

Mei Kwan (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, July 28, 2022 10:03 AM
To: Mei Kwan (LKKAuto)
Cc: MT_Claim_SG; Cecilia Chong (LKK Auto); Admin A
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR PC 9489J DOA: 09.07.2022 *** LKK
REF: CC4/LPC22006572/Uga3 // LPC REF: 21/22/22/VC05/026018
Attachments: GBK201E OI GIA REPORT.PDF

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 27 July 2022 5:15 pm
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR PC 9489J DOA: 09.07.2022 *** LKK REF: CC4/LPC22006572/Uga3 // LPC REF: 21/22/22/VC05026018

Dear Li Li,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 19 July 2022 4:18 PM

To: ONG LI LI <l1ong@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR PC 9489J DOA: 09.07.2022 *** LKK REF: CC4/LPC22006572/Uga3 // LPC REF: 21/22/22/VC05026018

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- Photographs of TP vehicle in its damaged condition
- TP GIA report

Please note that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, July 12, 2022 1:12 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR PC 9489J DOA: 09.07.2022

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 12 July 2022 12:55 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR PC 9489J DOA: 09.07.2022

Lonpac External - General

Our Ref: 21/22/22/VC05026018 (Ong Li Li's case)

Dear Yan,

FYNA

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>

Sent: Tuesday, 12 July 2022 12:22 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Wu Jinee <jinee.wu@fastechauto.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR PC 9489J DOA: 09.07.2022

Without Prejudice

Dear Gerald,

We will like to select Marcus Chua – LKK for the survey.

Thank you.

Best Regards,

Jason Tang

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 7158

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 12 July 2022 7:21 am

To: Ong Shiying <shiying.ong@fastechauto.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR PC 9489J DOA: 09.07.2022

Lonpac External - General

WITHOUT PREJUDICE

Dear Shiying,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Please provide a copy of your client's report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ong Shiying <shiyong.ong@fastechauto.com.sg>
Sent: Saturday, 9 July 2022 12:26 pm
To: ONG LI LI <llong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Jason <Jason@fastechauto.com.sg>; Wu Jinee <jinee.wu@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR PC 9489J DOA: 09.07.2022

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: GBK 201E.

Date of accident: 09/07/2022

Please arrange Pre-repair Inspection for my client's vehicle no: PC 9489J.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 7158
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.