

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 12 September 2022 12:41 PM  
**To:** Pauline Tham  
**Cc:** claimsdept@sg.cntaiping.com; Admin A  
**Subject:** [SEEK MANDATE] - SNM22D204452/C02/SJT9210C/THAMYL / FW: Direct Settlement - Accident Involving SJT9210C (OI : CTI - TBA) and SHB2386T (TP : LKK REF - CC3/CTI22006589/Tpa3) on 23/06/2022  
**Attachments:** LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf; Letter to OI\_SJT9210C\_.pdf

Your ref: **SNM22D204452/C02/SJT9210C/THAMYL**  
LKK ref : CC3/CTI22006589/Tpa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SJT9210C(CHINA TAIPING) AND SHB2386T(TP) ON 23/06/2022**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,544.70(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,119.41	\$ 1,016.50 (\$950.00+ 7%GST)
2. Loss of Rental (4days x \$125.40)	\$ 501.60	\$ 376.20 (3days x \$125.40)
3. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 2,943.01</b>	<b><u>\$ 1,544.70</u></b>

Surveyor recommended 2days for repair + 1Sunday = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/09/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Wednesday, 13 July 2022 12:37 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

**Subject:** O/R: SNM22D204452/C02/SJT9210C/THAMYL / FW: Direct Settlement - Accident Involving SJT9210C (OI : CTI - TBA) and SHB2386T (TP : LKK REF - CC3/CTI22006589/Tpa3) on 23/06/2022

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D204452/C02/SJT9210C/THAMYL.

Dear Pauline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 12 July 2022 5:34 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SJT9210C (OI : CTI - TBA) and SHB2386T (TP : LKK REF - CC3/CTI22006589/Tpa3) on 23/06/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 2386T at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)