

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 8 August 2022 10:26 AM
To: Pauline Tham
Cc: claimsdept@sg.cntaiping.com; Admin A
Subject: [SEEK MANDATE] - SNM22D204885/C02/GBA1161H/THAMYL / FW: Direct Settlement - Accident Involving GBA1161H (OI : CTI - TBA) AND SMZ6435Z (TP : LKK REF - CC6/CTI22006569/Upa3) on 10/07/2022
Attachments: LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf; Letter to OI_GBA 1161H_.pdf

Your ref: **SNM22D204885/C02/GBA1161H/THAMYL**
LKK ref : CC6/CTI22006569/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBA1161H(CHINA TAIPING) / SMZ6435Z(TP) /OTHERS ON 10/07/2022

We refer to the above matter.

GBF8899R -> GBA1161H(OI)-> SMZ6435Z(TP)

This is a 3 vehicles chain collision whereby our insured was the 2nd vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "LC AUTOMOTIVE" at **\$6,907.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 15,968.00	\$ 6,200.00
2. Loss of Rental (7days x \$150.00)	\$ 1,050.00	\$ 700.00 (7days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 17,025.45	<u>\$ 6,907.45</u>

Surveyor recommended 5days for repair + 1PRS +1Sunday = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 19 July 2022 10:23 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D204885/C02/GBA1161H/THAMYL / FW: Direct Settlement - Accident Involving GBA1161H (OI : CTI - TBA) AND SMZ6435Z (TP : LKK REF - CC6/CTI22006569/Upa3) on 10/07/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Monday, 18 July 2022 5:30 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D204885/C02/GBA1161H/THAMYL / FW: Direct Settlement - Accident Involving GBA1161H (OI : CTI - TBA) AND SMZ6435Z (TP : LKK REF - CC6/CTI22006569/Upa3) on 10/07/2022

Hi Mei Kwan

Attached.

Pw sent separately to u

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, July 14, 2022 12:26 PM
To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'chewht@lkkauto.com' <chewht@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: O/R: SNM22D204885/C02/GBA1161H/THAMYL / FW: Direct Settlement - Accident Involving GBA1161H (OI : CTI - TBA) AND SMZ6435Z (TP : LKK REF - CC6/CTI22006569/Upa3) on 10/07/2022

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D204885/C02/GBA1161H/THAMYL.

Dear Pauline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 13 July 2022 7:27 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBA1161H (OI : CTI - TBA) AND SMZ6435Z (TP : LKK REF - CC6/CTI22006569/Upa3) on 10/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMZ 6435Z at M/s LC Automotive on 12/07/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

