

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 2 February 2023 9:17 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - SMP6376M (Pre-Inspection) / Your Vehicle : YN1562T | DOA - 08/07/2022

Dear Sirs,

For an update, we have settled the matter at **\$15,408.45(all-in)** with third party.

1. Cost of Repair	\$ 14,500.00
2. Loss of RENTAL (8days x \$100.00)	\$ 800.00
3. LTA/GIA Search Fee	\$ 38.45
4. TOWING FEE	\$ 70.00
Total	\$ 15,408.45

We will proceed to close file and submit all the necessary documents once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 12 December 2022 10:30 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE] - SMP6376M (Pre-Inspection) / Your Vehicle : YN1562T | DOA - 08/07/2022

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 10 December 2022 9:06 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - SMP6376M (Pre-Inspection) / Your Vehicle : YN1562T | DOA - 08/07/2022

Your ref: **22/22/22/VC05/026017**
Our ref : CC4/LPC22006576/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN1562T(LONPAC) AND SMP6376M(TP) ON 08/07/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "HD PERFECT AUTOWORK PTE LTD" at **\$15,608.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 29,920.61	\$ 14,500.00
2. Loss of RENTAL (11days x \$150.00)	\$ 1,650.00	\$ 1,000.00 (10days x \$100.00)
3. LTA/GIA Search Fee	\$ 38.45	\$ 38.45
4. Towing Fee	\$ 70.00	\$ 70.00
Total	\$ 31,679.06	<u>\$ 15,608.45</u>

Surveyor recommended 6days for repair + 2PRS + 1SUNDAY + 1PH(11/07)= 10days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 21 September 2022 2:49 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: SMP6376M (Pre-Inspection) / Your Vehicle : YN1562T | DOA - 08/07/2022

Lonpac External - General

Dear Hsiao Tong,

Our reference is 22/22/22/VC05/026017.

The case is handled by me.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 21 September 2022 2:46 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SMP6376M (Pre-Inspection) / Your Vehicle : YN1562T | DOA - 08/07/2022

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Please advise Lompac claim ref.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, July 12, 2022 10:29 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: SMP6376M (Pre-Inspection) / Your Vehicle : YN1562T | DOA - 08/07/2022

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 12 July 2022 6:37 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SMP6376M (Pre-Inspection) / Your Vehicle : YN1562T | DOA - 08/07/2022

Lonpac External - General

Dear Yan,

FYNA. Attached copy of insured report.

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Saturday, 9 July 2022 2:18 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: SMP6376M (Pre-Inspection) / Your Vehicle : YN1562T | DOA - 08/07/2022

Dear Gerald,

Please arrange **Adrian Ling - LKK** to come and conduct the survey for vehicle SMP6376M.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Sat, Jul 9, 2022 at 10:41 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK

5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh
 Senior Claims Executive | Lonpac Insurance Bhd
 300 Beach Road, #17-04/06 The Concourse, Singapore 199555
 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Friday, 8 July 2022 5:29 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: SMP6376M (Pre-Inspection) / Your Vehicle : YN1562T | DOA - 08/07/2022

Dear Sir / Madam,

We are instructed by **Heng Zhi Wei** to notify you of a road traffic accident on **08/07/2022** at about **07:30 hours** at/along **Pioneer Road Towards Tuas Road** involving our client's/customer's vehicle registration number **SMP6376M** and vehicle registration number **YN1562T** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,
Shanelle Lim
 Mobile: 8297 9787
 HD Perfect Autowork Pte. Ltd.
 8 Kaki Bukit Avenue 4 #08-09
 Premier @ Kaki Bukit
 Singapore 415875

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.