

Yan (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Friday, 8 July 2022 4:24 PM
To: Ryder Auto workshop; Admin A; Admin-D (LKKAuto); Mei Kwan (LKKAuto) (Meikwan@lkkauto.com)
Cc: Admin
Subject: RE: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle YL5831B; Our Vehicle XD7917D Accident involving XD7917D & YL5831B On 7 July 2022

Dear June

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

*** Insured has not report.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Friday, 8 July 2022 4:21 pm

To: Pauline Soh <pauline.soh@ergo.com.sg>

Subject: Re: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle YL5831B; Our Vehicle XD7917D Accident involving XD7917D & YL5831B On 7 July 2022

Dear Pauline,

Kindly assign LKK - Adrian Ling.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



On Fri, Jul 8, 2022 at 4:12 PM Pauline Soh <pauline.soh@ergo.com.sg> wrote:

Dear June

*** Please provide us TP accident report **ASAP** for case registration.

We do not have inhouse surveyor, please choose from our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee

Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,

Pauline Soh

Executive

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Friday, 8 July 2022 3:55 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>;

Ivy Yong <ivy.yong@ergo.com.sg>

Subject: Urgent: PRE-REPAIR INSPECTION - Your Vehicle YL5831B; Our Vehicle XD7917D Accident involving XD7917D & YL5831B On 7 July 2022

Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



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