EzLyna (LKKAuto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 21 December 2022 12:50 PM

To: EzLyna (LKKAuto)

Cc: Admin A

Subject: RE: [SEEK MANDATE] / SNM22D204782/C02/SKZ2004J/LEEPG / FW: Direct Settlement -

Accident Involving SKZ2004J (OI: CTI-TBA) and SHD6234L (TP: LKK REF-

CC3/CTI22006583/Gga3) on 06/07/2022

Dear Ezlyna

Please proceed as proposed.

Note: LOI offered in BI claim.

Thanks & Best Regards,

Cecilia Lee

Senior Executive Claims Department

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com> Sent: Thursday, 15 December 2022 10:21 am

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:[SEEK MANDATE] / SNM22D204782/C02/SKZ2004J/LEEPG / FW: Direct Settlement - Accident Involving

SKZ2004J (OI: CTI - TBA) and SHD6234L (TP: LKK REF - CC3/CTI22006583/Gga3) on 06/07/2022

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Your ref: SNM22D204782/C02/SKZ2004J/LEEPG

LKK ref: CC3/CTI22006583/Gga3

Dear Cecilia,

ACCIDENT INVOLVING SKZ2004J (CHINA TAIPING) AND SHD6234L (TP) ON 06/07/2022

We refer to the above matter.

It is under BOLA 27 scenario. Insured rear ended Third Party's vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Strides Automotive Services Pte Ltd" at \$1,332.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,694.48	\$ 1,000.00 (inclusive of GST)
2. Loss of Rental (5.75 x \$66)	\$ 379.50	\$ 330.00 (5 days X \$66)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,075.98	<u>\$ 1,332.00</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee < cecilia.lee@sg.cntaiping.com > Sent: Wednesday, 12 October 2022 11:23 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Cecilia Chong (LKK Auto)

<CeciliaChong@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Subject: RE: SNM22D204782/C02/SKZ2004J/LEEPG / FW: Direct Settlement - Accident Involving SKZ2004J (OI: CTI -

TBA) and SHD6234L (TP: LKK REF - CC3/CTI22006583/Gga3) on 06/07/2022

Hi LKK

Please advise if VF available.

Thanks & Best Regards, Cecilia Lee

Senior Executive Claims Department

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From: Cecilia Lee

Sent: Tuesday, 12 July 2022 5:04 pm

To: 'Meikwan@lkkauto.com' <<u>Meikwan@lkkauto.com</u>>; 'admin-a@lkkauto.com' <<u>admin-a@lkkauto.com</u>>; Cecilia

Chong (LKK Auto) < Cecilia Chong@lkkauto.com>

Subject: RE: SNM22D204782/C02/SKZ2004J/LEEPG / FW: Direct Settlement - Accident Involving SKZ2004J (OI: CTI -

TBA) and SHD6234L (TP: LKK REF - CC3/CTI22006583/Gga3) on 06/07/2022

Hi Sir/Madam

Attached OI SAS.

Password will be sent via separate email.

Please obtain third party VF.

Thanks & Regards Cecilia Lee

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Tuesday, 12 July 2022 4:28 pm

To: 'Meikwan@lkkauto.com' < Meikwan@lkkauto.com">Meikwan@lkkauto.com; 'admin-a@lkkauto.com' < admin-a@lkkauto.com; 'admin-a@lkkauto.com; 'Cecilia

Chong (LKK Auto) < ceciliaLee@sg.cntaiping.com>

Subject: O/R: SNM22D204782/C02/SKZ2004J/LEEPG / FW: Direct Settlement - Accident Involving SKZ2004J (OI: CTI -

TBA) and SHD6234L (TP: LKK REF - CC3/CTI22006583/Gga3) on 06/07/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D204782/C02/SKZ2004J/LEEPG.

Dear Cecilia.

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 12 July 2022 4:04 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKZ2004J (OI: CTI - TBA) and SHD6234L (TP: LKK REF -

CC3/CTI22006583/Gga3) on 06/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 6234L at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)