

Our Ref: CC0622/SHB2386T/CK(st)  
Date: 22.08.2022



CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 23.06.2022 INVOLVING SHB2386T & SJT9210C ALONG BRADDELL ROAD**

**Workshops**

We are the authorised repair workshop for CityCab Pte Ltd, the owner of vehicle No SHB2386T, which was involved in the captioned accident with your insured vehicle No SJT9210C.

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

**Pandan**  
45 Pandan Road  
Singapore 609286

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,016.50
2. Loss of Rental	4 days x S\$ 125.40	S\$	501.60
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Hirer's Claim :**

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **1,840.10**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****TOYOTA PRIUS SHB2386T , SJT9210c  
BRADDELL ROAD****ON 23-Jun-22 17:35**

I / We

**TAN AI SIOH**

(Hirer) NRIC No.:

**SXXXX463A**

and/or

(Relief) NRIC No.:

**SXXXX463A**

Taxi Number

**SHB2386T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**24-Jun-2022**

Name of Hirer

**TAN AI SIOH**

Hirer NRIC

**SXXXX463A**

Signature :



Address

**636 HOUGANG AVENUE 8 #09-87  
530636**

Contact No.

**91866336**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00207922100 Claim No : SNM22D204452/C02/SJT9210C/THAMYL

Claimant : CITYCAB PTE LTD

Amount : **S\$1,544.70**  
SINGAPORE DOLLARS ONE THOUSAND FIVE HUNDRED FORTY FOUR AND  
CENTS SEVENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB2386T

Insured Vehicle No. : SJT9210C

Date of Loss : 23/06/2022

Place of Accident : BRADDELL ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LAW FEN SIAN

Driver Name : TAN CHEE YANG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	1,016.50
(3) Loss of <del>Use</del> /Rental/Earning	S\$	526.20
(4) <del>CIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>1,544.70</b>
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : 

Date : 2.12.2022

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SHB2386T

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
21.10.2016

CHASSIS CODE  
JTDKB3FU203534663

NO/DATE  
92037648 17.08.2022

JOB NO.  
305520842

ODOMETER READING

JOB TYPE

Description : 3P 23.06.22

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt	950.00
Add GST @ 7.000 %	66.50
<b>Total Invoice amount</b>	<b>1,016.50</b>

Issued by : KATHERINETAN 17.08.2022 14:28:35  
Repair Type : CFSO/57/57  
Payment Type/Term : /Credit 30 days

WE WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THIS, THERE IS ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND RENTED BY OWNERS ONLY.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ADVISE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED AS GOOD.  
A INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CC22060360



Date: 17 August 2022

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      23/06/2022    @   17:35 hrs  
ALONG                                BRADDELL ROAD  
INVOLVING                        SJT9210C

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2386T** (the "Taxi"). The Taxi was hired to **TAN AI SIOH IC NO SXXXX463A** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



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INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SJT9210C

Date of Accident

23/06/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 06/10/2021 - 08/11/2022

Requested By ..... Por Moy Juan (COMFORTDELG...

Requested Date ..... 24/06/2022 11:05

Payment details

Request Amount: **\$S\$1.87**

GST Amount: **\$S\$0.13**

Total Amount Due (GST Inclusive): **\$S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

ins 23 86 7

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 25 July 2022 3:29 PM  
**To:** ANNLA21@HOTMAIL.COM; chee-yang@hotmail.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING SJT 9210C(CHINA TAIPING) AND SHB 2386T AT/ALONG BRADDELL ROAD ON 23/06/2022

25 July 2022

**LAW FEN SIAN**  
Driver: TAN CHEE YANG

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SJT9210C**  
**Our Ref: CC3/CTI22006589/Tpa3**  
**ACCIDENT INVOLVING SJT 9210C(CHINA TAIPING) AND SHB 2386T AT/ALONG BRADDELL ROAD ON 23/06/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB2386T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



RE: [SEEK MANDATE] - SNM22D204452/C02/SJT9210C/THAMYL / FW: Direct Settlement - Accident Involving SJT9210C (OI : CTI - TBA) and SHB2386T (TP : LKK REF - CC3/CTI22006589/Tpa3) on 23/06/2022

Pauline Tham <pauline.tham@sg.cntaiping.com>

Tue 15/11/2022 11:50 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Hi Hsiao Tong

Please proceed.

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Sent:** Monday, September 12, 2022 12:41 PM

**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

**Subject:** [SEEK MANDATE] - SNM22D204452/C02/SJT9210C/THAMYL / FW: Direct Settlement - Accident Involving SJT9210C (OI : CTI - TBA) and SHB2386T (TP : LKK REF - CC3/CTI22006589/Tpa3) on 23/06/2022

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Your ref: **SNM22D204452/C02/SJT9210C/THAMYL**

LKK ref : CC3/CTI22006589/Tpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SJT9210C(CHINA TAIPING) AND SHB2386T(TP) ON 23/06/2022**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$1,544.70(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,119.41	\$ 1,016.50 (\$950.00+ 7%GST)
2. Loss of Rental (4days x \$125.40)	\$ 501.60	\$ 376.20 (3days x \$125.40)
3. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 2,943.01</b>	<b><u>\$ 1,544.70</u></b>

Surveyor recommended 2days for repair + 1Sunday = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/09/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 13 July 2022 12:37 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Subject:** O/R: SNM22D204452/C02/SJT9210C/THAMYL / FW: Direct Settlement - Accident Involving SJT9210C (OI : CTI - TBA) and SHB2386T (TP : LKK REF - CC3/CTI22006589/Tpa3) on 23/06/2022

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D204452/C02/SJT9210C/THAMYL.

Dear Pauline,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via

email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 12 July 2022 5:34 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SJT9210C (OI : CTI - TBA) and SHB2386T (TP : LKK REF - CC3/CTI22006589/Tpa3) on 23/06/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 2386T at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)