

EzLyna (LKKAuto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 10 January 2023 6:23 PM
To: EzLyna (LKKAuto)
Cc: Admin A
Subject: RE: {SEEK MANDATE} SNM22D204830/C02/GBJ8695R/TANCHC / FW: Direct Settlement - Accident Involving GBJ8695R (OI : CTI - TBA) and SHD4264M (TP : LKK REF - CC6/CTI22006581/ga3) on 08/07/2022

Dear Ezyna,

Please proceed as proposed and settled in breakdown basic.

At the same time, please also request Final Repair Bill from repairer instead of profoma Inv.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Friday, 6 January 2023 2:19 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} SNM22D204830/C02/GBJ8695R/TANCHC / FW: Direct Settlement - Accident Involving GBJ8695R (OI : CTI - TBA) and SHD4264M (TP : LKK REF - CC6/CTI22006581/ga3) on 08/07/2022

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Your ref: OUR REF: SNM22D204830/C02/GBJ8695R/TANCHC
LKK ref : CC6/CTI22006581/ga3

Dear Jacqueline,

ACCIDENT INVOLVING GBJ8695R (CHINA TAIPING) AND SHD4264M (TP) ON 08/07/2022

We refer to the above matter.

It is an accident under BOLA 15, Based on rear-view video footage (enclosed), OI signalled right & collided onto TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Bifrost Auto Pte Ltd" at \$10,818.86 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 16,500.72	\$ 9,329.89 (inclusive of GST)
2. Loss of Rental (8 days x \$125.19)	\$ 1,001.52	\$ 1,001.52 (8 days x \$125.19)
3. Loss of Income (8 days x \$80)	\$ 640.00	\$ 400.00 (8 days x \$50)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 18,229.69	<u>\$10,818.86</u>

Surveyor recommended 8 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, 15 July 2022 9:53 AM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D204830/C02/GBJ8695R/TANCHC / FW: Direct Settlement - Accident Involving GBJ8695R (OI : CTI - TBA) and SHD4264M (TP : LKK REF - CC6/CTI22006581/ga3) on 08/07/2022

PW 4830GBJ8695R

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Jacqueline Tan

Sent: Friday, 15 July 2022 9:52 am

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D204830/C02/GBJ8695R/TANCHC / FW: Direct Settlement - Accident Involving GBJ8695R (OI : CTI - TBA) and SHD4264M (TP : LKK REF - CC6/CTI22006581/ga3) on 08/07/2022

Hi Cecilia,

Enclosed OI SAS for your necessary action.

Insured mentioned side swipe collision and the damaged was at the right front portion.

Please obtain video footage from 3P claimant to sustain their statement, otherwise not settle more than 50%.

Thank you.

***The file has been encrypted with a password which will be sent in a separate email.*

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Jacqueline Tan

Sent: Wednesday, 13 July 2022 12:00 pm

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D204830/C02/GBJ8695R/TANCHC / FW: Direct Settlement - Accident Involving GBJ8695R (OI : CTI - TBA) and SHD4264M (TP : LKK REF - CC6/CTI22006581/ga3) on 08/07/2022

Hi Cecilia,

OI yet lodge SAS report.

Please deal with OI on the SAS report.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 12 July 2022 5:50 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D204830/C02/GBJ8695R/TANCHC / FW: Direct Settlement - Accident Involving GBJ8695R (OI : CTI - TBA) and SHD4264M (TP : LKK REF - CC6/CTI22006581/ga3) on 08/07/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D204830/C02/GBJ8695R/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175