# EzLyna (LKKAuto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

**Sent:** Monday, 8 May 2023 2:13 pm

**To:** EzLyna (LKKAuto)

Cc: Admin A

**Subject:** RE: {SEEK MANDATE} / YR REF: SNM22D204442/C02/GBL3152M/KHONGLH / FW:

Direct Settlement - Accident Involving GBL3152M (OI) and SHD4791H (TP: LKK REF -

CC3/CTI22006586/Tea3) on 22/06/2022

### Dear Ezlyna,

The summary mandate as follows: -

- 1) LOR recommended for 2 repair days. Offer from 2 days before increasing to 3 days.
- 2) LOI TP driver has quantified loss of income in his personal claims (as screenshot below). Reject and obtain confirmation no settlement has been given in the personal claim before any offer.

	Amount Claimed	Amount Revised	Mandate
1. Cost of Repair	\$ 2,756.52	\$ 1,872.50 (w/GST) L/Sum	\$ 1,872.50 (w/GS
2. Loss of Rental (3 days x \$129.47)	\$ 388.41	\$ 388.41	\$ 258.94 - \$ 388.4
3. Loss of Income (3 days x \$50)	\$ 150.00	\$ 150.00	\$ 100.00 - \$ 150.
4. LTA Search fee	\$ 2.00	\$ 2.00	\$ 2.00
Total	\$ 3,296.93	\$ 2,412.91	\$ 2,233.44 - \$ 2,4

	Special damages			
2.	a. Medical Expenses	S\$ 62.00		
	b. Transport Expenses	S\$ 50.00		
	c. Loss of Income	To Be Assessed		

## Regards,

#### Lynn Khong

Senior Executive Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Friday, April 14, 2023 2:01 PM

To: Lynn Khong <lynn.khong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / YR REF: SNM22D204442/C02/GBL3152M/KHONGLH / FW: Direct Settlement - Accident

Involving GBL3152M (OI) and SHD4791H (TP: LKK REF - CC3/CTI22006586/Tea3) on 22/06/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D204442/C02/GBL3152M/KHONGLH

LKK ref: CC3/CTI22006586/Tea3

Dear Lynn,

ACCIDENT INVOLVING GBL3152M (CHINA TAIPING) AND SHD4791H (TP) ON 22/06/2022

We refer to the above matter.

It is a chain collision total 3 vehicles under BOLA 28, OI was in the middle. (Pls find enclosed VF from OI.) The impact from behind pushed our insured vehicle to collided onto front vehicle. Even we are of the view that liability is not on our driver's, however based on BOLA we are seeking your approval to settle TP claim.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$2,412.91 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,756.52	\$ 1,872.50 (w/GST) L/Sum
2. Loss of Rental (3 days x \$129.47)	\$ 388.41	\$ 388.41
3. Loss of Income (3 days x \$50)	\$ 150.00	\$ 150.00
4. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 3,296.93	<u>\$ 2,412.91</u>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: Lynn Khong < lynn.khong@sg.cntaiping.com>

Sent: Friday, November 25, 2022 5:54 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: SNM22D204442/C02/GBL3152M/KHONGLH / FW: Direct Settlement - Accident Involving GBL3152M (OI) and

SHD4791H (TP: LKK REF - CC3/CTI22006586/Tea3) on 22/06/2022

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