

EzLyna (LKKAuto)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Tuesday, 15 November 2022 9:39 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 6/7/2022 involving SHD 6234L & SKZ 2004J (China Taiping's insured) Our Ref: TAX/07/22/2017/lg
Attachments: 07 22 2017 - supporting documents.pdf; SHD6234L.mp4

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,000.00
Loss of Rental	\$379.50 (5.75 days x \$66.00)
Loss of Income	\$345.00 (5.75 days x \$60.00)
LTA Search Fee	\$2.00
Total	\$1,726.50

We enclose the following documents:-

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Police report & the amendment on the time of accident
- 5) Accident vehicle laid-up report
- 6) Hirer's letter of authorisation
- 7) LTA search
- 8) video footage

Our hirer is using his own lawyer to claim for his injury only.

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



AUTHORISATION TO ACT

We, **STRIDES TAXI PTE LTD** ("the third party claimant") of **No. 60 Woodlands Industrial Park E4, Singapore 757705** (address), owner of **SHD 6234L** (vehicle no.) hereby authorize **SMRT Automotive Services Pte Ltd** ("the workshop") to act for us with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no. **SHD 6234L** was damaged pursuant to the accident which occurred on **6/7/2022** (date) along **slip road towards Hougang Ave 4** (location) involving vehicle no/s. **SKZ 2004J** ("the accident").

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **STRIDES TAXI PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 4th (day) of Jan (month) 2023 (year)



Signed by "the third party claimant"
(with company stamp if applicable)



Signed by "the workshop"
(with company stamp)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00007902201 Claim No : SNM22D204782/C02/SKZ2004J/LEEPG

Claimant : STRIDES TAXI PTE LTD

Amount : **S\$1,582.00**
SINGAPORE DOLLARS ONE THOUSAND FIVE HUNDRED EIGHTY TWO ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD6234L

Insured Vehicle No. : SKZ2004J

Date of Loss : 06/07/2022

Place of Accident : HOUGANG AVE 10 SLIP ROAD INTO AVE 4

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NYO CHENG CHON

Driver Name : NYO CHENG CHON

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,000.00
(3) Loss of Use/Rental/Earning	S\$	580.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	1,582.00

Claimant Name : _____

NRIC No : SXXXX 706F

Signature : _____

Date : 4 JAN 2023

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV221100099
Date : 11.11.2022
Vehicle No. : SHD6234L
Your Ref No. : TAX/07/22/2017
Our Ref No. : 24115536
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,000.00
GRAND TOTAL					\$ 1,000.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 06.07.2022

Payment Instructions

- By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : Strides Automotive Services Pte. Ltd.
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Nov 11, 2022 11:54 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.



MEMORANDUM

To: Claims Dept

Our Ref: TAX/07/22/2017

From: Strides Taxi Pte Ltd

Date: 19th July 2022

ACCIDENT ON 6/7/2022 INVOLVING SHD 6234L & SKZ 2004J ALONG SLIP RD TOWARDS HOUGANG AVE 4

This is to confirm that the daily rental rate for SHD 6234L is \$66.00 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager

Laid Up Report

Accident Start Date : 01/07/2022

Date Generated : 19/07/2022

Accident End Date : 19/07/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/07/22/2017	SHD6234L	Strides Taxi Pte Ltd	TOYOTA	PRIUS	24115536	07/07/2022 3:01 PM	13/07/2022 11:56 AM

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SKZ2004J

Date of Accident

06/07/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 13/01/2022 - 12/01/2023

Requested By SHANTI B THAIYAL NAYAGI (S...

Requested Date 08/07/2022 09:48

Payment details

Request Amount: **\$S\$1.87**

GST Amount: **\$S\$0.13**

Total Amount Due (GST Inclusive): **\$S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 15 November 2022 3:06 PM
To: andy59nyo@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SKZ2004J (CHINA TAIPING) AND SHD6234L AT/ALONG HOUGANG AVE 10 SLIP ROAD INTO AVE 4 ON 06/07/2022

Our Ref: CC3/CTI22006583/Gga3

Insured Name : Nyo Cheng Chon
Insured Driver : Nyo Cheng Chon

Dear Sir/Madam,

ACCIDENT INVOLVING SKZ2004J (CHINA TAIPING) AND SHD6234L AT/ALONG HOUGANG AVE 10 SLIP ROAD INTO AVE 4 ON 06/07/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD6234L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 28 December 2022 4:22 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] / SNM22D204782/C02/SKZ2004J/LEEPG / FW: Direct Settlement - Accident Involving SKZ2004J (OI : CTI - TBA) and SHD6234L (TP : LKK REF - CC3/CTI22006583/Gga3) on 06/07/2022

Hi Ezlyna

Third party lawyer advised that they would like to have the driver's LOI to be settled under property damage claim.

Please include 5 days x \$50-60 LOI in your offer to third party.

Thanks & Best Regards,

Cecilia Lee
Senior Executive
Claims Department

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From: Cecilia Lee
Sent: Wednesday, 21 December 2022 12:50 pm
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] / SNM22D204782/C02/SKZ2004J/LEEPG / FW: Direct Settlement - Accident Involving SKZ2004J (OI : CTI - TBA) and SHD6234L (TP : LKK REF - CC3/CTI22006583/Gga3) on 06/07/2022

Dear Ezlyna

Please proceed as proposed.

Note: LOI offered in BI claim.

Thanks & Best Regards,

Cecilia Lee
Senior Executive
Claims Department

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Thursday, 15 December 2022 10:21 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:[SEEK MANDATE] / SNM22D204782/C02/SKZ2004J/LEEPG / FW: Direct Settlement - Accident Involving SKZ2004J (OI : CTI - TBA) and SHD6234L (TP : LKK REF - CC3/CTI22006583/Gga3) on 06/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D204782/C02/SKZ2004J/LEEPG

LKK ref : CC3/CTI22006583/Gga3

Dear Cecilia,

ACCIDENT INVOLVING SKZ2004J (CHINA TAIPING) AND SHD6234L (TP) ON 06/07/2022

We refer to the above matter.

It is under BOLA 27 scenario. Insured rear ended Third Party's vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Strides Automotive Services Pte Ltd" at \$1,332.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,694.48	\$ 1,000.00 (inclusive of GST)
2. Loss of Rental (5.75 x \$66)	\$ 379.50	\$ 330.00 (5 days X \$66)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,075.98	\$ 1,332.00

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 12 October 2022 11:23 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D204782/C02/SKZ2004J/LEEPG / FW: Direct Settlement - Accident Involving SKZ2004J (OI : CTI - TBA) and SHD6234L (TP : LKK REF - CC3/CTI22006583/Gga3) on 06/07/2022

Hi LKK

Please advise if VF available.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Cecilia Lee
Sent: Tuesday, 12 July 2022 5:04 pm
To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: SNM22D204782/C02/SKZ2004J/LEEPG / FW: Direct Settlement - Accident Involving SKZ2004J (OI : CTI - TBA) and SHD6234L (TP : LKK REF - CC3/CTI22006583/Gga3) on 06/07/2022

Hi Sir/Madam

Attached OI SAS.

Password will be sent via separate email.

Please obtain third party VF.

Thanks & Regards
Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 12 July 2022 4:28 pm
To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: O/R: SNM22D204782/C02/SKZ2004J/LEEPG / FW: Direct Settlement - Accident Involving SKZ2004J (OI : CTI - TBA) and SHD6234L (TP : LKK REF - CC3/CTI22006583/Gga3) on 06/07/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D204782/C02/SKZ2004J/LEEPG.

Dear Cecilia,