

Mei Kwan (LKKAuto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, July 15, 2022 6:02 PM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: SNM22D204836/C02/SJT2953M/tanchc / FW: Direct Settlement - Accident Involving SJT2953M (OI : CTI - TBA) and SMW7887L (TP : LKK REF - CC6/CTI22006580/pa3) on 26/06/2022

PW 4836SJT2953M

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Jacqueline Tan

Sent: Friday, 15 July 2022 6:01 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D204836/C02/SJT2953M/tanchc / FW: Direct Settlement - Accident Involving SJT2953M (OI : CTI - TBA) and SMW7887L (TP : LKK REF - CC6/CTI22006580/pa3) on 26/06/2022

Dear Mei Kwan,

Enclosed OI SAS for your necessary action.

OI submit 3P claim, please obtain more evidence before proceeding further.

***The file has been encrypted with a password which will be sent in a separate email.*

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, 15 July 2022 4:47 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; info@teckwei.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204836/C02/SJT2953M/tanchc / FW: Direct Settlement - Accident Involving SJT2953M (OI : CTI - TBA) and SMW7887L (TP : LKK REF - CC6/CTI22006580/pa3) on 26/06/2022

Hi Mei Kwan

The claim ref should be SNM22D204836/C02/SJT2953M/tanchc

Hi Jacq,

Pls assist.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 15 July 2022 4:41 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; info@teckwei.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204828/C02/SJT2953M/LEWLC / FW: Direct Settlement - Accident Involving SJT2953M (OI : CTI - TBA) and SMW7887L (TP : LKK REF - CC6/CTI22006580/pa3) on 26/06/2022

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Dear Jenny,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, July 13, 2022 4:14 PM

To: Colaa Lee <colaa@teckwei.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; info@teckwei.com.sg; Insurance <insurance@teckwei.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204828/C02/SJT2953M/LEWLC / FW: Direct Settlement - Accident Involving SJT2953M (OI : CTI - TBA) and SMW7887L (TP : LKK REF - CC6/CTI22006580/pa3) on 26/06/2022

Dear Sir / Madam,

We refer to the above matter.

Please see attached TP GIA addendum and damages photo.

Kindly provide us insured's report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, July 12, 2022 5:56 PM

To: Colaa Lee <colaa@teckwei.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; info@teckwei.com.sg; Insurance <insurance@teckwei.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204828/C02/SJT2953M/LEWLC / FW: Direct Settlement - Accident Involving SJT2953M (OI : CTI - TBA) and SMW7887L (TP : LKK REF - CC6/CTI22006580/pa3) on 26/06/2022

Dear all.

We refer to the above matter.

Please be informed that the actual DOA was on 26.06.2022 and OI has reported.

We will get TP addendum from the repairer.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Colaa Lee [<mailto:colaa@teckwei.com.sg>]

Sent: Tuesday, July 12, 2022 5:27 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; info@teckwei.com.sg; Insurance <insurance@teckwei.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D204828/C02/SJT2953M/LEWLC / FW: Direct Settlement - Accident Involving SJT2953M (OI : CTI - TBA) and SMW7887L (TP : LKK REF - CC6/CTI22006580/pa3) on 26/02/2022

Hi Jenny,

Noted on this, will let client know on this matter

Please feel free to contact us if you have any queries. We are glad to assist you.

Best Regards,

Colaa

Tel: +65 6465 0020 Ext 23

DID : +65 6331 9481 / +65 8292 4626 (<https://wa.me/6582924626>)

Fax: +65 6465 0017



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On Tue, Jul 12, 2022 at 5:19 PM Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

[Confidential]

Hi Mei Kwan/Hsiao Tong,

Insured yet to lodge report. Pls assist with the necessary.

Aside to Teck Wei Credit Pte Ltd,

Pls refer to attached and advise insured/insured driver to lodge the accident report soonest possible.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, July 12, 2022 4:17 PM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D204828/C02/SJT2953M/LEWLC / FW: Direct Settlement - Accident Involving SJT2953M (OI : CTI - TBA) and SMW7887L (TP : LKK REF - CC6/CTI22006580/pa3) on 26/02/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D204828/C02/SJT2953M/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 12 July 2022 3:33 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJT2953M (OI : CTI - TBA) and SMW7887L (TP : LKK REF - CC6/CTI22006580/pa3) on 26/02/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Lim Tan Motor Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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