

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, July 12, 2022 3:46 PM  
**To:** claimsdept@sg.cntaiping.com  
**Cc:** Admin A; Cecilia Chong (LKK Auto)  
**Subject:** Direct Settlement - Accident Involving GBJ8695R (OI : CTI - TBA) and SHD4264M (TP : LKK REF - CC6/CTI22006581/ga3) on 08/07/2022  
**Attachments:** TP Video Front.mp4; TP GIA REPORT.PDF; TP Video Rear.mp4; LTA Search.pdf

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search
- TP front and rear video

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***