

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 17 January 2023 2:39 PM
To: Adeline Chng
Cc: claimsdept@sg.cntaiping.com; Admin A
Subject: [SEEK MANDATE] - SNM22D204571/C02/SMX2403C/CHNGPW / FW: Direct Settlement - Accident Involving SMX2403C (OI : CTI - TBA) and SHA4543Z (TP : LKK REF - CC3/CTI22006593/Tga3) on 28/06/2022
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; SHA4543Z LOD.pdf; SHA4543Z doa 28.6.22.mp4; LETTER TO OI.pdf

Your ref: **SNM22D204571/C02/SMX2403C/CHNGPW**

LKK ref: CC3/CTI22006593/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMX2403C(CHINA TAIPING) AND SHA4543Z(TP) ON 28/06/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he was turning out from minor road and failed to give way to third party who was on main road.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,972.07(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,080.87	\$ 1,444.50 (\$1,350.00 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 160.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,618.44	<u>\$ 1,972.07</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 2 August 2022 9:19 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D204571/C02/SMX2403C/CHNGPW / FW: Direct Settlement - Accident Involving SMX2403C (OI : CTI - TBA) and SHA4543Z (TP : LKK REF - CC3/CTI22006593/Tga3) on 28/06/2022

Dear Mei Kwan

Attached herewith our OI SAS for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, July 27, 2022 5:17 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>;

Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D204571/C02/SMX2403C/CHNGPW / FW: Direct Settlement - Accident Involving SMX2403C (OI : CTI - TBA) and SHA4543Z (TP : LKK REF - CC3/CTI22006593/Tga3) on 28/06/2022

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Dear Adeline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 14 July 2022 3:38 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D204571/C02/SMX2403C/CHNGPW / FW: Direct Settlement - Accident Involving SMX2403C (OI : CTI - TBA) and SHA4543Z (TP : LKK REF - CC3/CTI22006593/Tga3) on 28/06/2022

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D204571/C02/SMX2403C/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 14 July 2022 11:14 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SMX2403C (OI : CTI - TBA) and SHA4543Z (TP : LKK REF - CC3/CTI22006593/Tga3) on 28/06/2022

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Dear Boon Sen,

DOA was on 28.06.2022.

Please see enclosed TP addendum GIA.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Wednesday, July 13, 2022 12:40 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SMX2403C (OI : CTI - TBA) and SHA4543Z (TP : LKK REF - CC3/CTI22006593/Tga3) on 27/06/2022

Dear Mei Kwan,

We have a case accident date 28.6.2022 1700hrs.

Can check with your client and confirm if it is under this case for our further processing?

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 12 July 2022 5:48 PM
To: Claims Dept of CTI claimsdept@sg.cntaiping.com
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMX2403C (OI : CTI - TBA) and SHA4543Z (TP : LKK REF - CC3/CTI22006593/Tga3) on 27/06/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 4543Z at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)