : CTI - TBA) and SHA4543Z (TP : LKK REF - CC3/CTI22006593/Tga3) on 28/06/2022

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D204571/C02/SMX2403C/CHNGPW.

Dear Adeline,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 14 July 2022 11:14 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SMX2403C (OI : CTI - TBA) and SHA4543Z (TP : LKK REF - CC3/CTI22006593/Tga3) on 28/06/2022

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Dear Boon Sen,

DOA was on 28.06.2022.

Please see enclosed TP addendum GIA.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Wednesday, July 13, 2022 12:40 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SMX2403C (OI : CTI - TBA) and SHA4543Z (TP : LKK REF - CC3/CTI22006593/Tga3) on 27/06/2022

Dear Mei Kwan,

We have a case accident date 28.6.2022 1700hrs.

Can check with your client and confirm if it is under this case for our further processing?

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 12 July 2022 5:48 PM
To: Claims Dept of CTI claimsdept@sg.cntaiping.com
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMX2403C (OI : CTI - TBA) and SHA4543Z (TP : LKK REF - CC3/CTI22006593/Tga3) on 27/06/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 4543Z at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)